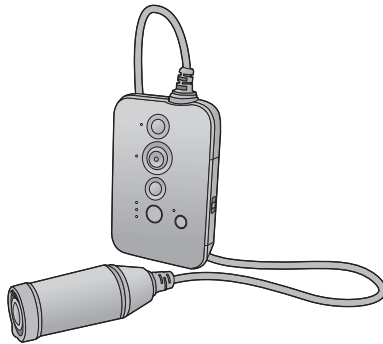


Panasonic®

Basic Owner's Manual Wearable Camera

Model No. **HX-A100**



Please read these instructions carefully before using this product, and save this manual for future use.

This document explains basic operations of the unit. For more detailed explanation, please refer to "Owner's Manual (PDF format)" which is recorded in the enclosed CD-ROM.



Register online at www.panasonic.com/register (U.S. customers only)

For USA and Puerto Rico assistance, please call: 1-800-211-PANA(7262) or, contact us via the web at: <http://www.panasonic.com/contactinfo>

For Canadian assistance, please call: 1-800-561-5505 or visit us at www.panasonic.ca

VQT4X87

Dear Customer,

Thank you for choosing Panasonic!

You have purchased one of the most sophisticated and reliable products on the market today. Used properly, we're sure it will bring you and your family years of enjoyment. Please take time to fill in the information on the right.

The serial number is on the tag located on the bottom of your camera. Be sure to **retain this manual** as your convenient camera information source.

Date of Purchase _____

Dealer Purchased From _____

Dealer Address _____

Dealer Phone No. _____

Model No. _____

Serial No. _____

Safety Precautions

WARNING:

To reduce the risk of fire, electric shock or product damage,

- Do not let water or other liquids drip or splash inside the unit.
- Do not expose accessories (battery pack, battery charger, AC adaptor, SD memory card and etc.) to rain, moisture, dripping or splashing.
- Do not place objects filled with liquids, such as vases, on accessories.
- Use only the recommended accessories.
- Do not remove covers.
- Do not repair this unit by yourself. Refer servicing to qualified service personnel.

CAUTION!

To reduce the risk of fire, electric shock or product damage,

- Do not install or place this unit in a bookcase, built-in cabinet or in another confined space. Ensure this unit is well ventilated.
- Do not obstruct this unit's ventilation openings with newspapers, tablecloths, curtains, and similar items.
- Do not place sources of naked flames, such as lighted candles, on this unit.

THE FOLLOWING APPLIES ONLY IN LATIN AMERICAN COUNTRIES.

This unit is intended for use in moderate climates.

THE FOLLOWING APPLIES ONLY IN THE U.S.A.

FCC Note:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: To assure continued compliance, follow the attached installation instructions and use only shielded interface cables with ferrite core when connecting to computer or peripheral devices.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

Declaration of Conformity

Trade Name: Panasonic
Model No.: HX-A100
Responsible Party: Panasonic Corporation of North America
One Panasonic Way, Secaucus, NJ 07094
Support Contact: Panasonic Consumer Marketing Company of North America
1-800-211-PANA (7262)

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.



THE FOLLOWING APPLIES ONLY IN CANADA.

This Class B digital apparatus complies with Canadian ICES-003.

Product Identification Marking is located on the bottom of the unit.

U.S.A./CANADA CONSUMERS: ATTENTION:



A lithium ion battery that is recyclable powers the product you have purchased. Please call 1-800-8-BATTERY for information on how to recycle this battery.

Conforms to UL STD 60065

Certified to CAN/CSA STD C22.2 No.60065

Conforme à la norme CAN/CSA C22.2 No.60065

THE FOLLOWING APPLIES ONLY IN THE U.S.A.

Contains FCC ID: VPYLBVX532

FCC WARNING

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment and meets the FCC radio frequency (RF) Exposure Guidelines in Supplement C to OET65.

This equipment has very low levels of RF energy that are deemed to comply without testing of specific absorption ratio (SAR).

THE FOLLOWING APPLIES ONLY IN CANADA.

Contains IC: 772C-LBVX604

This device complies with RSS-210 of the IC Rules.

Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference,
- (2) This device must accept any interference received, including interference that may cause undesired operation of the device.

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment and meets RSS-102 of the IC radio frequency (RF) Exposure rules.

This equipment has very low levels of RF energy that are deemed to comply without testing of specific absorption ratio (SAR).

IMPORTANT SAFETY INSTRUCTIONS

Read these operating instructions carefully before using the unit. Follow the safety instructions on the unit and the applicable safety instructions listed below. Keep these operating instructions handy for future reference.

- 1) Read these instructions.
- 2) Keep these instructions.
- 3) Heed all warnings.
- 4) Follow all instructions.
- 5) Do not use this apparatus near water.
- 6) Clean only with dry cloth.
- 7) Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- 8) Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- 9) Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding-type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- 10) Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- 11) Only use attachments/accessories specified by the manufacturer.
- 12) Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
- 13) Unplug this apparatus during lightning storms or when unused for long periods of time.
- 14) Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.



-If you see this symbol-

Information on Disposal in other Countries outside the European Union



This symbol is only valid in the European Union. If you wish to discard this product, please contact your local authorities or dealer and ask for the correct method of disposal.

■ **Cautions for use**

Keep this unit as far away as possible from electromagnetic equipment (such as microwave ovens, TVs, video games etc.).

- If you use this unit on top of or near a TV, the pictures and/or sound on this unit may be disrupted by electromagnetic wave radiation.
- Do not use this unit near cell phones because doing so may result in noise adversely affecting the pictures and/or sound.
- Recorded data may be damaged, or pictures may be distorted, by strong magnetic fields created by speakers or large motors.
- Electromagnetic wave radiation generated by microprocessors may adversely affect this unit, disturbing the pictures and/or sound.
- If this unit is adversely affected by electromagnetic equipment and stops functioning properly, press the reset button.

Do not use this unit near radio transmitters or high-voltage lines.

- If you record near radio transmitters or high-voltage lines, the recorded pictures and/or sound may be adversely affected.

About connecting to a PC

- Do not use any other USB cables except the supplied one.

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■ How to open the owner's manual (PDF format)

When you insert the CD-ROM and open the [INDEX.pdf] in the CD-ROM, the Owner's Manual list will be displayed. Click the document name of the Owner's Manual you would like to open.

- Adobe Reader is required to view the PDF file. Please download it from the homepage of Adobe Systems Incorporated.

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(Important) About the Waterproof/ Dustproof

Waterproof/Dustproof Performance

This unit's waterproof/dustproof rating complies with the "IP58" rating. Provided the care and maintenance guidelines described in this document are strictly followed, this unit can operate underwater, to a depth not exceeding 1.5 m (5 feet) for a time not exceeding 30 minutes. *

This does not guarantee no destruction, no malfunction, or waterproofing in all conditions.

* This means that this unit can be used underwater for specified time in specified pressure in accordance with the handling method established by Panasonic.

■ Handling of this unit

- Waterproofing is not guaranteed if the unit is subject to an impact as a result of being hit or dropped etc. If an impact to this unit occurs, it should be inspected (subject to a fee) by a Panasonic's Service Centre to verify that the waterproofing is still effective.
- The waterproof performance may be degraded due to the strong water pressure when this unit is used deeper than 1.5 m (5 feet) underwater.
- When this unit is splashed with detergent, soap, hot spring, bath additive, sun oil, sun screen, chemical, etc., wipe it off immediately.
- Do not rinse with running water, such as tap water.
- Waterproof function of this unit is for sea water and fresh water only.
- Any malfunction caused by customer misuse, or mishandling will not be covered by the warranty.
- Cards are not waterproof. Do not handle with a wet hand. Also, do not insert wet card into this unit.
- Do not open or close the side cover when your hands are wet or water droplets are present on this unit. Failure to do so may lead to damage such as rusty terminals caused by water droplets.
- **Foreign objects may adhere to the inner side of the side cover (around the rubber seal or connecting terminals) when the side cover is opened or closed in places with sand or dust etc. If you close the side cover with foreign objects adhering to it, water may enter the inside. Be very careful because doing so may cause malfunctions.**
- Do not leave this unit for a long period of time in places where temperature is very low (at high altitude etc.) or very high (inside a car under strong sunlight, close to a heater, on the beach, etc.) Waterproof performance may be degraded.
- The inside of this unit is not waterproof. Water leakage will cause malfunction.
- **If any foreign object has adhered to the inner side of the side cover, remove it.**
- **If any liquid such as water droplets has adhered to this unit or inner side of the side cover, wipe off with a soft dry cloth. Do not open or close the side cover near the water, when underwater, using wet hands, or when this unit is wet. It may cause water leakage.**

■ When inner side of the lens is fogged (condensation)

Condensation may occur and the inner side of the lens may be fogged when this unit is moved to a warm area from a cold area, such as at high altitude.

