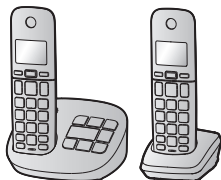


Panasonic®

Operating Instructions

Cordless Phone

Model No. **KX-TGU432C**
KX-TGU122C



Model shown is KX-TGU122.

Before initial use, see “Getting Started” on page 12.

Thank you for purchasing a Panasonic product.

Please read these operating instructions before using the unit and save them for future reference.

For assistance, please visit our Support page:

www.panasonic.ca/english/support

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Model composition

Series	Model No.	Base unit	Handset	
		Part No.	Part No.	Quantity
KX-TGU120 series	KX-TGU122	KX-TGU120	KX-TGUA10	2
KX-TGU430 series	KX-TGU432	KX-TGU430	KX-TGUA40	2

Accessory information

Supplied accessories

No.	Accessory item/ Part number	Quantity
		KX-TGU122 KX-TGU432
①	AC adaptor/PNLV226	1
②	Telephone line cord	1
③	Rechargeable batteries*1	4
④	Handset cover*2	2
⑤	Charger	1

*1 See page 5 for replacement battery information.

*2 The handset cover comes attached to the handset.



Additional/replacement accessories

Please contact your nearest Panasonic dealer for sales information.

Accessory item	Model number/Specifications
Rechargeable batteries	HHR-4DPA*1
	Battery type: – Nickel metal hydride (Ni-MH) – 2 x AAA (R03) size for each handset

*1 Replacement batteries may have a different capacity from that of the supplied batteries.

Other information

- Design and specifications are subject to change without notice.
- The illustrations in these instructions may vary slightly from the actual product.

Graphical symbols for use on equipment and their descriptions

Symbol	Explanation	Symbol	Explanation
	Alternating current (A.C.)		Class II equipment (equipment in which protection against electric shock relies on Double Insulation or Reinforced Insulation)
	Direct current (D.C.)		"ON" (power)
	Protective earth		"OFF" (power)
	Protective bonding earth		Stand-by (power)
	Caution, risk caused by visible radiation		"ON"/"OFF" (power; push-push)
	For indoor use only		Caution, risk of electric shock

For your safety

To prevent severe injury and loss of life/property, read this section carefully before using the product to ensure proper and safe operation of your product.

WARNING

Power connection

- Use only the power source marked on the product.
- Do not overload power outlets and extension cords. This can result in the risk of fire or electric shock.
- Completely insert the AC adaptor/power plug into the power outlet. Failure to do so may cause electric shock and/or excessive heat resulting in a fire.
- Regularly remove any dust, etc. from the AC adaptor/power plug by pulling it from the power outlet, then wiping with a dry cloth. Accumulated dust may cause an insulation defect from moisture, etc. resulting in a fire.
- Unplug the product from power outlets if it emits smoke, an abnormal smell, or makes an unusual noise. These conditions can cause fire or electric shock. Confirm that smoke has stopped emitting and contact us by visiting our Support page: **www.panasonic.ca/english/support**
- Unplug from power outlets and never touch the inside of the product if its casing has been broken open.
- Never touch the plug with wet hands. Danger of electric shock exists.

Installation

- To prevent the risk of fire or electrical shock, do not expose the product to rain or any type of moisture.
- Do not place or use this product near automatically controlled devices such as automatic doors and fire alarms. Radio waves emitted from this product may cause such devices to malfunction resulting in an accident.
- Do not allow the AC adaptor or telephone line cord to be excessively pulled, bent or placed under heavy objects.
- Do not place the handset on the base unit when battery cover is removed.

Operating safeguards

- Unplug the product from power outlets before cleaning. Do not use liquid or aerosol cleaners.
- Do not disassemble the product.
- Do not spill liquids (detergents, cleansers, etc.) onto the telephone line cord plug, or allow it to become wet at all. This may cause a fire. If the telephone line cord plug becomes wet, immediately pull it from the telephone wall jack, and do not use.
- To prevent hearing damage, make sure anyone who uses this product is aware that the product can produce very loud sounds, and make sure children use this product only under adult supervision. (KX-TGU430 series: page 4)
- To prevent hearing damage, we recommend that you set this product to the lowest volume setting at which you can hear adequately. Note that

Important Information

when the **BOOST** is displayed, the volume booster feature is enabled and the product may emit sounds at very high volume. (KX-TGU430 series: page 4)

- Avoid prolonged exposure to loud sounds produced by this product. Be aware that the louder a sound is, the less time is needed to cause hearing damage. In the event that you experience hearing discomfort, consult a medical professional. (KX-TGU430 series: page 4)

Medical

- Consult the manufacturer of any personal medical devices, such as pacemakers or hearing aids, to determine if they are adequately shielded from external RF (radio frequency) energy. (The product operates in the frequency range of 1.92 GHz to 1.93 GHz, and the RF transmission power is 115 mW (max.).)
- Do not use the product in health care facilities if any regulations posted in the area instruct you not to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

CAUTION

Installation and location

- Never install telephone wiring during an electrical storm.
- Never install telephone line jacks in wet locations unless the jack is specifically designed for wet locations.
- Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.
- The AC adaptor is used as the main disconnect device. Ensure that the AC outlet is installed near the product and is easily accessible.
- The product is only use for mounting at heights ≤ 2 m.

