USA Only: Disposal may be regulated in your community due to environmental considerations. For disposal or recycling information, please visit Panasonic website: http://www.panasonic.com/environmental or call 1-888-769-0149.

Sólo Estados Unidos: La disposición puede estar regulada en su comunidad debido a consideraciones ambientales. Para información sobre la disposición o reciclaje, por favor visite la página web de Panasonic: http://www.panasonic.com/environmental o llame al 1-888-769-0149.

#### Customer's Record

The model number and serial number of this product can be found on its back cover. You should note this serial number in the space provided below and retain this book, plus your purchase receipt, as a permanent record of your purchase to aid in identification in the event of theft or loss, and for Warranty Service purposes.

Model	Number

Serial Number

#### Anotación del cliente

El modelo y el número de serie de este producto se encuentran en su panel posterior. Deberá anotarlos en el espacio provisto a continuación y guardar este manual, más el recibo de su compra, como prueba permanente de su adquisición, para que le sirva de ayuda al identificarlo en el caso de que le sea sustraído o lo pierda, y también para disponer de los servicios que le ofrece la garantía.

Modelo

Número de serie

#### Panasonic Consumer Marketing Company of North America, Division of Panasonic Corporation of North America One Panasonic Way. Secaucus

New Jersey 07094 U.S.A.

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### Panasonic



Scan, watch and discover how to get the most out of your TV

Escanee, observe y descubra como obtener el máximo de su TV

http://rd.pnaqr.com/TC-P00ST50/2/1/

Model No. Número de modelo

TC-P50ST50 TC-P55ST50 TC-P60ST50 TC-P65ST50

#### **Owner's Manual**

50"/55"/60"/65" Class 1080p Plasma HDTV (49.9/55.1/60.1/64.7 inches measured diagonally)

#### Manual de usuario

Televisión de alta definición de 1080p y clase 50"/55"/60"/65" de Plasma (49,9/55,1/60,1/64,7 pulgadas medidas diagonalmente)

# VIEſA

For assistance (U.S.A./Puerto Rico), please call: 1-877-95-VIERA (958-4372) www.panasonic.com/help

For assistance (Canada), please call: 1-866-330-0014 concierge.panasonic.ca

Para solicitar ayuda (EE.UU./Puerto Rico), Ilame al: 1-877-95-VIERA (958-4372) www.panasonic.com/help





#### English

Thank you for purchasing this Panasonic product. Please read these instructions before operating your set and retain them for future reference. The images shown in this manual are for illustrative purposes only.

Español

Gracias por su decisión de comprar este producto marca Panasonic. Lea estas instrucciones antes de utilizar su televisor y guárdelas para consultarlas en el futuro. Las imágenes mostradas en este manual tienen solamente fines ilustrativos.



#### This product incorporates the following software or technology:

(1) the software developed independently by or for Panasonic Corporation,

(2) the software owned by third party and licensed to Panasonic Corporation,

(3) the software based in part on the work of the Independent JPEG Group,

(4) the software developed by the FreeType Project,

(5) the software licensed under the GNU LESSER GENERAL PUBLIC LICENSE (LGPL) and/or,

(6) open sourced software other than the software licensed under the LGPL.

(7) "PlayReady" (digital right management technology) licensed by Microsoft Corporation or its affiliates.

For the software categorized as (5), please refer to the terms and conditions of LGPL, as the case may be at http://www.gnu.org/licenses/old-licenses/lgpl-2.1.html

In addition, the software categorized as (5) are copyrighted by several individuals.

Please refer to the copyright notice of those individuals at

http://www.am-linux.jp/dl/DTV12U/

The LGPL software is distributed in the hope that it will be useful, but

WITHOUT ANY WARRANTY, without even the implied warranty of MERCHANTABILITY or

FITNESS FOR A PARTICULAR PURPOSE.

At least three (3) years from delivery of products, Panasonic will give to any third party who contact us at the contact information provided below, for a charge no more than our cost of physically performing source code distribution,

a complete machine-readable copy of the corresponding source code covered under LGPL.

Contact Information

cdrequest@am-linux.jp

Source code covered under LGPL is also freely available to you and any other member of the public via our website below. http://www.am-linux.jp/dl/DTV12U/

For the software categorized as (5) and (6), please refer to the applicable license terms included in the "Setup" menu on product.

Further, for PlayReady categorized as (7), please be aware of the following.

(a) This product contains technology subject to certain intellectual property rights of Microsoft. Use or distribution of this technology outside of this product is prohibited without the appropriate license(s) from Microsoft.

(b) Content owners use Microsoft PlayReady(TM) content access technology to protect their intellectual property, including copyrighted content. This device uses PlayReady technology to access PlayReady-protected content and/or

WMDRM-protected content. If the device fails to properly enforce restrictions on content usage, content owners may require Microsoft to revoke the device's ability to consume PlayReady-protected content. Revocation should not affect unprotected content or content protected by other content access technologies.

Content owners may require you to upgrade PlayReady to access their content.

If you decline an upgrade, you will not be able to access content that requires the upgrade.

This product is licensed under the AVC patent portfolio license for the personal and non-commercial use of a consumer to (i) encode video in compliance with the AVC Standard ("AVC Video") and/or (ii) decode AVC Video that was encoded by a consumer engaged in a personal and non-commercial activity and/or was obtained from a video provider licensed to provide AVC Video. No license is granted or shall be implied for any other use. Additional information may be obtained from MPEG LA, LLC.

See http://www.mpegla.com.

#### Do not display a still picture for a long time

This causes the image to remain on the plasma screen ("Image retention"). This is not considered a malfunction and is not covered by the warranty.





To prevent the "Image retention", the screen saver is automatically activated after a few minutes if no signals are sent or no operations are performed.

#### Typical still images

Channel number and other logos

- Image displayed in 4:3 mode
- SD Card photo
   Video game
   Computer image

#### ■ Set up

Do not place the unit where it's exposed to sunlight or other bright light (including reflections).

• Use of some types of fluorescent lighting may reduce the remote control's transmission range.

<b>VIEľ∧</b> Link™	VIERA Link™ is a trademark of Panasonic Corporation.	Contents
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	"AVCHD" and the "AVCHD" logo are trademarks of Panasonic Corporation and Sony Corporation.	Identifying Controls
real D3D	"RealD 3D" is a trademark of RealD.	Using eHELP (built-in Manual) 17     Frequently Asked Questions (FAQ) 18     Care and Cleaning 18     Specifications 19
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Energy ENERGY STAR	TC-P50ST50 qualifies for ENERGY STAR in the "Home Use" setting and this is the setting in which energy savings will be achieved. Any modifications to the "Home Use" setting or other factory default settings could result in greater energy consumption beyond levels that meet ENERGY STAR qualifications.	
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# Safety Precautions





WARNING: To reduce the risk of electric shock, do not remove cover or back.

The lightning flash with arrowhead within a triangle is intended to tell the user that parts inside the product are a risk of electric shock to persons.

The exclamation point within a triangle is intended to tell the user that important operating and servicing instructions are in the papers with the appliance.

No user-serviceable parts inside. Refer servicing to qualified service personnel.

To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture. WARNING: Do not place liquid containers (flower vase, cups, cosmetics, etc.) above the set (including on shelves above, etc.).