It is not a malfunction or failure of this unit. It may be caused by the environment in which this unit is used.

- Be careful of condensation since it causes lens stains, fungus and unit malfunction.

What to do when inner side of the lens is fogged

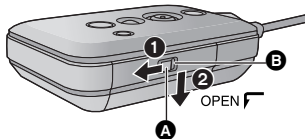
- Turn off this unit and open the side cover in a place with constant ambient temperature, away from high temperatures, humidity, sand and dust. The fog will disappear naturally in about 2 hours with the side cover open when the temperature of this unit gets close to the ambient temperature.
- Contact Panasonic's Service Centre if the fogging does not disappear.

Check before using underwater

Do not open or close the side cover in places with sand and dust, close to water, or with wet hands. Sand or dust adhering may cause water leaks.

1 Open the side cover.

- 1 Slide the LOCK switch **A** to the left to unlock the side cover.
- 2 Unlocked when the red indicator is visible
- 2 Slide the side cover downward to open it.



2 Check that there are no foreign objects on the inner side of the side cover.

- If there are any foreign objects, such as lint, hair, sand, etc., on the surrounding area, water will leak within a few seconds causing malfunction.

3 If there is foreign matter adhering to the unit, remove it.

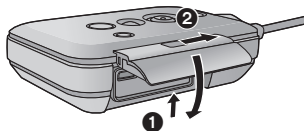
- Be extremely careful to remove any sand etc. that may adhere to the sides and corners of the rubber seal.
- Wipe it off with a dry soft cloth if there is any liquid. It may cause water leaks and malfunction if you use this unit with liquid adhered.

4 Check for cracks and deformation of the rubber seal on the side cover.

- The integrity of the rubber seals may decrease after about 1 year, with use and age. To avoid permanently damaging this unit the seals should be replaced once every two years. Please contact Panasonic's Service Centre for related costs and other information.

5 Close the side cover securely.

- 1 Close the side cover and slide it upward.
- 2 Slide the LOCK switch to the right to lock the side cover.
 - Lock securely to the points where the red portion of the LOCK switch is no longer visible.
 - Securely close it until it clicks.



- To prevent water seeping into this unit, be careful not to trap foreign objects such as liquids, sand, hair or dust etc.

Using this unit underwater

- Use this unit underwater at a depth of down to 1.5 m (5 feet) with the water temperature between 0 °C and 35 °C (32 °F and 95 °F).
- Do not use this unit at a depth of over 1.5 m (5 feet).
- Do not use it in hot water over 35 °C (95 °F) (in a bath or hot spring).
- Do not use this unit underwater not longer than 30 minutes continuously.
- Do not open or close the side cover.
- Do not apply shock to this unit underwater. (Waterproof performance may not be maintained, and there is a chance of water leak.)
- Do not dive into the water holding this unit. Do not use this unit in a location where the water will splash strongly, such as rapid flow or waterfall. (Strong water pressure may be applied, and it may cause malfunction.)
- This unit will sink in the water. Take care not to drop this unit.

Caring for this unit after using it underwater

Do not open or close the side cover until the sand and dust is removed by rinsing the camera with water.

Make sure to clean the camera after using it.

- Thoroughly wipe off any water droplets, sand, and saline matter on your hands, body, hair, etc.
- It is recommended to clean the camera indoors, avoiding places where water spray or sand may fall.

Do not leave this unit uncared for longer than 60 minutes after using it underwater.

- Leaving this unit with foreign objects or saline matter on it may cause damage, discoloration, corrosion, unusual odour, or deterioration of the waterproof performance.

1 Rinse with water with the side cover closed.

- After use at the seaside or underwater, soak the unit in fresh water pooled in a shallow container for about 10 minutes.

2 Drain water by holding this unit and shaking it lightly a few times.

- After using this unit at the seaside or underwater, or after washing it, water will remain at the speaker site or mic site of this unit for a while and it may cause lower sound or sound distortion.
- Pay careful attention to prevent this unit from dropping.

3 Wipe off water drops on this unit with a soft, dry cloth and dry this unit in a shaded area that is well ventilated.

- Dry this unit approx. 1 hour or more.
- Dry this unit on a dry cloth.
- Do not dry this unit with hot air from dryer or similar. It will deteriorate the waterproof performance or cause failure due to deformation.
- Do not use chemicals such as benzene, thinner, alcohol or cleanser, soap or detergents.

4 Confirm that there are no water droplets, open the side cover, and wipe off any water droplets or sand left inside using a soft, dry cloth.

- Water droplets may adhere to the card, etc. when the side cover is opened without thoroughly drying. Also, water may accumulate in the gap around the card slot or the terminal connector. Be sure to wipe any water off with a soft, dry cloth.
- The water droplets may seep into this unit when the side cover is closed while it is still wet, causing condensation or failure.

In case water enters this unit, stop the use and consult your dealer.

Malfunctions resulting from water leakage due to wrong handling by customers are not subject to compensation.

Accessories

Check the accessories before using this unit.

Keep the accessories out of reach of children to prevent swallowing.

Product numbers correct as of January 2013. These may be subject to change.

Earhook*

VYK6C87

(Including Adjuster
(Small))



Adjuster (Large)



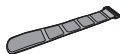
Adjuster (Large): VGQ1L74

Adjuster (Small): VGQ1L38

Armband Case

Extended Band

VFC4920



USB cable

K2KYYYY00221



CD-ROM

Software



CD-ROM

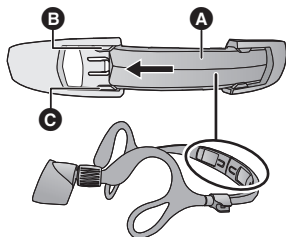
Owner's Manual

VFF1186



* Join the earhook parts together before use.

Slide the adjuster (small) **A** into the opening beneath the tabs **B** and **C** and push it in until it clicks into place.



Read this first

■ About recording formats and compatibility of this unit

- This unit is an MP4 format (MPEG-4 AVC file standard) Wearable Camera for recording high-definition motion pictures.
- AVCHD and MPEG2 motion pictures are different formats, and are not therefore supported by this unit.

■ About the portrait rights

Be sure to pay special attention to the privacy, the portrait rights, etc. of the subject when you use this unit. Use it at your own risk.

■ Indemnity about recorded content

Panasonic does not accept any responsibility for damages directly or indirectly due to any type of problems that result in loss of recording or edited content, and does not guarantee any content if recording or editing does not work properly. Likewise, the above also applies in a case where any type of repair is made to this unit.