Note:

- This height is not guaranteed for product reliability.
- To prevent serious injuries due to the product unexpectedly falling, the product must be installed at a height of 1.5 m or lower.
- This product is unable to make calls when:
 - the handset batteries need recharging or have failed.
 - there is a power failure.

Battery

- We recommend using the batteries noted on page 5. **USE ONLY rechargeable Ni-MH batteries AAA (R03) size.**
- Do not mix old and new batteries.
- Do not open or mutilate the batteries. Released electrolyte from the batteries is corrosive and may cause burns or injury to the eyes or skin. The electrolyte is toxic and may be harmful if swallowed.
- Exercise care when handling the batteries. Do not allow conductive materials such as rings, bracelets, or keys to touch the batteries, otherwise a short circuit may cause the batteries and/or the conductive

material to overheat and cause burns.

- Charge the batteries provided with or identified for use with this product only, in accordance with the instructions and limitations specified in this manual.
- Only use a compatible base unit (or charger) to charge the batteries. Do not tamper with the base unit (or charger). Failure to follow these instructions may cause the batteries to swell or explode.
- Avoid the use in the following conditions
 - High or low extreme temperatures during use, storage or transportation.
 - Replacement of a battery with an incorrect type that can defeat a safeguard.
 - Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion.
 - Extremely high temperature and/or extremely low air pressure that can result in an explosion or the leakage of flammable liquid or gas.

Attention:



A nickel metal hydride battery that is recyclable powers the product you have purchased.

Please call 1-800-8-BATTERY (1-800-822-8837) for information on how to recycle this battery.

Important safety instructions

When using your product, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

1. Do not use this product near water for example, near a bathtub, washbowl, kitchen sink, or laundry tub, in a wet basement or near a swimming pool.
2. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
3. Do not use the telephone to report a gas leak in the vicinity of the leak.
4. Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.

SAVE THESE INSTRUCTIONS

For best performance

Base unit location/avoiding noise

The base unit and other compatible Panasonic units use radio waves to communicate with each other.

- For maximum coverage and noise-free communications, place your base unit:

Important Information

- at a convenient, high, and central location with no obstructions between the handset and base unit in an indoor environment.
 - away from electronic appliances such as TVs, radios, personal computers, wireless devices, or other phones.
 - facing away from radio frequency transmitters, such as external antennas of mobile phone cell stations. (Avoid putting the base unit on a bay window or near a window.)
- Coverage and voice quality depends on the local environmental conditions.
 - If the reception for a base unit location is not satisfactory, move the base unit to another location for better reception.

Environment

- Keep the product away from electrical noise generating devices, such as fluorescent lamps and motors.
- The product should be kept free from excessive smoke, dust, high temperature, and vibration.
- The product should not be exposed to direct sunlight.
- Do not place heavy objects on top of the product.
- When you leave the product unused for a long period of time, unplug the product from the power outlet.
- The product should be kept away from heat sources such as heating devices, cooking appliances, etc. It should not be placed in rooms where the temperature is less than 0 °C (32 °F) or greater than 40 °C (104 °F). Damp basements should also be avoided.

- The maximum calling distance may be shortened when the product is used in the following places: Near obstacles such as hills, tunnels, underground, near metal objects such as wire fences, etc.
- Operating the product near electrical appliances may cause interference. Move away from the electrical appliances.

Routine care

- **Wipe the outer surface of the product with a soft moist cloth.**
- Do not use benzine, thinner, or any abrasive powder.

Other information

- The applied nameplate is located at the bottom or rear of the product.

 **CAUTION:** Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.

Notice for product disposal, transfer, or return

- This product can store your private/confidential information. To protect your privacy/confidentiality, we recommend that you erase information such as phonebook or caller list entries from the memory before you dispose of, transfer, or return the product.

Compliance with TIA-1083 standard

Telephone handsets identified with this logo have reduced noise and interference when used with T-Coil equipped hearing aids and cochlear implants.