#### Important Safety Instructions

- 1) Read these instructions.
- 2) Keep these instructions.
- 3) Heed all warnings.
- 4) Follow all instructions.
- 5) Do not use this apparatus near water.
- 6) Clean only with dry cloth.
- Do not block any ventilation openings. Install in 7) accordance with the manufacturer's instructions.
- 8) Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- 9) Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- 10) Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.

- 11) Only use attachments / accessories specified by the manufacturer.
- 12) Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart / apparatus combination to avoid injury from tip-over.



- 13) Unplug this apparatus during lightning storms or when unused for long periods of time.
- 14) Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
- 15) To prevent electric shock, ensure the arounding pin on the AC cord power plug is securely connected.

#### WARNING/CAUTION (TV set)

WARNING

Small parts can present choking hazard if accidentally swallowed.

Keep small parts away from young children. Discard unneeded small parts and other objects, including packaging materials and plastic bags/sheets to prevent them from being played with by young children, creating the potential risk of suffocation.

#### Set up

This Plasma TV may fall and can cause personal injury or even death if not installed correctly. To prevent personal injury or death, follow these warnings:

Install the Plasma TV in accordance with the manufacturer's recommended pedestal or stand, corresponding hardware and installation instructions. This Plasma TV is for use only with the following optional accessories. Use with any other type of optional accessories may cause instability. The following accessories are manufactured by Panasonic Corporation.

 Wall-hanging bracket (Angled) TY-WK4P1RW (TC-P50ST50) TY-WK5P1RW (TC-P55ST50, TC-P60ST50) TY-WK6P1RW (TC-P65ST50)

Be sure to ask a gualified technician to carry out the installation and set-up.

Two or more people are required to install or remove the television.

 Some wall mounts (wall-hanging brackets) are not designed to be mounted to walls with steel studs or old cinder block constructions.

Ask your dealer or licensed contractor to properly secure the wall-hanging bracket.

- Do not route the TV's power cord inside the wall. The power cord was not designed for in-wall mounting. Doing so can lead to fire hazard.
- Do not place the Plasma TV or its stand on a sloped or unstable surface.

The Plasma TV may fall or tip over.

- Do not support the Plasma TV on a non-specified pedestal.
- Do not place the Plasma TV on furniture that can easily be used as steps, such as a chest of drawers.
- Do not climb or allow children to climb on the Plasma TV
- Place or install the Plasma TV where it cannot be pushed, pulled over or knocked down.
- Route all cords and cables such that they cannot be tripped over or pulled by curious children.

- Do not place any objects on top of the Plasma TV. If water spills onto the Plasma TV or foreign objects get inside it, a short-circuit may occur, which could result in fire or electric shock. If any foreign objects get inside the Plasma TV, please consult an Authorized Service Center.
- In the unlikely event that you receive a shock from this product, it is possible that your household outlet may be wired improperly.

Have an electrician verify that the TV's outlet is properly wired. If the symptom persists, have the TV serviced by a qualified authorized technician.

• To prevent the spread of fire, keep candles or other open flames away from this product at all times



#### ■ AC Power Supply Cord

To prevent fire or electric shock:

• The Plasma TV is designed to operate on a 120 V AC, 60 Hz service. Insert the power cord plug as far as it will go into the wall socket.

If the plug is not fully inserted, heat may generate, which could cause a fire.

- The included power cord is for use with this unit only.
- Do not use any power cord other than that provided with this TV.
- Do not handle the power cord plug with wet hands.
- Do not do anything that might damage the power supply cord.
- When disconnecting the power supply cord, hold the plug, not the cord.
- Do not use the power supply cord if the plug or cord is damaged.

Replace the cord or contact your Authorized Service Center. • Do not use a 3-prong to 2-prong AC plug adapters to

connect your TV's plug to the wall outlet. Doing so will defeat the TV plug's safety feature, which can lead to a shock hazard. If the wall outlet does not accommodate a 3-prong plug, have a qualified electrician replace your outlet and check the associated wiring.

#### ■ Handling the power supply cord

- Insert the power plug fully into the socket outlet. (If the power plug is loose, it could generate heat and cause fire.)
- Ensure that the power plug is easily accessible.
- Ensure the earth pin on the power plug is securely connected to prevent electrical shock.
  - An apparatus with CLASS I construction shall be connected to a power socket outlet with a protective earthing connection.
- Do not touch the power plug with a wet hand. (This may cause electrical shock.)
- Do not use any power cord other than that provided with this TV. (This may cause fire or electrical shock.)
- Do not damage the power cord. (A damaged cord may cause fire or electrical shock.)
  - · Do not move the TV with the cord plugged in the socket outlet.
  - Do not place a heavy object on the cord or place the cord near a high-temperature object.
  - Do not twist the cord, bend it excessively, or stretch it.
  - Do not pull on the cord. Hold onto the power plug body when disconnecting cord.
  - Do not use a damaged power plug or socket outlet.
- If a problem occurs (such as no picture or no sound), or if smoke or an abnormal odor is detected from the Plasma TV, unplug the power supply cord immediately. Continued use of the TV under these conditions might cause a fire or permanent damage to the TV. Have the TV evaluated by an Authorized Service Center. Servicing of the TV by unauthorized personnel is strongly discouraged due to its high voltage.

 If water or an object gets inside the Plasma TV, if the Plasma TV is dropped, or if the enclosure becomes damaged, unplug the power supply cord immediately. A short-circuit may occur, which could cause a fire. Contact an Authorized Service Center for an evaluation.

#### Radio waves

- Do not place this TV in any medical institutions or locations with medical devices.
   Radio waves from this TV may interfere with the medical devices and cause accidents due to the malfunction.
- Do not use this TV near any automatic control devices such as automatic doors or fire alarms.
   Radio waves from this TV may interfere with the automatic control devices and cause accidents due to the malfunction.
- Keep this TV away at least 9 inches (22 cm) from the location where a cardiac pacemaker is implanted. Radio waves from this TV may interfere with the operation of the pacemaker.

### 

- Do not cover the ventilation holes. Doing so may cause the Plasma TV to overheat, which can cause a fire or damage to the Plasma TV.
- Leave a space of 3 15/16" (10 cm) or more at the top, left and right, and 2 3/4" (7 cm) or more at the rear.
- When using the pedestal, keep the space between the bottom of the TV and the pedestal or stand surface clear from objects that may obstruct ventilation.

#### ■ When Moving the Plasma TV

• Be sure to disconnect all cables before moving the Plasma TV.

Moving the TV with its cables attached might damage the cables which, in turn, can cause fire or electric shock.

- To prevent an electric shock, disconnect the power plug from the wall outlet as a safety precaution before carrying out any cleaning.
- Transport only in upright position. Transporting the unit with its display panel facing upright or downward may cause damage to the internal circuitry.
- Using a dry cloth, clean any dust from the power supply cord and plug regularly.

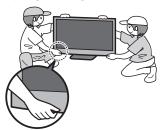
Build-up of dust on the power cord plug can increase humidity, which might damage the insulation and cause a fire.

#### This Plasma TV radiates infrared rays;

therefore, it may affect other infrared communication equipment. Install your infrared sensor in a place away from direct or reflected light from your Plasma TV.

The TV will still consume some power as long as the power supply cord is connected to the wall outlet.