■ About the clock setting

Make sure to set date and time before recording. (→ 24)

■ For the purposes of this Owner's Manual

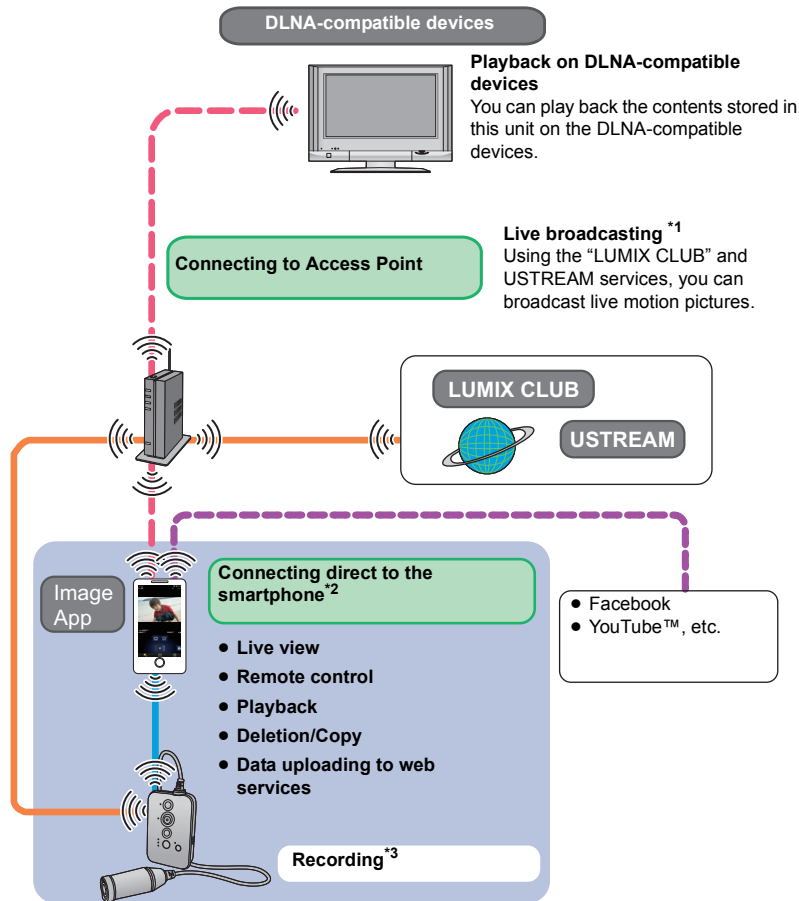
- Pictures may be slightly different from the original.
- Depending on the firmware version you are using, captured screens described in this Owner's Manual may differ from the actual screens.
- Names, icons, contents and services of applications may be changed with no prior notice. Please note that they may differ from the descriptions of this Owner's Manual.
- microSD Memory Card and microSDHC Memory Card are referred to as the "microSD card".
- Smartphone and tablet computer are referred to as the "smartphone".
- Pages for reference are indicated by an arrow, for example: → 00

■ Cards that you can use with this unit

microSD Memory Card and microSDHC Memory Card

What you can do with this unit

You can enjoy a variety of functions by connecting this unit to a smartphone or an access point. For detail, refer to the Owner's Manual. (PDF format)



*1 Once you make the settings, you can perform a live broadcast with only the button operation on this unit from the next time on.

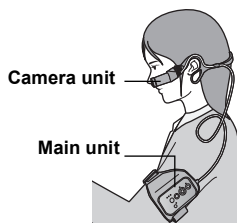
*2 The functions available for the direct connection to the smartphone are also available for the connection via an access point.

*3 You can record motion pictures or still pictures without connecting to the smartphone.

Wearing this unit

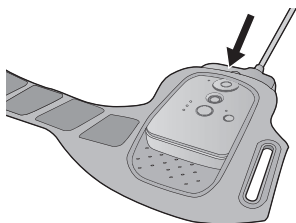
Wear the main unit and camera unit.

- If you have felt discomfort after a long period of use, stop the use or loosen the tight fit by slightly loosening the adjuster, etc.
- For the direction of the camera, check the actual image on the Live view screen.

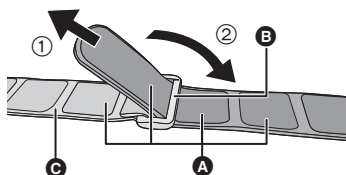


Fastening the main unit using the Armband Case

- 1** Insert so that you can see the buttons on the main unit.

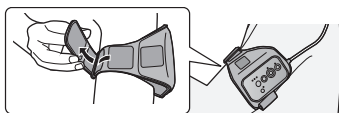


- 2** If the band is not long enough, attach the extended band **C**.



- A**: Hook and loop fastener
- Attach by passing the tip of the armband through the buckle portion **B** of the extended band.

- 3** Fasten to your arm.



- When fastening the main unit, try not to drop the camera unit to avoid a shock and try not to scratch the lens.

■ About the Armband Case

The Armband Case can be used as a portable holder.

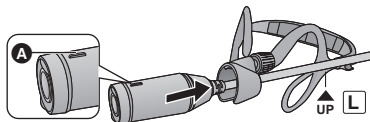


- When fastening to your arm, remove the camera unit from the armband case.

- When removing the camera/main unit from the Armband Case, avoid pulling the camera/main unit connection cable.
- You can use an optional Multi Mount (VW-MKA100) for a variety of scenes.

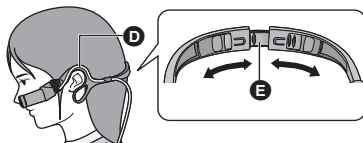
Attaching the camera unit to the earhook to wear

- 1 Insert the camera unit until it clicks into place.



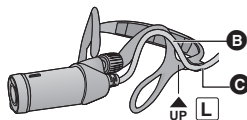
- Insert so that the projecting part **A** of the camera will face up.

- 3 Hook the earpieces **D** to ears so that the camera unit will be positioned on the left, and adjust the size.

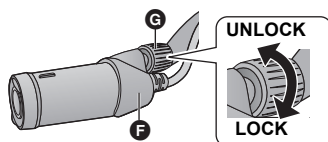


- Adjust by slowly pulling the adjuster **E** sideways.
- If you adjust in such a way that the camera unit comes into close contact with the cheek, you can record less blurry images.

- 2 Loosen the camera/main unit connection cable **B** to the shape of an ear, and fit it in the holder **C**.



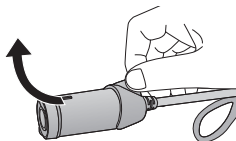
- 4 Hold the camera attachment portion **F**, and adjust the direction of the lens.



- If the direction of the lens cannot be changed, loosen the adjustment knob **G** slightly and tighten it after adjusting the direction of the lens.
- If the camera unit is shaky, tighten the adjustment knob **G**.

■ How to remove the camera

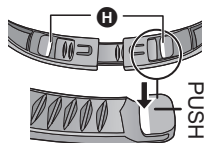
Hold the camera attachment portion as shown in the figure, and remove the camera unit in the direction of the arrow.



■ How to attach the adjuster (Large) (supplied)

When the earhook is too tight, remove the adjuster of the earhook, and replace it with the supplied adjuster (Large).

- 1 Press **H** in the direction of the arrow using the supplied adjuster (Large) to pull out the attached adjuster.
- 2 Insert the both side of supplied adjuster (Large) until it clicks into place. (→ 11)



- Do not touch the lens or pull the cable while attaching or removing.
- When you adjust the adjuster, do so slowly without applying too much force.
- If the adjustment knob comes off, attach it as indicated in the right figure.

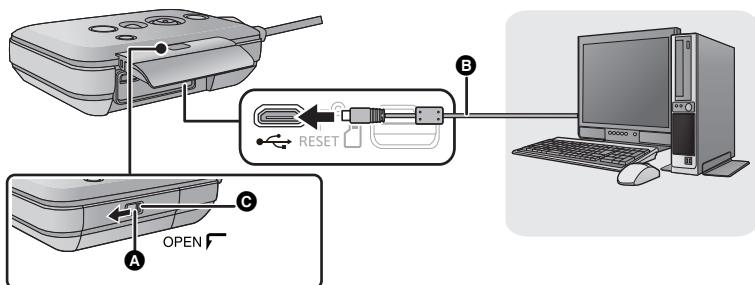


Power supply

Charging the battery

When this unit is purchased, the battery is not charged. Charge the battery fully before using this unit for the first time.

- This unit has a built-in rechargeable lithium-ion battery. Do not remove except when disposing of this unit. (→ 28)
- The battery will not be charged if this unit is turned on. Connect it with the PC to charge the battery after turning it off.
- It is recommended to charge the battery in a temperature between 10 °C and 30 °C (50 °F and 86 °F).