Specifications

- **Frequency range:**
1.92 GHz to 1.93 GHz
- **RF transmission power:**
115 mW (max.)
- **Power source:**
120 V AC, 60 Hz
- **Power consumption:**
Base unit:
Standby: 0.7 W
Maximum: 2.4 W
Charger:
Standby: 0.2 W
Maximum: 1.2 W
- **Operating conditions:**
0 °C – 40 °C (32 °F – 104 °F), 20 %
– 80 % relative air humidity (dry)

Setting up

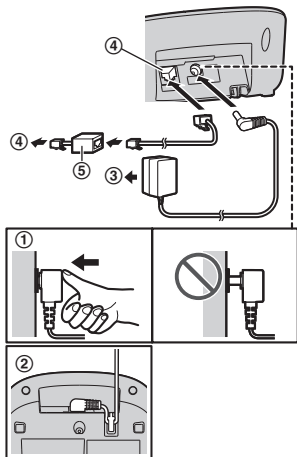
Connections

■ Base unit

- ① Connect the AC adaptor to the unit by pressing the plug firmly.
- ② Fasten the cord by hooking it.
- ③ Connect the AC adaptor to the power outlet.
- ④ Connect the telephone line cord to the unit, then to the single-line telephone jack (RJ11C) until you hear a click.
- ⑤ A DSL/ADSL filter (not supplied) is required if you have a DSL/ADSL service.

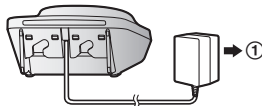
Note:

- Use only the supplied Panasonic AC adaptor PNLV226.



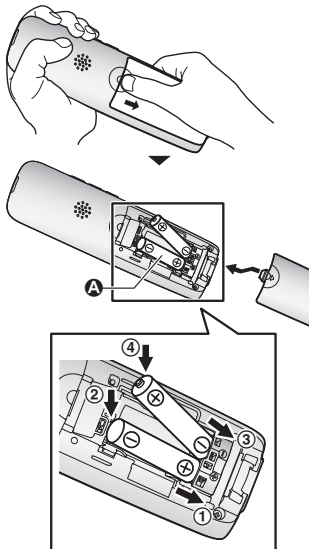
■ Charger

- ① Connect the AC adaptor to the power outlet.



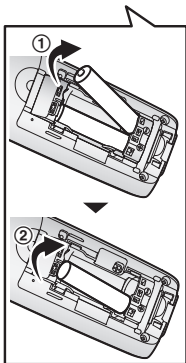
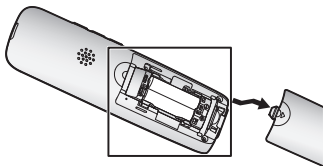
Battery installation

- USE ONLY rechargeable Ni-MH batteries AAA (R03) size (A).
- Do NOT use alkaline/manganese/Ni-Cd batteries.
- Confirm correct polarities (⊕, ⊖).



- Follow the directions on the display to set up the unit.

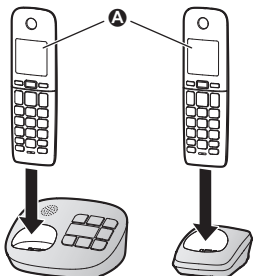
Removing the battery



Battery charging

Charge for about 7 hours.

- Confirm “**Charging**” is displayed (A).
- When the batteries are fully charged, “**Fully charged**” is displayed.



Note when setting up

Note for connections

- The AC adaptor must remain connected at all times. (It is normal for the adaptor to feel warm during use.)
- The AC adaptor should be connected to a vertically oriented or floor-mounted AC outlet. Do not connect the AC adaptor to a horizontally oriented AC outlet that faces the floor, such as an AC outlet installed on a ceiling or under a table, as the weight of the adaptor may cause it to become disconnected.

Power failure

- The unit cannot be used to make or receive calls during a power failure. We recommend connecting a corded-type telephone that does not use an AC adaptor to your telephone line.

Note for battery installation

- Use the supplied rechargeable batteries. For replacement, we recommend using the Panasonic rechargeable batteries noted on page 5, 8.

Note for battery charging

- It is normal for the handset to feel warm during charging.
- Clean the charge contacts of the handset, base unit, and charger with a soft and dry cloth once a month. Before cleaning the unit, disconnect from power outlets and any telephone line cords. Clean more often if the unit is exposed to grease, dust, or high humidity.

Battery level

Icon	Battery level
	High
	Medium
	Low
 / 	Needs charging.
	Empty

Note:

- At the end of each call, the unit displays a large icon for a few moments to indicate the battery level.
- You can set the unit to beep when the battery needs charging (page 19).