- Display panel is made of glass. Do not apply strong force or impact to the display panel. This may cause damage resulting in injury.
- The TV is heavy. TV should be handled by 2 or more people. Support as shown to avoid injury by the TV tipping or falling.



#### WARNING/CAUTION (3D Eyewear)



#### Accidental Ingestion

• Keep 3D Eyewear parts in places out of the reach of children.

There is a danger small children could swallow such parts by mistake.

• If a child accidentally swallows such parts, seek immediate medical attention.

#### Place

• Do not use 3D Eyewear in hospital or other medical facilities.

Radio waves from 3D Eyewear may cause interference of medical equipments.

• Do not use 3D Eyewear nearby automatic control equipments, like an automatic door, a fire alarm apparatus, etc.

Radio waves from 3D Eyewear may cause interference of automatic control equipments.

 Keep 3D Eyewear more than 9 inches (22 cm) away from the implant of cardiac pacemaker, or similar implantable medical equipments, at all times. Radio waves from 3D Eyewear may affect implantable cardiac pacemaker or similar equipment operations.

#### Disassembly

• Do not disassemble or modify the 3D Eyewear.

### 

#### 3D Eyewear

 Handle the 3D Eyewear carefully and store in the case when not in use.

Failure to do so may damage the Eyewear and glass section, which may result in injury.

- Handle the tips of the frame carefully when putting on the 3D Eyewear as inserting the tip of the frame into the eye may cause injury.
- Be careful not to close the hinge section of the 3D Eyewear on your finger. Doing so may result in injury.

· Provide supervision when children are using this product.

#### Use of 3D Eyewear

- Parents/guardians should monitor children's viewing habits to avoid their prolonged use without rest periods.
- In commercial application and public viewing, someone in authority should convey the precautions and monitor the user of the 3D Eyewear.
- Use only the 3D Eyewear recommended for this TV.
- Only use the 3D Eyewear for its intended 3D content viewing purpose.
- Do not move around while wearing the 3D Eyewear. The surrounding area appears dark, which may result in falling or other accidents that may cause injury.
- Inspect the 3D Eyewear for damage before each use.
- Viewing of 3D Images
- In the event that you experience dizziness, nausea, or other discomfort while viewing 3D images, discontinue use and rest your eyes.
  - When you set the effect by using "3D adjustment", take into account that the vision of 3D images varies among different individuals.
- Do not use if the 3D Eyewear is cracked or broken.
- Content for 3D viewing includes commercially available Blu-ray discs, 3D broadcasts, etc.
- When preparing your own 3D content, ensure that it is properly produced.

#### **CEA CHILD SAFETY NOTICES**

#### **WARNING**

Flat panel displays are not always supported on the proper stands or installed according to the manufacturer's recommendations. Flat panel displays that are inappropriately situated on dressers, bookcases, shelves, desks, speakers, chests, or carts may fall over and may cause personal injury or even death.

The consumer electronics industry (of which Panasonic is a member) is committed to making home entertainment enjoyable and safe. To prevent personal injury or death, be sure to follow the following safety guidelines:

#### TUNE INTO SAFETY:

- One size does NOT fit all. Follow the manufacturer's recommendations for the safe installation and use of your flat panel display.
- Carefully read and understand all enclosed instructions for proper use of this product.
- Don't allow children to climb on or play with furniture and television sets.
- Don't place flat panel displays on furniture that can easily be used as steps, such as a chest of drawers.
- Remember that children can become excited while watching a program, especially on "larger than life" flat panel displays. Care should be taken to install the display where it cannot be pushed, pulled over, or knocked down.
- Care should be taken to route all cords and cables connected to the flat panel display so that they cannot be pulled or grabbed by curious children.

WALL MOUNTING: IF YOU DECIDE TO WALL MOUNT YOUR FLAT PANEL DISPLAY, ALWAYS:

- Use a mount that has been recommended by the display manufacturer and/or listed by an independent laboratory (such as UL, CSA, ETL).
- Follow all instructions supplied by the display and wall mount manufacturers.
- If you have any doubts about your ability to safely install your flat panel display, contact your retailer about professional installation.
- Make sure the wall where you are mounting the display is appropriate. Some wall mounts are not designed to be mounted to walls with steel studs or old cinder block construction. If you are unsure, contact a professional installer.
- A minimum of two people are required for installation. Flat panel displays can be heavy.

### Panasonic recommends that a qualified installer perform the wall-mount installation. See page 4.

The American Academy of Pediatrics discourages media viewing for children younger than two years. For more details, see, visit www.aap.org.



#### FCC and IC STATEMENT

This equipment has been tested and found to comply with the limits for an Other Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- · Increase the separation between the equipment and receiver.
- · Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- · Consult the Panasonic Service Center or an experienced radio/TV technician for help.

#### FCC Caution:

To assure continued compliance, follow the attached installation instructions and use only shielded interface cables when connecting to peripheral devices. Any changes or modifications not expressly approved by Panasonic Corp. of North America could void the user's authority to operate this device.

FCC and Industry Canada (IC) RF Exposure Warning :

- This TV is provided with two USB ports on rear enclosure for exclusive dedicated use for insertion of the following
  optional transmitters: (1) Wireless LAN Adapter with FCC ID:H8N-WLU5150/IC ID:1353A-WLU5150; and (2) Bluetooth
  Adapter with FCC ID:NKR-DBUBP207/IC ID:4441A-DBUBP207.
- Other transmitters shall not be used, unless specifically recommended when they become available. Other thirdparty wireless transmitters have not been RF exposure evaluated for use with this TV and may not comply with FCC and IC RF exposure requirements.
- The above two described transmitters comply with FCC and IC radiation exposure limits set forth for an uncontrolled environment for mobile use with minimum 8 inches (20 cm) spacing requirement between transmitters and all person's body (excluding extremities of hands, wrist and feet) during wireless modes of operation.

<Only for Wi-Fi if capable of transmission in the 5.15 ~ 5.25 GHz frequency band>

This product is restricted to indoor use due to its operation in the 5.15 to 5.25 GHz frequency range.

FCC and IC require this product to be used indoors for the frequency range 5.15 to 5.25 GHz to reduce the potential for harmful interference to co-channel Mobile Satellite systems. High power radars are allocated as primary users of the 5.25 to 5.35 GHz and 5.65 to 5.85 GHz bands. These radar stations can cause interference with and/or damage this product.

Responsible Party:	Panasonic Corporation of North America One Panasonic Way, Secaucus, NJ 07094
Contact Source:	Panasonic Consumer Marketing Company of North America 1-877-95-VIERA (958-4372)
email:	consumerproducts@panasonic.com

This device complies with Part 15 of the FCC Rules and all applicable IC RSS standards.

