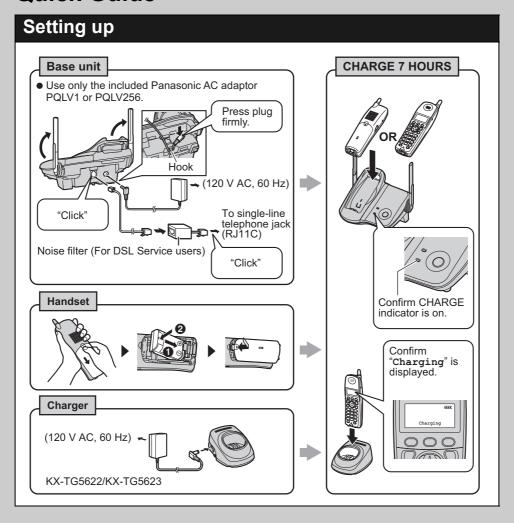


Model No. **KX-TG5621 KX-TG5622 KX-TG5623** 

# **Quick Guide**



For further information, visit http://www.panasonic.com/phonehelp

**PQQW15092YA** DC1105SY1125



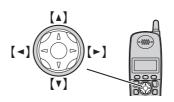




[ ]: shows button names.

#### Using the navigator key

After pressing [MENU] or [Phonebook], the handset navigator key can be used. Press [▲], [▼], [◄], or [►] to navigate through menus and to select items shown on the display.



#### Adjusting audio volume

Press [▲] or [▼] repeatedly while talking.

#### Handset soft keys

The handset features 2 soft keys. By pressing a soft key, you can select the feature shown directly above it on the display.

[Select], [Save], [OK] and additional other functions are assigned to soft keys. Pay attention to soft keys to find functions you need during handset operation.

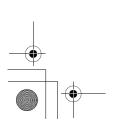




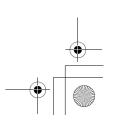
## Adding items to the phonebook (Handset)

- 1 [Phonebook]  $\rightarrow$  [Add]
- 2 Enter the name (max. 16 characters). → [Next]
- 3 Enter the phone number (max. 32 digits).  $\rightarrow$  [Next]  $\rightarrow$  [Save]  $\rightarrow$  [OFF]

For further information, visit **http://www.panasonic.com/phonehelp** or refer to Operating Instructions.

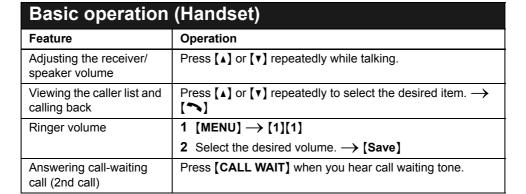










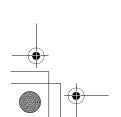


#### **Voice Mail service**

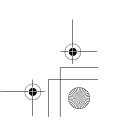
Voice Mail is an automatic answering service offered by your telephone service provider. After you subscribe to this service, the telephone service provider's Voice Mail system will answer calls for you when you are unavailable to answer the phone or when your line is busy. Messages are recorded by the telephone service provider, not your telephone.

Feature	Operation
Storing the Voice Mail (VM) access number	1 [MENU][0][7][1]
	2 Enter your access number (max. 32 digits). → [Save] → [OFF]
Listening to Voice Mail messages	1 Press (►) or (♣), then press (VM) within 15 seconds.
	2 Follow the pre-recorded instructions.
	3 Press (OFF) when finished.

For further information, visit http://www.panasonic.com/phonehelp















# **Quick troubleshooting**

#### 1 Handset shows:

"No link to base. Move closer to base, try again."

CHARGE

now.

indicator is ON,

Place the handset on the base unit, then check if CHARGE indicator is on.



CHARGE indicator is OFF.

CHARGE indicator is ON.

Unplug and then plug AC adaptor properly to both the base unit and AC outlet.

is still OFF.

CHARGE indicator

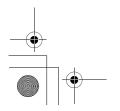
Lift the handset, then try again. If handset still shows the same message, try re-registration as explained later in this guide.