- A**: LOCK switch
- B**: USB cable (supplied)
- C**: Unlocked when the red indicator is visible

1 Slide **A** to the left to unlock the side cover and slide the side cover downward to open it.

2 Connect the USB terminal of this unit to a PC with the USB cable **B** (supplied).

- Insert the USB cable securely all the way.
 - The Power lamp will flash red at an interval of 2 seconds (approximately 1 second on, 1 second off), indicating that charging has begun. It will turn off when the charging is completed.
-
- Do not use any other USB cables except the supplied one. (Operation is not guaranteed with any other USB cables.)
 - Do not heat or expose to flame.
 - Do not leave the unit (including built-in battery) in a car exposed to direct sunlight for a long period of time with doors and windows closed.
 - If operating time is short even after fully charging the battery, the battery is worn out and needs to be replaced. Please contact your dealer.
 - When the PC is in a power saving mode such as a standby state, the battery may not be charged. Cancel the power saving mode, and connect this unit again.
 - Operation is not guaranteed when devices are connected through USB hubs or by using extension cables.
 - Operation cannot be guaranteed on all devices having a USB terminal.

Charging and recording time

■ Charging/Recording time

- Temperature: 25 °C (77 °F)/humidity: 60%RH

Charging time	Recording mode	Maximum continuous recordable time	Actual recordable time
4 h 30 min	1920×1080/60p	1 h 50 min	55 min
	1920×1080/30p	2 h 20 min	1 h 10 min
	1280×720/60p	2 h 5 min	1 h 5 min
	1280×720/30p	2 h 35 min	1 h 20 min
	640×360/30p	2 h 45 min	1 h 25 min
	1920×1080/60fps	1 h 50 min	55 min
	1280×720/120fps	2 h 5 min	1 h 5 min
640×360/240fps	2 h 20 min	1 h 10 min	

- These times are approximations.
- **The indicated charging time is for when the battery has been discharged completely. Charging time and recordable time vary depending on the usage conditions such as high/low temperature.**

- The actual recordable time refers to the recordable time when repeatedly starting/stopping recording, turning this unit on/off, etc.
- The main unit heats up after use or charging. This is not a malfunction.
- The power lamp flashes (Flashing with approx. 0.5 second period) when the remaining battery time becomes low. The remaining battery capacity is displayed on the screen when using Image App (→ 21).
- For information about charging with a mobile USB charger or an AC adaptor, check the support site.
http://panasonic.jp/support/global/cs/e_cam/index.html (This site is English only.)

THE FOLLOWING APPLIES ONLY IN THE U.S.A. AND CANADA.

The power plug is the disconnecting device. Install this unit so that the power plug can be unplugged from the socket outlet immediately.

THE FOLLOWING APPLIES ONLY IN LATIN AMERICAN COUNTRIES.

The mains plug is the disconnecting device. Install this unit so that the mains plug can be unplugged from the socket outlet immediately.

When the Power lamp is flashing during charging

Flashing with approx. 0.5 second period (off for approx. 0.25 second, on for approx. 0.25 second):

- Check that the USB terminals of this unit or the connecting device, such as PC are not dirty or covered with a foreign object, and reconnect correctly. If a foreign object or dirt is present, turn off this unit before removing.
- The environment is at an extremely high or low temperature. Wait until the temperature has returned to an appropriate level and try charging again. If you are still unable to charge, there may be a fault in this unit or the connecting device.

Flashing with approx. 2 second period (off for approx. 1 second, on for approx. 1 second):

During charging normally (→ 16)

Flashing with approx. 4 second period (off for approx. 2 seconds, on for approx. 2 seconds):

- When the battery is over discharged or the temperature of the battery is too high or low. It can be charged, but it may take a few hours to complete the charging normally.
- It will flash in approx. 2 second intervals when normal charging resumes. Even in such cases, it may start flashing in approx. 4 second intervals until charging is completed depending on the conditions of use.

Recording to a card

This unit can record motion pictures or still pictures to a microSD card.

Cards that you can use with this unit

Use microSD Memory Card (512 MB/1 GB/2 GB) or microSDHC Memory Card (4 GB/8 GB/16 GB/32 GB) conforming to Class 4^{*2} or higher of the SD Speed Class Rating^{*1} for motion picture recording.

- Operation of microSD cards other than described above is not guaranteed.

*1 SD Speed Class Rating is the speed standard regarding e.g.: continuous writing. Check via the label on the card, etc.



*2 Use microSD cards conforming to Class 6 or higher of the SD Speed Class Rating for "Slow motion mode". If you use microSD cards conforming to Class 4 or less of that, the recording may stop suddenly.

- Please check the latest information on the support website below.

http://panasonic.jp/support/global/cs/e_cam/index.html

(This website is in English only.)

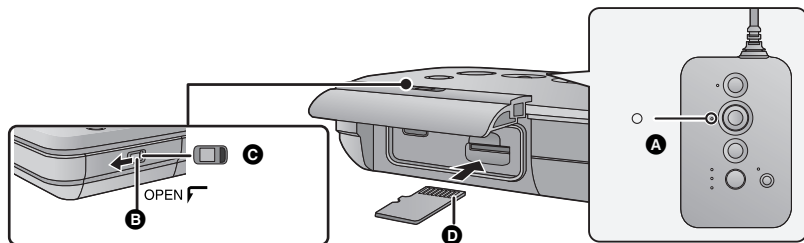
- Keep the Memory Card out of reach of children to prevent swallowing.

Inserting/removing a microSD card

Caution:

Check that the access lamp **A** has gone off.

- When this unit is accessing the microSD card (such as recognition, recording, playback and deletion), the access lamp lights up.



C: Unlocked when the red indicator is visible

1 Slide the LOCK switch **B** to the left to unlock the side cover and slide the side cover downward to open it and then insert (remove) the microSD card into (from) the card slot.

- Face the terminal side **D** upward and press it straight in as far as it will go.
- Press the center of the microSD card and then pull it straight out.

2 Close the side cover and slide the LOCK switch **B** to the right to lock it.

- Close the side cover and slide it upward and then lock it.
- Securely close it until it clicks.

When using a microSD card not from Panasonic, or one previously used on other equipment, for the first time on this unit, format the microSD card. When the microSD card is formatted, all of the recorded data is deleted. Once the data is deleted, it cannot be restored.

- When the microSD card is removed, a notification sound rings, and the access lamp flashes fast (a state in which a microSD card is not inserted)
- Do not touch the terminals on the back of the microSD card.
- Do not apply strong shocks, bend, or drop the microSD card.
- Electrical noise, static electricity or the failure of this unit or the microSD card may damage or erase the data stored on the microSD card.
- Do not expose the terminals of the microSD card to water, dirt or dust.
- Do not place microSD cards in the following areas:
 - In direct sunlight
 - In very dusty or humid areas
 - Near a heater
 - Locations susceptible to significant difference in temperature (condensation can occur.)
 - Where static electricity or electromagnetic waves occur
- About disposing of or giving away the microSD card.
(Refer to the Owner's Manual (PDF format).)

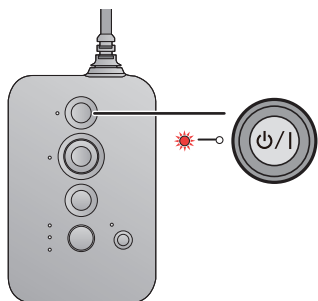
■ About the access lamp

- When the access lamp is lit, do not:
 - Remove the microSD card
 - Turn this unit off
 - Insert and remove the USB cable
 - Expose this unit to vibrations or shock
- Performing the above while the lamp is on may result in damage to data/microSD card or this unit.

Turn this unit on/off

Press the power button to turn on this unit.

The power lamp is turned on.



To turn off this unit

Hold down the power button until the power lamp goes off.

Proceed to “Connecting directly with a smartphone” (→ 21) and “Setting up with Setup Wizard” (→ 23) to finish the setup of this unit.