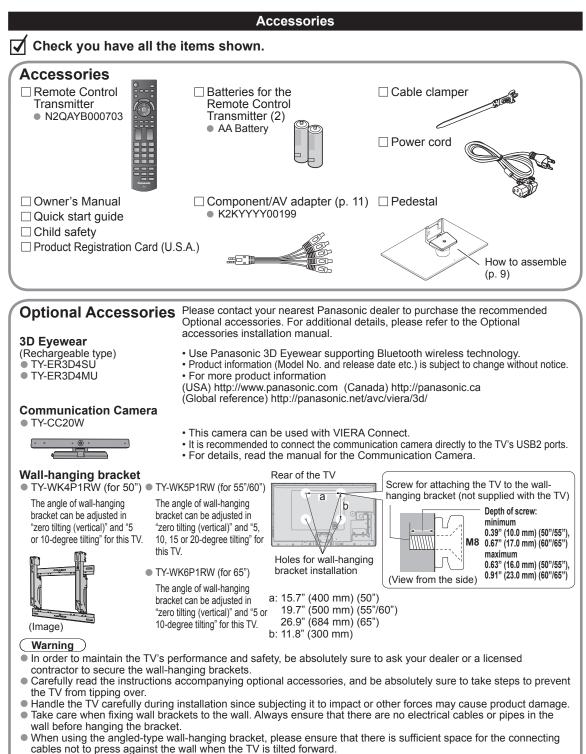
Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

#### About built-in wireless LAN/Bluetooth

- To use the built-in wireless LAN, an access point needs to be obtained.
- Do not use the built-in wireless LAN to connect to any wireless network (SSID\*1) for which you do not have usage rights. Such networks may be listed as a result of searches. However, using them may be regarded as illegal access.
- Check that the Access point supports WPS\*<sup>2</sup>.
   (If it does not support WPS, the encryption key of the Access point is required when configuring settings.)
- Follow the instructions on the Access point setup screen and configure the appropriate security settings.
- For more details on setting of Access point, please refer to operating manual for the Access point.
- We recommend using 11n (5 GHz) for the wireless system between the built-in wireless LAN and Access point.
- Communication is also possible with 11a, 11b, and 11g (2.4 GHz), but the communication speed may be slower.
- If the wireless system of the Access point is changed, devices that could connect by wireless LAN may no longer be able to connect.
- Data transmitted and received over radio waves may be intercepted and monitored.
- Keep the TV away from the following devices as much as possible: Wireless LAN, microwaves, and other devices that use 2.4 GHz and 5 GHz signals. Otherwise, the TV failures such as malfunction may occur due to the radio wave interference.
- When noises occur due to the static electricity, etc., the TV might stop operating for the protection of the devices. In this case, turn the TV Off with power On / Off switch, then turn it On again.
- \*1 SSID is a name for identifying a particular wireless network for transmission.
- \*2 WPS: Wi-Fi Protected Setup

### **Accessories/Optional Accessories**



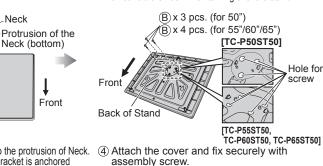
For safety reasons, remove units no longer being used from their wall-mounted locations.

#### Attaching the pedestal to TV

#### Assembling the pedestal

1 Insert the protrusion of the Neck into the Base firmly.

#### (2) Turn the stand over and fix stand neck securely with assembly screws. (for 50": 3 screws, for 55"/60"/65": 4 screws) Do not hold the neck when turning over the stand.

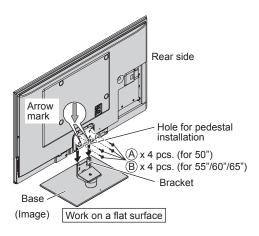


③ Attach the Bracket to the protrusion of Neck. Make sure that the bracket is anchored before fixing the screws. Fix securely with assembly screws (4 screws)

Protrusion of Neck (top) (B) x 4 pcs. Bracket

#### Set-up

 Tighten assembly screws (A) (for 50")/ (B) (for 55"/60"/65") (total 4 screws) loosely at first, then tighten them firmly to fix securely.



### Removing the pedestal from the TV

Be sure to remove the pedestal in the following way when using the wall-hanging bracket or repacking the TV. (1) Remove the assembly screws (A) (for 50")/

Accessories

XYN4+F10FNK (Black)

XYN5+F16FN (silver)

(for 50" (5), for 55"/60"/65" (1))

(for 50" (7), for 55"/60"/65" (12))

Assembly screws

size (M4 x 10)

size (M5 x 16)

 TBL5ZA3157 (for 50") TBL5ZA3200 (for 55"/60"/65")

 TXFBL5Z0063 (for 50") TXFBL5Z0064 (for 55"/60"/65")

 TXFBL5Z0049 (for 50") TXFBL5Z0056 (for 55"/60"/65")

 Cover is in the same bag with Owner's Manual

 TBL5ZX0311 (for 50") TBL5ZX0344 (for 55") TBL5ZX0378 (for 60")

 TBL5ZX0380 (for 65") ÷

A

(B)

Bracket (1)

Neck (1)

Cover (1)

Base (1)

- (B) (for 55"/60"/65") from the TV.
- Lift the TV from the pedestal.
- ③ Remove the assembly screw (A) from the cover.
- (4) Pull out the cover.

(A) x 1 pcs.

Cover

- (5) Remove the assembly screws (B) from the Bracket.
- (6) Remove the assembly screws (B) from the Back of stand and pull out the neck.

#### Warning

#### Do not disassemble or modify the pedestal.

Otherwise, the TV may fall over and become damaged, and personal injury may result.

#### Caution

Do not use any pedestal other than that provided with this TV.

Otherwise, the TV may fall over and become damaged, and personal injury may result.

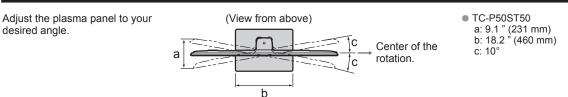
Do not use the pedestal if it becomes warped or physically damaged.

If you use the pedestal when it is physically damaged, personal injury may result. Contact your nearest Panasonic Dealer immediately. During set-up, make sure that all screws are securely tightened.

 If sufficient care is not taken to ensure screws are properly tightened during assembly, the pedestal will not be strong enough to support the TV, and it might fall over and become damaged, and personal injury may result.

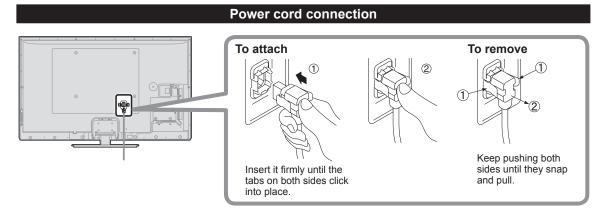
When removing the pedestal, do not remove the pedestal by any methods other than the specified procedure. (Above)

#### Location

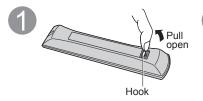


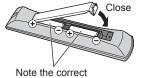
Note

- Ensure that the pedestal does not hang over the edge of the base even if the TV swivels to the full rotation range.
- Do not place any objects or hands within the full rotation range.



#### Installing the remote's batteries



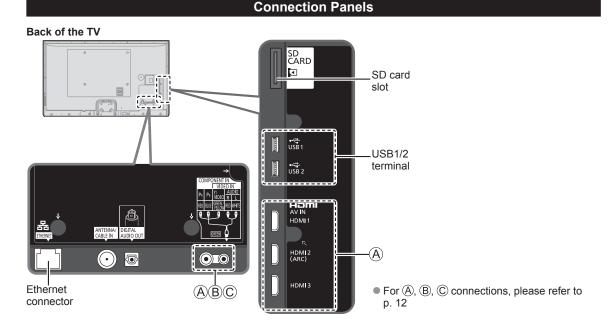


polarity (+ or -).