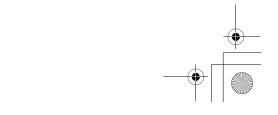
Re-registration failed.

Unplug the AC adaptor of the base unit and remove the battery from the handset, then plug in the AC adaptor and insert the battery into the handset again. Try reregistration as explained later in this guide.

Re-registration failed.

Your telephone may need service. For further troubleshooting, please visit <a href="http://www.panasonic.com/phonehelp">http://www.panasonic.com/phonehelp</a>











#### 2 No dial tone is heard from handset.

Lift up the handset from the base unit or charger.

Press [ ] (TALK) at the handset, then check if the display shows "Talk".





"No link to base. Move closer to base, try again." is displayed.



"Talk" is displayed.

Press [rd] (SP-PHONE), then check if the dial tone is heard from the speaker on the back.



No dial tone

Dial tone is heard.

Try remedy for 1 on previous page.

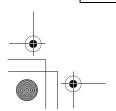
Check the telephone cord is properly connected to both the base unit and telephone jack on the wall.

Your telephone may need service when only back speaker provides a dial tone.

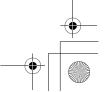
Still no dial tone

Your telephone may need service.

Please visit <a href="http://www.panasonic.com/phonehelp">http://www.panasonic.com/phonehelp</a> for further troubleshooting.









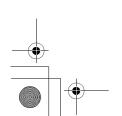


$\triangle$
Y

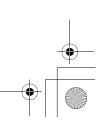
Frequently asked questions		
Question	Cause/solution	
How can I increase handset volume level?	● Press navigator key [▲] repeatedly while talking.	
Why is the conversation noisy or cutting off?	<ul> <li>Try to relocate the base unit so that distance from location to use the handset will be minimized.</li> </ul>	
	<ul> <li>Send your unit to service, if your unit has same problem when the handset is next to the base unit.</li> </ul>	
Can I add another accessory handset to my base unit?	KX-TG5622     Yes, you can add up to 1 additional accessory handset.      KX-TG5621/KX-TG5623     No accessory handset can be added for these models.      To purchase accessory handset (KX-TGA560), please visit: www.panasonic.com	
Can I keep battery charging all the time?	<ul> <li>You can leave handset on the base unit or charger anytime. There is no damage to the battery.</li> </ul>	
How can I answer a call-	Press [CALL WAIT] when you hear call-waiting tone.	



For further troubleshooting information, visit **http://www.panasonic.com/phonehelp** or refer to Operating Instructions.











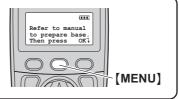


## Registering a handset to base unit

The included handset and base unit are preregistered. If for some reason the handset is not registered to the base unit, register the handset.

#### Handset

Press [MENU], then press [0][0].

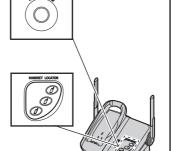




#### Base unit

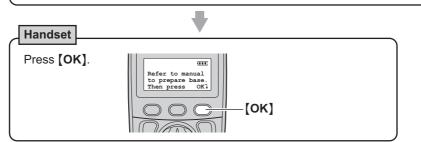
• KX-TG5621

Press and hold **[HANDSET LOCATOR]** until the CHARGE indicator flashes.

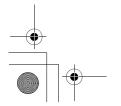




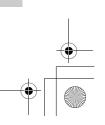
• Complete next step within 1 minute.



For further registration information, visit http://www.panasonic.com/RegisterYourHandset







# **IMPORTANT!**

# If your product is not working properly. . .

- 1 Read this Quick Guide or Operating Instructions
  - If you lost Operating Instructions, you can download at http://www.panasonic.com/phonehelp
- **2** Visit our website:
  - http://www.panasonic.com/phonehelp
  - FAQs and troubleshooting hints are available.
- 3 Contact us via the web at: http://www.panasonic.com/contactinfo
- 4 Call us at:
  - 1-800-211-PANA (1-800-211-7262)
  - Monday Friday 9:00am 9:00pm (EST), Saturday/Sunday 10:00am - 7:00pm (EST)

To order a replacement battery, please call: 1-800-332-5368

Or visit: http://www.panasonic.com/batterystore