You can enjoy the functions of this unit after finishing the setup.

Wi-Fi[®] function

■ Use this unit as a wireless LAN device

When using equipment or computer systems that require more reliable security than wireless LAN devices, ensure that the appropriate measures are taken for safety designs and defects for the systems used. Panasonic will not take any responsibility for any damage that arises when using the camera for any purpose other than as a wireless LAN device.

■ Use of the Wi-Fi[®] function of this unit is presumed to be in countries where this unit is sold

There is the risk that this unit violates the radiowave regulations if used in countries other than those where this unit is sold, and Panasonic takes no responsibility for any violations.

■ There is the risk that data sent and received via radio waves may be intercepted

Please note that there is the risk that data sent and received via radio waves may be intercepted by a third party.

■ Do not use the camera in areas with magnetic fields, static electricity or interference

- Do not use this unit in areas with magnetic fields, static electricity or interference, such as near microwave ovens. Radio waves may not reach the camera.
- Using the camera near devices such as cordless telephones or any other wireless LAN device that use the 2.4 GHz radio wave band may cause a decrease in performance in both devices.

■ Do not connect to the wireless network you are not authorized to use

Do not attempt to connect to the wireless networks that you are not authorized to use (SSID*) as it may be considered as unauthorized access.

* SSID refers to the name of device that is used to identify a network over a wireless LAN connection. If the SSID matches for both devices, transmission is possible.

■ Before use

To use a Wi-Fi function with this unit, you need an access point or destination device equipped with a wireless LAN function.

-
- Do not connect to the wireless LAN connection via unknow wireless access point.
 - Use a IEEE802.11b, IEEE802.11g or IEEE802.11n compatible device when using an access point.
 - When using an access point, we strongly recommend that you set a encryption to maintain information security.
 - Before sending motion pictures or still pictures, we recommend you charge the battery fully.
 - When sending data on a mobile network or tethering, high packet communication fees may be incurred depending on the details of your contract.
 - This unit may not connect to an access point depending on the radio wave condition.
 - When using the Wi-Fi function, do not cover the Wi-Fi transmitter with your hand.
 - The Wi-Fi transmitter may become warm when using the Wi-Fi function; however this is not a sign of a malfunction.

Connecting directly with a smartphone

Installing Image App

The Image App is an application for the smartphone provided by Panasonic.

Required Operating Systems for Image App

The following Operating Systems of the smartphone are supported.

Android™ device: Android 2.2 to Android 4.2
iOS device: iOS 4.3 to iOS 6.0

- The service may not be able to be used properly depending on the type of smartphone being used. For compatible devices, see the following support site.
http://panasonic.jp/support/global/cs/e_cam/index.html (This Site is English only.)

- 1 Connect your device (Android or iOS) to a network.**
- 2 Android device: Select “Play Store”.
iOS device: Select “App StoreSM”.**
- 3 Enter “Panasonic Image App” into the search box.**
- 4 Select “Image App” and install it.**

- The icon will be added to the menu.





Connecting this unit with a smartphone

Connecting with a WPS-compatible smartphone

Please read the manual of your smartphone and check if the smartphone is compatible with WPS*.

- If your smartphone is not compatible with WPS, connect this unit with the smartphone according to “Selecting SSID of this unit to connect with a smartphone”. (→ 22)
- * WPS stands for “Wi-Fi Protected SetupTM”.

- 1 Press the Wi-Fi/WPS button continuously to change the Wi-Fi mode lamp to [].**

- The Wi-Fi mode lamp [] flashes.


- 2 Set the Wi-Fi function to ON on the smartphone setup menu.**

- Refer to the manual of your smartphone.

- 3 Press and hold the Wi-Fi/WPS button for 3 seconds or more.**

- The Wi-Fi mode lamp [] flashes faster.

- 4 Select the connection using the WPS button (or WPS function) in the Wi-Fi settings of the smartphone within 3 minutes.**

- Wi-Fi mode lamp [] will turn on when the connection is completed.




Selecting SSID of this unit to connect with a smartphone

Select this unit's SSID (Wireless network name) on a smartphone and enter password to connect with the smartphone.

- Change the default SSID and password after completing the first setting. (→ 23)

1 Press the Wi-Fi/WPS button continuously to change the Wi-Fi mode lamp to [].

- The Wi-Fi mode lamp [] flashes.


2 Set the Wi-Fi function to ON on the smartphone setup menu.

- Refer to the manual of your smartphone.

3 Tap the SSID of this unit (below) on the Wi-Fi network screen of the smartphone

- Password entry screen is displayed.

4 Enter password (below).

- Wi-Fi mode lamp [] will turn on when the connection is completed.

Default setting	
SSID:	A100-wearable
Password:	paR9We58n

- Wi-Fi mode and Wi-Fi mode lamp will turn off if this unit cannot be connected with the smartphone in approx. 30 minutes. Retry the connection setting from the Step 1.
- If this unit and the smartphone are too far apart from each other when making the settings, the connection may not be established. Move the devices closer to each other before making the settings.
- Even if you have changed the SSID/password, the default SSID/password (above) are restored when you initialize the network settings. We recommend you keep this manual in a safe place.

Starting Image App

Start Image App.

- When the [Date & time] screen appears, perform the clock setting. (→ 24)

Setting up with Setup Wizard

After making the settings according to the setup wizard screens, you can use the main functions of this unit.

Proceed to complete the setup by following the on-screen instructions.

- The setup wizard is displayed at the time of purchase and after a long period of non-use during which the battery ran down.

1 Synchronize the time of this unit with that of smartphone.

- Once the clock is set, recording, live broadcasting, and other functions of this unit can be used correctly.
- It may take approximately 60 seconds to synchronize the time of the smartphone with that of this unit.

2 Change the SSID and password for this unit.

- If the default SSID and password for this unit are used, a third party may obtain compromised information or use the SSID and password for unlawful purposes. Make sure to change the SSID and password.
- We recommend you periodically change the SSID and password for this unit.
- Set a password different from an SSID. Avoid setting a password that can be easily guessed, and set the one consisting of both alphabetic and numeric characters.
- If a new SSID and password have been written down on a piece of paper, etc., manage them so that they will not be compromised.

- When the SSID and password for this unit are set to the default ones, the setup wizard is displayed.
- Change the SSID and password for this unit.
 - Enter an SSID consisting of alphanumeric characters and/or symbols. The length must be between 1 to 32 characters.
 - Enter a password consisting of both alphabetic and numeric characters. The length must be between 8 to 64 characters.
 - When connecting to the smartphone after changing the SSID and password, connect with a new SSID and password.

3 Make the connection settings for the access point mode to use devices connected to a wireless router, etc.

- Enter the SSID and password (authentication key) of the access point.

■ When connecting by (If the device is Android)

① Tap .

② Tap the wireless access point to connect.

③ Enter password.

- This allows you to operate this unit via an access point using your smartphone.

4 Make the connection destination settings for a live broadcast.

- Enter the SSID and password (authentication key) of the access point.
 - Up to three access points can be registered. Register the access point you use, such as the wireless router in your home or the mobile router you use outside.
- The settings can also be made from the Image App menu.
- You can perform a live broadcast by setting the following.
 - Make the live broadcast settings.

For detail, refer to the Owner's Manual. (PDF format)

For compatible access points, see the following support site.
http://panasonic.jp/support/global/cs/e_cam/index.html (This Site is English only.)

Acquire a USTREAM ID/Password/Program using a smartphone or a PC.

About the USTREAM

With this video-sharing website, you can stream and watch motion pictures this unit is recording.

Refer to the USTREAM site for details.

<http://www.ustream.tv/>

About "LUMIX CLUB"

Refer to the "LUMIX CLUB" site for details.

<http://lumixclub.panasonic.net/eng/c/>

To use the Live broadcast, access following website.

<http://lumixclub.panasonic.net/eng/c/>

- Refer to the Owner's Manual (PDF format) for how to play back on a DLNA-compatible TV or broadcast a motion picture.

Setting date and time


The clock of this unit is synchronized with that of the smartphone.