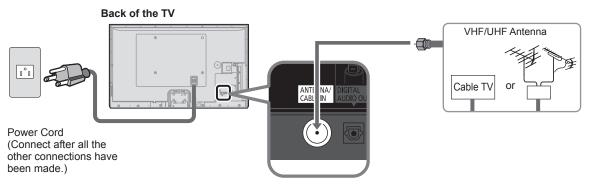
#### Caution

- Incorrect installation may cause battery leakage and corrosion, resulting in damage to the remote control.
  - Do not mix old and new batteries.
  - Do not mix different battery types (such as alkaline and manganese batteries).
- Do not use rechargeable (Ni-Cd) batteries.
  Do not burn or break batteries.

### Connections



#### Antenna or Cable connection



#### VHF/UHF Antenna

NTSC (National Television System Committee):

ATSC (Advanced Television Systems Committee):

Digital TV Standards include digital high-definition television (HDTV), standard-definition television (SDTV), data broadcasting, multi-channel surround sound audio and interactive television.

#### Cable

• You need to subscribe to a cable TV service to enjoy viewing their programming.

You may need to subscribe to a high-definition (HD) cable service to enjoy HD programming.

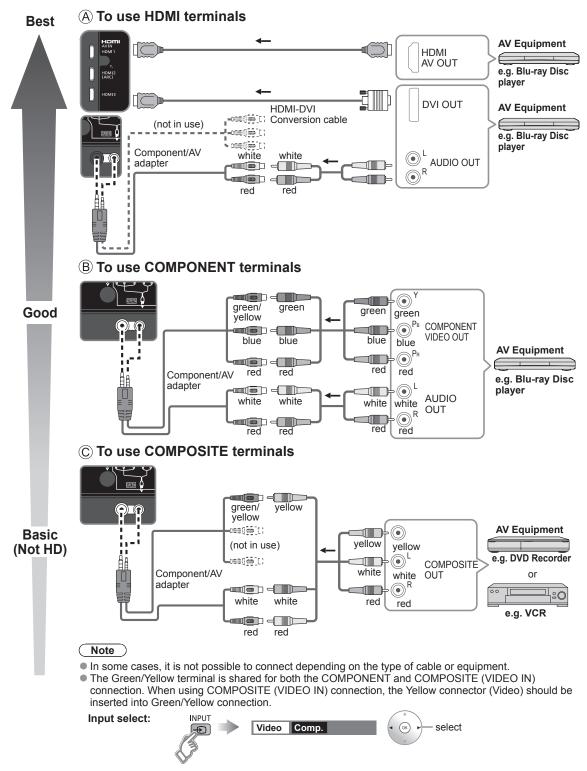
The connection for high-definition can be done with the use of an HDMI or Component Video cable. (p. 12)

#### Note

- When using a Cable box, external equipment and video cables shown in this manual are not supplied with the TV.
- When disconnecting the power cord, be absolutely sure to disconnect the power cord plug from the wall outlet first.
- For additional assistance, visit us at: www.panasonic.com/help

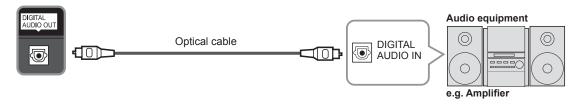
#### www.panasonic.ca

#### AV cable connection

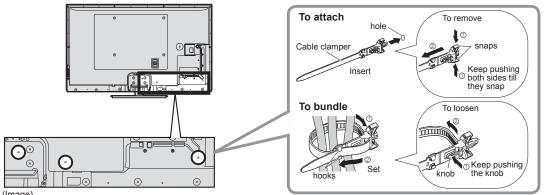


(For more details, please refer to eHELP (p. 17).)

#### Audio connection



#### **Cable Binding Instructions**

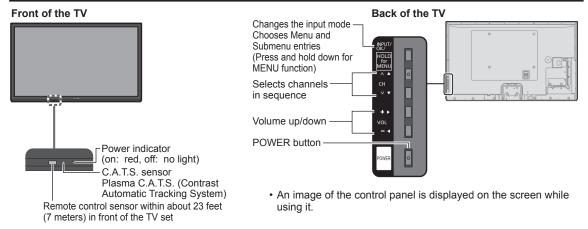


(Image)

- Do not bundle the Antenna cable and AC cord together (could cause distorted image).
- Fasten the cables with the Cable clamper as necessary.
- When using the options, follow the option's assembly manual to fix cables.

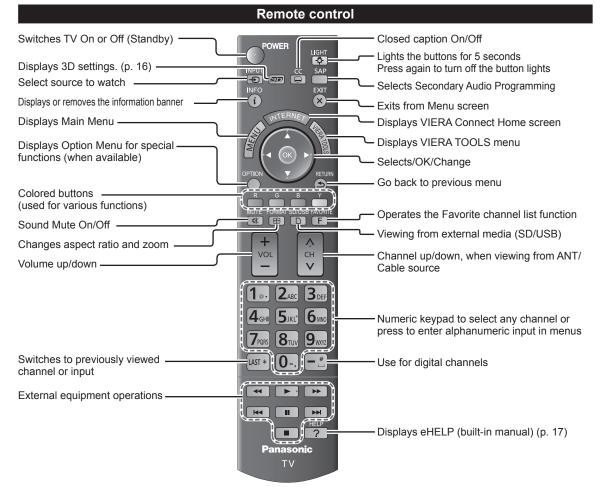
# **Identifying Controls**

#### **TV** controls/indicators



#### Note

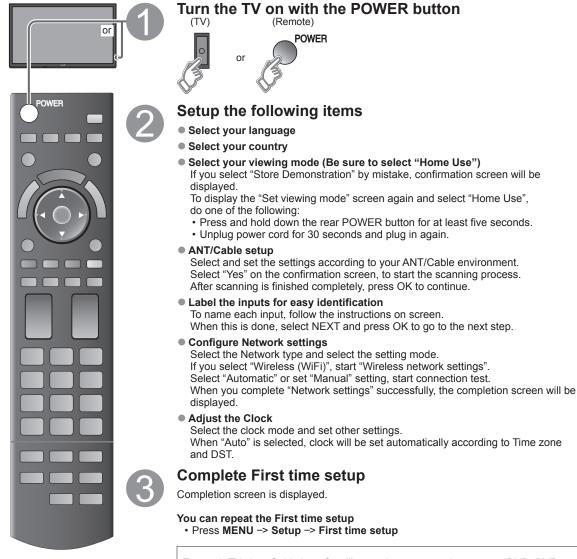
- The TV consumes a small amount of electric energy even when turned off.
- Do not place any objects between the TV remote control sensor and remote control.



# First Time Setup

The first time setup screen is displayed only when the TV is turned on for the first time, after the power cord is inserted into a wall outlet and the "Auto power on" is set to "No".

(Press MENU -> Setup -> Advanced setup ->Auto power on)



To watch TV via a Cable box, Satellite receiver, or any other source (DVD, DVR, gaming device, etc.), press the INPUT button and select the appropriate input.

# Viewing 3D images on TV

#### **Precautions for Viewing 3D Images**

#### ■ Cautions During Viewing

- Do not use devices that emit strong electromagnetic waves (such as cellular phones or personal transceivers) near the 3D Eyewear. Doing so may cause the 3D Eyewear to malfunction.
- If the 3D Eyewear is used in a room in which fluorescent lights (50 Hz) are used, the light within the room may appear to flicker. In this case, either darken or switch off the fluorescent lights when using the 3D Eyewear.
- Wear the 3D Eyewear correctly. 3D images will not appear correctly if the 3D Eyewear is worn upside down or back-to-front.