Synchronize to adjust the clock, etc.

When you start Image App connecting with this unit for the first time, a message asking you to set the date and time will appear. (This message will also be displayed if this unit remains unused for a long period of time.)

Perform Steps 2 below to set the date and time.

Preparation: Connect this unit with the smartphone and start Image App. (→ 21)

1 Tap  → [Camera setup].

2 Tap [Date & time].

- When you want to adjust the clock, change the time of the smartphone first, and then synchronize the time with this unit.
- It may take approximately 60 seconds to synchronize the time of the smartphone with that of this unit.
- When the built-in clock battery runs down, the clock setting returns to the default state. When the battery of this unit is in a charged state, the built-in clock battery is also charged automatically. If you leave the battery in this unit in a charged state for approximately 24 hours, the built-in clock battery stores the clock setting for approximately 4 months.
- The setting range from 1 January 2013 through 31 December 2039 is available for time synchronisation with the smartphone.

Recording

Record motion pictures or still pictures using the smartphone as a remote control.

- For details, refer to the help of the Image App.

Preparation: Connect this unit with the smartphone and start Image App. (→ 21)



Recording motion pictures

1 Tap .

- This unit is set to the recording mode.

2 Tap the motion picture recording icon to start.

- Starts recording.

3 Tap the motion picture recording icon again to stop recording.

- Stops recording.

Recording still pictures

1 Tap .

- This unit is set to the recording mode.

2 Tap the still picture recording icon to record still picture.

- Updating Live view images may stop while recording still pictures.

■ About recording with this unit

You can record images using this unit without any connection with this unit, turning the Wi-Fi mode off.

- Motion pictures and still pictures cannot be recorded at the same time.



Recording start/
stop button

Photoshot button

Playback

Motion pictures or still pictures stored in this unit are played back with the smartphone.

- For more information, refer to the help of the Image App.

Preparation: Connect this unit with the smartphone and start Image App. (→ 21)

1 Tap .

- Thumbnails of motion picture or still picture stored in this unit are displayed.

2 Tap  ()

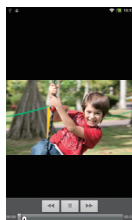
■ For playing back motion pictures

3 Tap MP4.

4 Tap the thumbnail of motion picture you want to play back.

- Motion picture playback screen is displayed.

5 Tap the playback icon on the screen to play back motion pictures.



A

A: Slide bar

- Tapping or dragging the slide bar will start playback from the desired position of a motion picture file.

■ For playing back still pictures

3 Tap JPEG.

4 Tap the thumbnail of still picture you want to play back.

- Still picture playback screen is displayed.
- Dragging (Flicking) to right or left will play back the next or previous still picture.

■ To copy the data stored in this unit to the smartphone

Copy using "Picture Share" settings.

- For "Picture Share" settings, refer to the Owner's Manual. (PDF format).

Recordable time/Number of recordable pictures

microSD cards are only mentioned with their main memory size.

Recording modes/approximate recordable time

- The default setting is [1920×1080/30p] Mode.
- The stated times are the approximate recordable times for continuous recording.
- The recordable time may be reduced if recording with a lot of action is recorded or recording of short scene is repeated.
- Maximum continuously recordable time: 6 hours
- The recording is paused once when the continuous recording time exceeds 6 hours, and the recording will automatically resume after a few seconds.

A: Favours image quality, **B**: Favours Recording time

Normal shooting mode



Picture size/ Frame rate	1920×1080/ 60p	1920×1080/ 30p	1280×720/ 60p	1280×720/ 30p	640×360/30p	
Transfer rate (VBR)	Max.28 Mbps	Average 15Mbps	Average 15Mbps	Average 9Mbps	Average 3Mbps	
microSD card	4 GB	19 min	35 min	35 min	1 h	3 h
	8 GB	40 min	1 h 10 min	1 h 10 min	2 h	6 h
	16 GB	1 h 20 min	2 h 20 min	2 h 20 min	4 h 10 min	12 h
	32 GB	2 h 40 min	4 h 40 min	4 h 40 min	8 h 20 min	25 h

Slow motion mode

Picture size/ Frame rate	1920×1080/60fps	1280×720/120fps	640×360/240fps	
Transfer rate (VBR)	Average 15Mbps	Average 9Mbps	Average 3Mbps	
microSD card	4 GB	15 min	13 min	21 min
	8 GB	30 min	27 min	45 min
	16 GB	1 h	55 min	1 h 30 min
	32 GB	2 h	1 h 50 min	3 h

Approximate number of recordable pictures

- The number of recordable pictures depends on the subject being recorded.

Picture size	microSD card			
	4 GB	8 GB	16 GB	32 GB
5.3M (3072×1728)	1100	2200	4500	8500
3M (2304×1296)	1600	3400	6500	13500

Requests when disposing of this unit

When disposing of your used products, remove the battery built into this unit after initializing the network settings, and please cooperate in recycling of the battery. Please refer to page 29 about how to remove the battery.

- Please make sure that the battery is disposed of at an officially assigned location, if there is one in your country.

Do not disassemble this unit other than when disposing of this unit.

This is the rechargeable battery for this unit.

Do not use other than with this unit.

Do not charge the rechargeable battery when it has been removed.

- Do not place in fire or heat it.
- Do not puncture with nails, subject it to impact, disassemble or modify it.
- Do not touch metal to the + and – terminals.
- Do not store or carry together with necklaces or hairpins, etc.
- Do not heat in microwaves or ovens, etc.
- Do not charge, use or leave in hot places such as next to fires or in extremely hot weather.
- Do not put into water.

This may cause leaking, overheating, fire or rupture.

- If a leak should occur, by no means touch the liquid with bare hands.

If the liquid gets on the body or clothes, wash well with water. If the liquid gets into your eyes, there is a danger of blindness. Do not rub the eyes; after washing immediately with clean water, consult your physician.

Keep removed screws etc. out of the reach of small children.

If accidentally ingested there will be adverse physical effects.

- Should you suspect that such an object has been ingested, consult your physician immediately.

Battery used for this unit

Name: Lithium ion (Li-ion)
rechargeable battery
Nominal voltage: DC 3.7 V

How to remove the battery

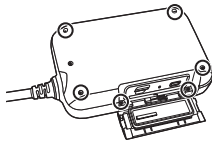
When disposing of your used products, delete personal information from this unit by initializing the network settings.

This figure describes the disposal of this unit, it is not instruction for repair. If disassembled, repair is not possible.

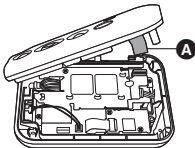
- Disassemble after the battery runs out.
- If it cannot be removed smoothly, contact Panasonic's Service Center.
- Keep disassembled parts out of reach of children.

1 Open the side cover, and remove all of the 6 screws indicated in the figure below.

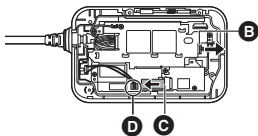
- Use a cross-slot screwdriver (commercially available).



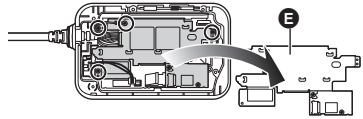
2 Remove the circuit board on the front side (button side) of this unit, and remove the flexible circuit board A.



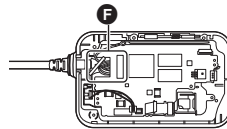
3 After pulling out the built-in battery connector B, pull out the flexible circuit board C, and pull out the speaker connector D upwards.



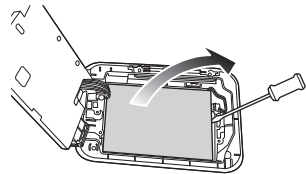
4 Remove the 4 screws indicated in the figure below, and remove the heatsink E.



5 Remove the connector F of the camera unit, and lift up the circuit board.



6 Remove the battery by using a screwdriver.



Regarding the handling of used batteries

- Insulate the terminals with cellophane tape or similar.
- Do not disassemble.

Specifications

Wearable camera

Information for your safety

Power source: 3.7 V (When using battery)/5.0 V (When using USB)

Power consumption: Recording; 3.8 W
Charging; 5.3 W

Motion picture recording format

(Normal shooting mode/Slow motion mode):

MPEG-4 AVC file format compliant (.MP4)

- For picture size, recordable time and transfer rate of a motion picture, refer to page 27.

Motion picture compression:

MPEG-4 AVC/H.264

Audio compression:

AAC, 128 kbps

Still picture recording format:

JPEG (Design rule for Camera File system, based on Exif 2.2 standard)

- For picture size of a still picture and number of recordable pictures, refer to page 27.

Recording media:

microSD Memory Card (512 MB/1 GB/2 GB),

microSDHC Memory Card (4 GB/8 GB/16 GB/32 GB)

Image sensor:

1/4.1" 1MOS image sensor

Total; Approx. 3320 K

Effective pixels (Motion picture/Still picture);

Approx. 2800 K (Wide mode), Approx.

1620 K (Standard mode/Image stabilizer:

Off), Approx. 1310 K (Standard mode/Image

stabilizer: On)

(16:9)

Lens:

F2.5 mm Focal length; 1.68 mm

Field of view;

Approx. 160° (Wide mode)

Approx. 117° (Standard mode/Image

stabilizer: Off)

Approx. 104° (Standard mode/Image

stabilizer: On)

Minimum focus distance;

Approx. 30 cm (12 ")

Shutter speed:

1/30 to 1/12000

Image stabilizer function:

Electronic image stabilizer

Level shot function:

Available

Microphone:

MONO

Minimum required illumination:

Approx. 6 lx

Approx. 1 lx with the Color Night Rec function

Wireless transmitter:

Compliance standard; IEEE802.11b/g/n

Frequency range used;

Central frequency 2412 MHz to 2462 MHz [11ch]

Encryption method; Wi-Fi compliant WPA™/

WPA2™/WEP

Access method; Infrastructure mode

USB:

Reader function

microSD card; Read only (No copyright protection support)

Battery charging function (Charges from USB terminal when the main unit is off)

Hi-Speed USB (USB 2.0), USB terminal Type micro-B

Dimensions:

Camera unit;

26 mm (W)×26.5 mm (H)×66 mm (D)

[1.02 " (W)×1.04 " (H)×2.6 " (D)]

Main unit;

59.5 mm (W)×94 mm (H)×25 mm (D)

[2.34 " (W)×3.7 " (H)×0.98 " (D)]

Mass (Weight):

Camera unit;

Approx. 30 g (Excluding the cable portion)

(Approx. 0.067 lbs.)

Main unit;

Approx. 117 g (Approx. 0.258 lbs.)

[without a microSD card (optional)]

Mass (Weight) in operation:

Approx. 167 g (Approx. 0.368 lbs.)

[with a microSD card (optional)]

Operating temperature:

0 °C to 40 °C (32 °F to 104 °F)

Operating humidity:

10%RH to 80%RH

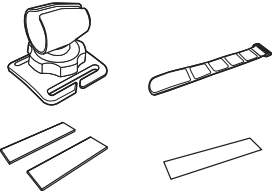
Waterproof/Dustproof performance:

Equivalent to IEC 60529 "IP58"

Battery operation time:

See page 17

Optional accessories

Accessory No.	Figure	Description
VW-MKA100		Multi Mount

NOTE:

Accessories and/or model numbers may vary by country. Please consult your local dealer.

Product numbers correct as of January 2013. These may be subject to change.

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■ Carefully observe copyright laws

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- Facebook® is a trademark of Facebook, Inc.
- The Wi-Fi CERTIFIED Logo is a certification mark of the Wi-Fi Alliance.
- The Wi-Fi Protected Setup Mark is a mark of the Wi-Fi Alliance.
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- Other names of systems and products mentioned in these instructions are usually the registered trademarks or trademarks of the manufacturers who developed the system or product concerned.

This product is licensed under the AVC patent portfolio license for the personal and non-commercial use of a consumer to (i) encode video in compliance with the AVC Standard ("AVC Video") and/or (ii) decode AVC Video that was encoded by a consumer engaged in a personal and non-commercial activity and/or was obtained from a video provider licensed to provide AVC Video. No license is granted or shall be implied for any other use. Additional information may be obtained from MPEG LA, LLC. See <http://www.mpegla.com>.

This product incorporates the software licensed under the GNU General Public License Version 2.0 (GPL V2.0), the GNU LESSER General Public License Version 2.1 (LGPL V2.1) or the other open source software licenses. A copy of the corresponding source code licensed under GPL V2.0 or LGPL V2.1 is available to you in response to your request. For the detailed terms and conditions thereof and the contact information, please refer to the Owner's Manual shown in the attached Owner's Manual CD-ROM.

Accessory Order Form (For USA and Puerto Rico Customers)

Please photocopy this form when placing an order.

1. Model # _____

2. Items Ordered

Accessory #	Description	Price Each	Quantity	Total Price
Shipping & Handling				\$6.95
Subtotal				
Your State & Local Sales Tax				
Total				

3. Method of payment (check one)

- American Express
 VISA Credit Card # _____
 MasterCard Expiration Date _____
 Discover Customer Signature _____

(Please do not send cash)

4. Shipping information (UPS delivery requires complete street address)

Ship To:

Mr.

Mrs.

Ms.

First

Last

Phone#:

Day () _____

Street Address

Night () _____

City

State

Zip

TO OBTAIN ANY OF OUR ACCESSORIES YOU CAN DO ANY OF
 THE FOLLOWING:
 VISIT YOUR LOCAL PANASONIC DEALER
 OR
 CALL PANASONIC'S ACCESSORY ORDER LINE AT 1-800-332-5368
 [6 AM-6 PM M-F, PACIFIC TIME]
 OR
 MAIL THIS ORDER TO: PANASONIC NATIONAL PARTS CENTER
 20421 84th Ave. S., Kent, WA 98032

In CANADA, please contact your local Panasonic dealer for more information on Accessories.

Limited Warranty (ONLY FOR U.S.A. AND PUERTO RICO)

Panasonic Consumer Marketing Company of North America,
Division of Panasonic Corporation of North America
One Panasonic Way, Secaucus, New Jersey 07094

Panasonic Products Limited Warranty

Limited Warranty Coverage (For USA and Puerto Rico Only)

If your product does not work properly because of a defect in materials or workmanship, Panasonic Consumer Marketing Company of North America (referred to as "the warrantor") will, for the length of the period indicated on the chart below, which starts with the date of original purchase ("warranty period"), at its option either (a) repair your product with new or refurbished parts, (b) replace it with a new or a refurbished equivalent value product, or (c) refund your purchase price. The decision to repair, replace or refund will be made by the warrantor.

Product or Part Name	Parts	Labor
Wearable Camera	1 Year	1 Year
All included Accessories (Except Non-Rechargeable Batteries)	90 Days	Not Applicable
Only Non-Rechargeable Batteries	10 Days	Not Applicable

During the "Labor" warranty period there will be no charge for labor. During the "Parts" warranty period, there will be no charge for parts. This Limited Warranty excludes both parts and labor for non-rechargeable batteries, antennas, and cosmetic parts (cabinet). This warranty only applies to products purchased and serviced in the United States or Puerto Rico. This warranty is extended only to the original purchaser of a new product which was not sold "as is".

Mail-In Service

For assistance in the U.S.A. and Puerto Rico in obtaining repairs, please ship the product prepaid to:

Panasonic Exchange Center
4900 George McVay Drive Suite B McAllen, TX 78503
panacare@us.panasonic.com

Online Repair Request

To submit a new repair request and for quick repair status visit our Web Site at www.panasonic.com/repair.

When shipping the unit, carefully pack, include all supplied accessories listed in the Owner's Manual, and send it prepaid, adequately insured and packed well in a carton box. When shipping Lithium Ion batteries please visit our Web Site at www.panasonic.com/BatteryHandling as Panasonic is committed to providing the most up to date information. Include a letter detailing the complaint, a return address and provide a daytime phone number where you can be reached. A valid registered receipt is required under the Limited Warranty.