#### For comfortable viewing

- View from at least the recommended distance (3 times the effective height of the screen),
  - Recommended Distance:
  - For a 50-inch television, 6.23' (1.9 m) or more.
  - For a 55-inch television, 6.89' (2.1 m) or more.
  - For a 60-inch television, 7.55' (2.3 m) or more.
  - For a 65-inch television, 7.87' (2.4 m) or more.

When the top and bottom area of the screen are blackened, such as when playing movies, view the screen at a distance 3 times further than the height of the actual image. (That makes the viewing distance closer than above recommended distance.)

- Stop using the 3D Eyewear immediately if your skin feels unusual. In rare cases, the paint or materials used in the 3D Eyewear may cause an allergic reaction.
- Stop using the 3D Eyewear immediately if you experience any redness, pain, or itching on the nose or temples.
- Prolonged use may cause such symptoms due to excess pressure, which may result in the user feeling unwell.
- Use the 3D Eyewear where there is no interference from other devices with Bluetooth® signals.

#### Viewing 3D images

The following 3D content can be enjoyed on this TV:

- A 3D Blu-ray disc, played on 3D capable Blu-ray player/recorder that is connected via HDMI cable.
- 3D TV broadcast (program)
- 3D Photo and 3D Movie taken by LUMIX/Camcorder.
- 3D game played on 3D capable video game console, connected via HDMI cable.

Optional Accessories (p. 8)

\* For more detail on usage of 3D Eyewear (POWER button, Accessories and how to register, etc.), please refer to operating manuals for the purchased 3D Eyewear. 3D experience differs depending on the type of 3D Eyewear.



#### Using the 3D Eyewear

1) Turn on the 3D Eyewear.

② Make sure that registration is finished completely.
 ③ Put on the 3D Eyewear.



#### Viewing 3D images

When the HDMI receives information in which 3D mode is detected, 3D images are automatically displayed according to the signal.

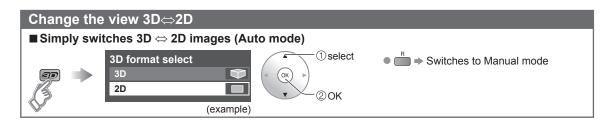
If the 3D images are not displayed correctly, or if the images cause discomfort, the images can be adjusted by "3D format select" or "3D settings".

■ Change the view 3D⇔2D, 3D settings.



#### After Use

Turn off the 3D Eyewear.
 After using the 3D Eyewear, store it in the case.



# Using eHELP (Built-in Manual)

eHELP (built-in manual) helps you understand how to easily operate the TV features by pressing the HELP button.







When you enter eHELP again after exit, the confirmation screen is displayed while the TV is turned on. You can select "TOP PAGE" or "LAST PAGE".







• The eHELP icon is also available through VIERA TOOLS.



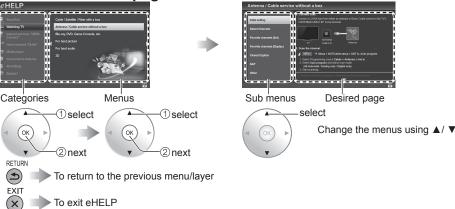








Select the desired page from the menu



#### Operate eHELP

Setting menu	Connection test Check that the Network settings are as shown below, and then start Connection test
	<sup>(1)</sup> Select Connection test using ▲ / ▼ and press g
Connection test	(It takes a while to cancel the test.)
	② Displayed Connection test screen
ietwork connection	<ul> <li>Check mark appears at hort of each check item's box when check has been finished successfully</li> </ul>
Vireless network settings	
monos nomon setings	
IP address/DNS settings	
anna ann an a	If you perform the Proxy settings, check the Proxy address and the Proxy pot number
toxy settings	
ietwork link (1)	
	Co to Menu 🐹

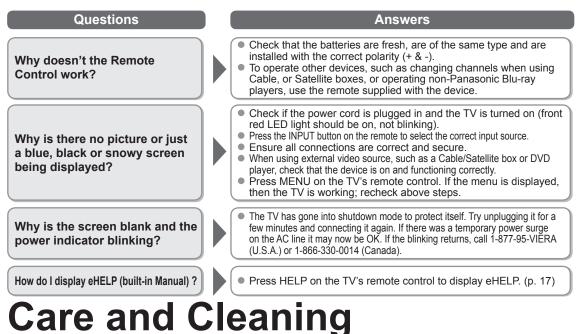
Display the Menu related to the explanation page after exiting eHELP.



All

"Go to Menu" is available depending on the situation or condition.

# **Frequently Asked Questions (FAQ)**



#### First, unplug the Power cord plug from the wall outlet.

#### **Display panel**

The front of the display panel has been specially treated. Wipe the panel surface gently using only a cleaning cloth or a soft, lint-free cloth.

- If the surface is particularly dirty, after cleaning up the dust, soak a soft, lint-free cloth in diluted, mild liquid dish soap (1 part mild liquid dish soap diluted by 100 times the amount of water), and then wring the cloth to remove excess liquid. Use this cloth to wipe the surface of the display panel, then wipe it evenly with a dry cloth of the same type until the surface is dry.
- Do not scratch or hit the surface of the panel with fingernails or other hard objects. Furthermore, avoid contact with volatile substances such as insect sprays, solvents, and thinner; otherwise, the quality of the surface may be adversely affected.

#### Cabinet

If the cabinet becomes dirty, wipe it with a soft, dry cloth.

- If the cabinet is particularly dirty, soak the cloth in diluted, mild liquid dish soap and then wring the cloth dry. Use this cloth to
  wipe the cabinet and then wipe it dry with a dry cloth.
- Do not allow any mild liquid dish soap to come into direct contact with the surface of the Plasma TV. If water droplets get inside the unit, operating problems may result.
- Avoid contact with volatile substances such as insect sprays, solvents, and thinner; otherwise, the quality of the cabinet surface may be adversely affected or the coating may peel off.
- Do not let articles made from rubber or PVC be in contact with the TV for long periods of time.

#### Pedestal

#### Cleaning

Wipe the surfaces with a soft, dry cloth. If the unit is particularly dirty, clean it using a cloth soaked with water to which a small amount of mild liquid dish soap has been added and then wipe with a dry cloth. Do not use products such as solvents, thinner, or household wax for cleaning, as they can damage the surface coating. (If using a chemically-treated cloth, follow the instructions supplied with the cloth.)

 Do not attach sticky tape or labels, as they can make the surface of the pedestal dirty. Do not allow long-term contact with rubber, vinyl products, or the like. (Doing so will cause deterioration.)

#### Power cord plug

Wipe the plug with a dry cloth at regular intervals. (Moisture and dust can lead to fire or electrical shock.)

Panasonic does not guarantee operation and performance of peripheral devices made by other manufacturers; and we disclaim any liability or damage arising from operation and/or performance from usage of such other maker's peripheral devices.

### **Specifications**

		TC-P50ST50	TC-P55ST50	
Power Source		AC 120 V, 60 Hz		
Power Consumption (Rated power / Standby power)         383 W / 0.2 W         390 W / 0.2 W		390 W / 0.2 W		
D	Panel System	Plasma Display panel		
spla	Screen size	50 " class (49.9 inches measured diagonally)	55 " class (55.1 inches measured diagonally)	
Display Panel	W × H × Diagonal	43.5 " × 24.4 " × 49.9 " (1,105 mm × 622 mm × 1,268 mm)	48.0 " × 27.0 " × 55.1 " (1,221 mm × 686 mm × 1,401 mm)	
ē	Number of pixels	1920 × 1080		
Spea	eaker Output 18 W [4 W + 4 W + 10 W] (10 % THD)			
	hannel Capability Digital/Analog) VHF/ UHF: 2 - 69, CATV: 1 - 135			
Operating Conditions Temperature: 32 °F - 104 °F (0 °C - 40 °C) Humidity: 20 % - 80 % RH		Humidity: 20 % - 80 % RH (non-condensing)		
	VIDEO IN	RCA PIN (VIDEO, AUDIO-L, AUDIO-R)		
ч С	COMPONENT IN	RCA PIN (Y, PB, PR, AUDIO-L, AUDIO-R)		
COMPONENT IN     RCA PIN (Y, PB, PR, AUDIO-L, AUDIO-R)       HDMI IN 1/2/3     TYPE A Connector (supports "HDAVI Control 5" function)       USB 1/2     USB2.0 Type A connector       DIGITAL AUDIO OUT     PCM / Dolby Digital, Fiber Optic		function)		
		PCM / Dolby Digital, Fiber Optic		
	OTHERS	SD CARD slot, ETHERNET (10BASE-T/100BASE-TX)		
Dimensions	Including pedestal (W × H × D)	46.5 " × 29.8 " × 13.2 " (1,180 mm × 757 mm × 335 mm)	51.0 " × 32.5 " × 14.1 " (1,295 mm × 823 mm × 357 mm)	
	TV Set only (W × H × D)	46.5 " × 28.0 " × 1.8 " (2.0 ") (1,180 mm × 709 mm × 44 mm (50 mm))	51.0 " × 30.5 " × 1.8 " (2.0 ") (1,295 mm × 774 mm × 44 mm (50 mm))	
Mass	Including pedestal	59.6 lb. (27.0 kg) NET	71.7 lb. (32.5 kg) NET	
SS	TV Set only	50.8 lb. (23.0 kg) NET	61.8 lb. (28.0 kg) NET	

		TC-P60ST50	TC-P65ST50	
Power Source AC 120 V, 60		AC 120 V, 60 Hz		
Pow (Rate	Power Consumption         390 W / 0.2 W         431 W / 0.2 W		431 W / 0.2 W	
Panel System       g     Screen size		Plasma Display panel		
		60 " class (60.1 inches measured diagonally) 65 " class (64.7 inches measured di		
Display Panel	W × H × Diagonal	52.3 " x 29.4 " x 60.1 " (1,330 mm x 748 mm x 1,526 mm)	56.4 " × 31.7 " × 64.7 " (1,434 mm × 806 mm × 1,645 mm)	
e	Number of pixels	1920 × 1080		
Spea	aker Output	18 W [4 W + 4 W + 10 W] (10 % THD)		
	nnel Capability ital/Analog) VHF/ UHF: 2 - 69, CATV: 1 - 135			
Operating Conditions Temperature: 32 °F - 104 °F (0 °C - 40 °C) Humidity: 20 % - 80 % RH (non-conde		Humidity: 20 % - 80 % RH (non-condensing)		
VIDEO IN		RCA PIN (VIDEO, AUDIO-L, AUDIO-R)		
48	COMPONENT IN	RCA PIN (Y, PB, PR, AUDIO-L, AUDIO-R)		
Connection Terminals	HDMI IN 1/2/3	TYPE A Connector (supports "HDAVI Control 5" function)         USB2.0 Type A connector         PCM / Dolby Digital, Fiber Optic		
ecti	USB 1/2			
Is	DIGITAL AUDIO OUT			
	OTHERS	SD CARD slot, ETHERNET (10BASE-T/100BASE-TX)		
Dir	Including pedestal	55.3 " × 34.9 " × 15.3 "	59.4 " × 37.2 " × 15.8 "	
Dimensions	(W × H × D)	(1,405 mm × 885 mm × 387 mm)	(1,508 mm × 943 mm × 400 mm)	
sio	TV Set only	55.3 " × 32.9 " × 2.1 "	59.4 " × 35.2 " × 2.1 "	
	(W × H × D)	(1,405 mm × 836 mm × 52 mm)	(1,508 mm ×894 mm × 52 mm)	
Mass	Including pedestal	83.8 lb. (38.0 kg) NET	95.9 lb. (43.5 kg) NET	
SS	TV Set only	72.8 lb. (33.0 kg) NET	83.8 lb. (38.0 kg) NET	

	Wireless LAN	
Standard Compliance and Frequency Range *1,*2         IEEE 802.11a/n : 5.15 GHz - 5.35 GHz, 5.47 GHz - 5.85 GHz           IEEE 802.11b/g/n : 2.400 GHz - 2.4835 GHz		
Access Mode	Infrastructure mode	
Security	WPA2-PSK (TKIP/AES) WPA-PSK (TKIP/AES) WEP (64bit/128bit)	

 $^{\ast1}$  The frequency and channel differ depending on the country.  $^{\ast2}$  802.11b/g/n CH1  $\sim$  CH11 only use for United States and Canada.

	Bluetooth	
Standard Compliance	Bluetooth® 3.0	
Frequency Range	2.402GHz~2.480GHz	

• Use Panasonic 3D Eyewear supporting Bluetooth wireless technology.

#### Note )

• Design and Specifications are subject to change without notice. Mass and Dimensions shown are approximate.

### Limited Warranty (for U.S.A. and Puerto Rico only)

Panasonic Consumer Marketing Company of North America, Division of Panasonic Corporation of North America One Panasonic Way Secaucus, New Jersey 07094

#### Panasonic Plasma Television Limited Warranty

#### Limited Warranty Coverage

If your product does not work properly because of a defect in materials or workmanship, Panasonic Consumer Marketing Company of North America (referred to as "the warrantor") will, for the length of the period indicated on the chart below, which starts with the date of original purchase ("Limited Warranty period"), at its option either (a) repair your product with new or refurbished parts, (b) replace it with a new or a refurbished equivalent value product, or (c) refund your purchase price. The decision to repair, replace or refund will be made by the warrantor.

PLASMA TV CATEGORIES	PARTS	LABOR	SERVICE
Up to 42" (diagonal)	1 (ONE) YEAR	1 (ONE) YEAR	Carry-In
46" (diagonal) and larger		I (ONE) FEAR	On-Site

During the "Labor" Limited Warranty period there will be no charge for labor. During the "Parts" Limited Warranty period, there will be no charge for parts.

You must carry-in your product or arrange for on-site service during the Limited Warranty period. If non-rechargeable batteries are included, they are not warranted. This Limited Warranty only applies to products purchased and serviced in the United States or Puerto Rico. This Limited Warranty is extended only to the original purchaser of a new product which was not sold "as is". A purchase receipt or other proof of the original purchase date is required for Limited Warranty service.

#### **On-Site or Carry-in Service**

For On-Site or Carry-In Service in the United States and Puerto Rico call 1-877-95-VIERA (1-877-958-4372).