IF REPAIR IS NEEDED DURING THE WARRANTY PERIOD, THE PURCHASER WILL BE REQUIRED TO FURNISH A SALES RECEIPT/PROOF OF PURCHASE INDICATING DATE OF PURCHASE, AMOUNT PAID AND PLACE OF PURCHASE. CUSTOMER WILL BE CHARGED FOR THE REPAIR OF ANY UNIT RECEIVED WITHOUT SUCH PROOF OF PURCHASE.

Limited Warranty Limits And Exclusions

This warranty ONLY COVERS failures due to defects in materials or workmanship, and DOES NOT COVER normal wear and tear or cosmetic damage. The warranty ALSO DOES NOT COVER damages which occurred in shipment, or failures which are caused by products not supplied by the warrantor, or failures which result from accidents, misuse, abuse, neglect, mishandling, misapplication, alteration, faulty installation, set-up adjustments, misadjustment of consumer controls, improper maintenance, power line surge, lightning damage, modification, introduction of sand, humidity or liquids, commercial use such as hotel, office, restaurant, or other business or rental use of the product, or service by anyone other than a Factory Service Center or other Authorized Servicer, or damage that is attributable to acts of God.

THERE ARE NO EXPRESS WARRANTIES EXCEPT AS LISTED UNDER "LIMITED WARRANTY COVERAGE".

THE WARRANTOR IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT, OR ARISING OUT OF ANY BREACH OF THIS WARRANTY.

(As examples, this excludes damages for lost time, travel to and from the servicer, loss of or damage to media or images, data or other memory or recorded content. The items listed are not exclusive, but for illustration only.)

ALL EXPRESS AND IMPLIED WARRANTIES, INCLUDING THE WARRANTY OF MERCHANTABILITY, ARE LIMITED TO THE PERIOD OF THE LIMITED WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the exclusions may not apply to you.

This warranty gives you specific legal rights and you may also have other rights which vary from state to state. If a problem with this product develops during or after the warranty period, you may contact your dealer or Service Center. If the problem is not handled to your satisfaction, then write to the warrantor's Consumer Affairs Department at the addresses listed for the warrantor.

PARTS AND SERVICE, WHICH ARE NOT COVERED BY THIS LIMITED WARRANTY, ARE YOUR RESPONSIBILITY.

Customer Services Directory (United States and Puerto Rico)

Obtain Product Information and Operating Assistance; locate your nearest Dealer or Service Center; purchase Parts and Accessories; or make Customer Service and Literature requests by visiting our Web Site at:

<http://www.panasonic.com/help>

or, contact us via the web at:

<http://www.panasonic.com/contactinfo>

You may also contact us directly at:

1-800-211-PANA (7262)

Monday-Friday 9am-9pm, Saturday-Sunday 10am-7pm EST

For hearing or speech impaired TTY users, TTY: 1-877-833-8855

Accessory Purchases (United States and Puerto Rico)

Purchase Parts, Accessories and Instruction Books online for all Panasonic Products by visiting our Web Site at:

<http://www.pstc.panasonic.com>

Or, send your request by E-mail to:

npcparts@us.panasonic.com

You may also contact us directly at:

1-800-332-5368 (Phone) 1-800-237-9080 (Fax Only)

(Monday-Friday 9am-9pm EST)

Panasonic National Parts Center

20421 84th Ave. S., Kent, WA 98032

(We accept Visa, MasterCard, Discover Card, American Express)

For hearing or speech impaired TTY users, TTY: 1-866-605-1277

As of October 2012

Warranty (For Canadian Customers)

Panasonic Canada Inc.

5770 Ambler Drive, Mississauga, Ontario L4W 2T3

PANASONIC PRODUCT – LIMITED WARRANTY

Panasonic Canada Inc. warrants this product to be free from defects in material and workmanship under normal use and for a period as stated below from the date of original purchase agrees to, at its option either (a) repair your product with new or refurbished parts, (b) replace it with a new or a refurbished equivalent value product, or (c) refund your purchase price. The decision to repair, replace or refund will be made by Panasonic Canada Inc.

Camcorder Products - One (1) year, parts and labour

This warranty is given only to the original purchaser, or the person for whom it was purchased as a gift, of a Panasonic brand product mentioned above sold by an authorized Panasonic dealer in Canada and purchased and used in Canada, which product was not sold "as is", and which product was delivered to you in new condition in the original packaging.

IN ORDER TO BE ELIGIBLE TO RECEIVE WARRANTY SERVICE HEREUNDER, A PURCHASE RECEIPT OR OTHER PROOF OF DATE OF ORIGINAL PURCHASE, SHOWING AMOUNT PAID AND PLACE OF PURCHASE IS REQUIRED

LIMITATIONS AND EXCLUSIONS

This warranty ONLY COVERS failures due to defects in materials or workmanship, and DOES NOT COVER normal wear and tear or cosmetic damage. The warranty ALSO DOES NOT COVER damages which occurred in shipment, or failures which are caused by products not supplied by Panasonic Canada Inc., or failures which result from accidents, misuse, abuse, neglect, mishandling, misapplication, alteration, faulty installation, set-up adjustments, misadjustment of consumer controls, improper maintenance, improper batteries, power line surge, lightning damage, modification, introduction of sand, humidity or liquids, commercial use such as hotel, office, restaurant, or other business or rental use of the product, or service by anyone other than an Authorized Servicer, or damage that is attributable to acts of God.

Dry cell batteries are also excluded from coverage under this warranty. Rechargeable batteries are warranted for ninety (90) days from date of original purchase.

THIS EXPRESS, LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT WILL PANASONIC CANADA INC. BE LIABLE FOR ANY SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY. (As examples, this warranty excludes damages for lost time, travel to and from the Authorized Servicer, loss of or damage to media or images, data or other memory or recorded content. This list of items is not exhaustive, but for illustration only.)

In certain instances, some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, or the exclusion of implied warranties, so the above limitations and exclusions may not be applicable. This warranty gives you specific legal rights and you may have other rights which vary depending on your province or territory.

WARRANTY SERVICE

For product operation and information assistance, please contact:

Our Customer Care Centre: Telephone: 1-800-995-8649
Fax #: (905) 238-2360

For defective product exchange within the warranty period, please contact the original dealer or our Customer Care Centre.

Useful Information (Only For Latin American Countries)

Customer Service

Customer Service Directory

Obtain product information and operative assistant; localize the closer distributor or Service Center; buy spare parts and accessories by our web site to Latin American:

<http://www.lar.panasonic.com>

Also you may contact us directly by our Contact Center:

Panama	800-PANA (800-7262)
Colombia	01-8000-94PANA (01-8000-947262)
Ecuador	1800-PANASONIC (1800-726276)
Costa Rica	800-PANA737 (800-7262737)
El Salvador	800-PANA (800-7262)
Guatemala	1-801-811-PANA (1-801-811-7262)
Chile	800-390-602
	From a cell phone: 797-5000
Venezuela	800-PANA-800 (800-7262-800)
Uruguay	0-800-PANA (0-800-7262)
Peru	0-800-00-PAN(0-800-00726)
Argentina	0800-333-PANA (0800-333-7262)
	0810-321-PANA (0810-321-7262)
Paraguay	0800-11-PANA (0800-11-7262)
Dominican Republic	809-200-8000

Mexico Service

To obtain information in the Republic of Mexico contact us at:

[email: atencion.clientes@mx.panasonic.com](mailto:atencion.clientes@mx.panasonic.com)

Or you may contact us in the next following phones numbers:

01800-VIP-PANA (01800-847-7262) - Interior
(55) 5000-1200 - Mexico D.F. and Metropolitan Area

**Panasonic Consumer Marketing Company of North America,
Division of Panasonic Corporation of North America**
One Panasonic Way, Secaucus, NJ 07094

Panasonic Canada Inc.
5770 Ambler Drive, Mississauga, Ontario, L4W 2T3