On-site service where applicable requires clear, complete and easy access to the product by the authorized servicer and does not include removal or re-installation of an installed product. It is possible that certain on-site repairs will not be completed on-site, but will require that the product or parts of the product, at the servicer's discretion be removed for shop diagnosis and/or repair and then returned.

#### Limited Warranty Limits And Exclusions

This Limited Warranty ONLY COVERS failures due to defects in materials or workmanship, and DOES NOT COVER normal wear and tear or cosmetic damage, nor does it cover markings or retained images on the glass panel resulting from viewing fixed images (including, among other things, non-expanded standard 4:3 pictures on wide screen TV's, or onscreen data in a stationary and fixed location). The Limited Warranty ALSO DOES NOT COVER damages which occurred in shipment, or failures which are caused by products not supplied by the warrantor, or failures which result from accidents, misuse, abuse, neglect, bug infestation, mishandling, misapplication, alteration, faulty installation, set-up adjustments, misadjustment of consumer controls, improper maintenance, power line surge, lightning damage, modification, or commercial use (such as in a hotel, office, restaurant, or other business), rental use of the product, service by anyone other than a Factory Service Center or other Authorized Servicer, or damage that is attributable to acts of God.

THERE ARE NO EXPRESS WARRANTIES EXCEPT AS LISTED UNDER "LIMITED WARRANTY COVERAGE". THE WARRANTOR IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT, OR ARISING OUT OF ANY BREACH OF THIS LIMITED WARRANTY. (As examples, this excludes damages for lost time, cost of having someone remove or re-install an installed unit if applicable, or travel to and from the servicer. The items listed are not exclusive, but are for illustration only.) ALL EXPRESS AND IMPLIED WARRANTIES, INCLUDING THE LIMITED WARRANTY OF MERCHANTABILITY, ARE LIMITED TO THE PERIOD OF THE LIMITED WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied Limited Warranty lasts, so the exclusions may not apply to you.

This Limited Warranty gives you specific legal rights and you may also have others rights which vary from state to state. If a problem with this product develops during or after the Limited Warranty period, you may contact your dealer or Service Center. If the problem is not handled to your satisfaction, then write to the warrantor's Consumer Affairs Department at the addresses listed for the warrantor.

### PARTS AND SERVICE (INCLUDING COST OF AN ON-SITE SERVICE CALL, WHERE APPLICABLE) WHICH ARE NOT COVERED BY THIS LIMITED WARRANTY ARE YOUR RESPONSIBILITY.

### Customer Services Directory (for U.S.A. and Puerto Rico)

#### **Customer Services Directory (United States and Puerto Rico)**

Obtain Product Information and Operating Assistance; locate your nearest Dealer or Service Center; purchase Parts and Accessories; or make Customer Service and Literature requests by visiting our Web Site at:

#### http://www.panasonic.com/help

or, contact us via the web at:

#### http://www.panasonic.com/contactinfo

You may also contact us directly at:

1-877-95-VIERA (958-4372)

Monday-Friday 9 am-9 pm; Saturday-Sunday 10 am-7 pm, EST.

#### For hearing or speech impaired TTY users, TTY: 1-877-833-8855

#### Accessory Purchases (United States and Puerto Rico)

Purchase Parts, Accessories and Instruction Books on line for all Panasonic Products by visiting our Web Site at:

#### http://www.pstc.panasonic.com

or, send your request by E-mail to:

#### npcparts@us.panasonic.com

You may also contact us directly at:

1-800-332-5368 (Phone) 1-800-237-9080 (Fax Only) (Monday - Friday 9 am to 9 pm, EST.)

#### **Panasonic National Parts Center**

20421 84th Avenue South,

Kent, WA 98032

(We Accept Visa, MasterCard, Discover Card, American Express, and Personal Checks)

#### ■ For hearing or speech impaired TTY users, TTY: 1-866-605-1277

### Limited Warranty (for Canada)

#### Panasonic Canada Inc.

5770 Ambler Drive, Mississauga, Ontario L4W 2T3

#### PANASONIC PRODUCT – LIMITED WARRANTY

Panasonic Canada Inc. warrants this product to be free from defects in material and workmanship under normal use and for a period as stated below from the date of original purchase agrees to, at its option either (a) repair your product with new or refurbished parts, (b) replace it with a new or a refurbished equivalent value product, or (c) refund your purchase price. The decision to repair, replace or refund will be made by Panasonic Canada Inc.

Viera TV (46" & over)	In-home service	One (1) year, parts (including panel) and labour.
Viera TV (under 46")	Carry-in service	One (1) year, parts (including panel) and labour.

In-home Service will be carried out only to locations accessible by roads and within 50 km of an authorized Panasonic service facility.

In-home service requires clear, complete and easy access to the product by the Authorized Servicer and does not include removal or re-installation of an installed product. If removal is required to service the product, it will be at the discretion of the Servicer and in no event will Panasonic Canada Inc. or the Servicer be liable for any special, indirect or consequential damages.

This warranty is given only to the original purchaser, or the person for whom it was purchased as a gift, of a Panasonic brand product mentioned above sold by an authorized Panasonic dealer in Canada and purchased and used in Canada, which product was not sold "as is", and which product was delivered to you in new condition in the original packaging.

#### IN ORDER TO BE ELIGIBLE TO RECEIVE WARRANTY SERVICE HEREUNDER, A PURCHASE RECEIPT OR OTHER PROOF OF DATE OF ORIGINAL PURCHASE, SHOWING <u>AMOUNT PAID AND PLACE OF PURCHASE</u> IS REQUIRED

#### LIMITATIONS AND EXCLUSIONS

This warranty ONLY COVERS failures due to defects in materials or workmanship, and DOES NOT COVER normal wear and tear or cosmetic damage. The warranty ALSO DOES NOT COVER damages which occurred in shipment, or failures which are caused by products not supplied by Panasonic Canada Inc., or failures which result from accidents, misuse, abuse, neglect, mishandling, misapplication, alteration, faulty installation, set-up adjustments, misadjustment of consumer controls, improper maintenance, power line surge, lightning damage, modification, introduction of sand, humidity or liquids, commercial use such as hotel, office, restaurant, or other business or rental use of the product, or service by anyone other than a Authorized Servicer, or damage that is attributable to acts of God. Dry cell batteries are also excluded from coverage under this warranty.

THIS EXPRESS, LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT WILL PANASONIC CANADA INC. BE LIABLE FOR ANY SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY. (As examples, this warranty excludes damages for lost time, travel to and from the Authorized Servicer, loss of or damage to media or images, data or other memory or recorded content. This list of items is not exhaustive, but for illustration only.)

In certain instances, some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, or the exclusion of implied warranties, so the above limitations and exclusions may not be applicable. This warranty gives you specific legal rights and you may have other rights which vary depending on your province or territory.

#### WARRANTY SERVICE

Our Customer Care Centre:

For product operation and information assistance, please contact:

1-800 #: 1-866-330-0014 or visit our website: <u>https://concierge.panasonic.ca</u>

For product repairs, please contact Viera Customer Care Agent using the above contact info.

#### IF YOU SHIP THE PRODUCT TO A SERVICENTRE

Carefully pack and send prepaid, adequately insured and preferably in the original carton. Include details of the defect claimed, and proof of date of original purchase.