Ni-MH battery performance (supplied batteries)

Operation	Operating time
In continuous use	10 hours max. *1, *2
Not in use (standby)	5 days max.*1, *2

*1 When eco mode is on.

*2 When flashlight/booster is off.
(KX-TGU430 series: page 4)

Note:

- Actual battery performance depends on usage and ambient environment.

Intelligent eco mode

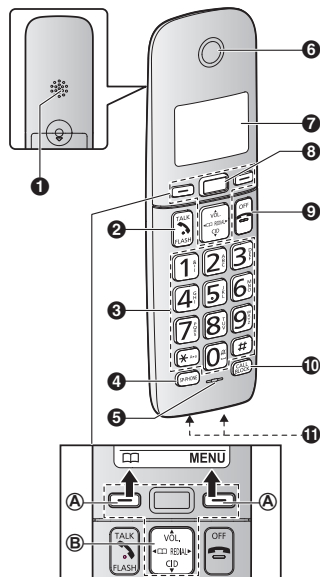
This feature automatically reduces handset power consumption by suppressing handset transmission power when the handset is close to the base unit.

- When this feature is activated,  is displayed.

Controls

Handset

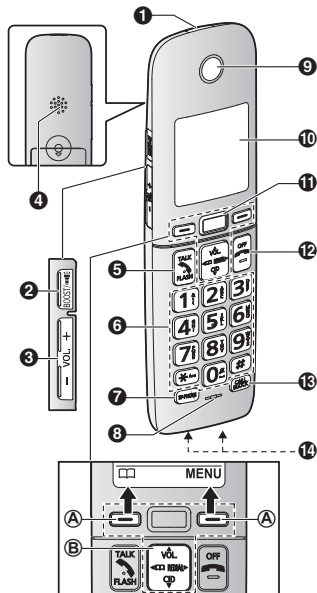
■ KX-TGU120 series: page 4



- 1 Speaker
- 2 [] (Talk) [FLASH]
- 3 Dial keypad
 - [*]: Temporary tone dialing
 - [0]: (X) Ringer off
- 4 [SP-PHONE] (Speakerphone)
- 5 Microphone
- 6 Receiver
- 7 Display

- 8 Favourites key
- Favourites key indicator
- 9 [OFF] ()
- 10 [CALL BLOCK]
- 11 Charge contacts

■ KX-TGU430 series: page 4



- 1 Flashlight/Ringer indicator
- 2 [BOOST]/[] (Flashlight)
- 3 [+]/[-] (VOL.: Volume up/down)
- 4 Speaker
- 5 [] (Talk) [FLASH]
- 6 Dial keypad
 - [*]: Temporary tone dialing
 - [0]: (X) Ringer off

- 7 [SP-PHONE] (Speakerphone)
- 8 Microphone
- 9 Receiver
- 10 Display
- 11 Favourites key indicator
- 12 [OFF] (—)
- 13 [CALL BLOCK]
- 14 Charge contacts

■ Control type

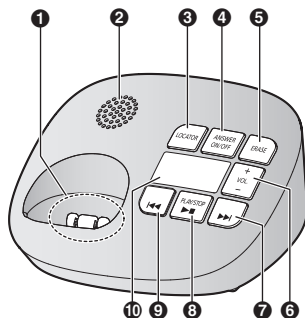
Ⓐ Soft keys

By pressing a soft key, you can select the feature shown directly above it on the display.

Ⓑ Navigator key

- [▲], [▼], [◀], or [▶]: Scroll through various lists and items.
- VOL. (Volume: [▲] or [▼]): Adjust the receiver or speaker volume while talking.
- [◀] [📖]: View the phonebook entry.
- [▶] REDIAL: View the redial list.
- [▼] CID (Caller ID): View the caller list.

Base unit



- 1 Charge contacts
- 2 Speaker
- 3 [LOCATOR]
 - You can locate a misplaced handset by pressing [LOCATOR].
- 4 [ANSWER ON/OFF]
- 5 [ERASE]
- 6 [+]/[-] (VOL.: Volume up/down)
- 7 [▶▶] (Skip)
- 8 [▶■] (PLAY/STOP)
- 9 [◀◀] (Repeat)
- 10 Message counter*1
 - Answer on/off indicator (—)*2
 - Message indicator (—)*1, *2

*1 KX-TGU430 series: page 4

*2 KX-TGU120 series: page 4

Display icons/Indicators

Handset display items

Item	Meaning
	Within base unit range.
	Out of base unit range.
	The line is in use. • When flashing slowly: The call is on hold. • When flashing rapidly: An incoming call is now being received.
	Eco mode is on. (page 14)
	Noise reduction is set. (page 23)

Item	Meaning
	Equalizer is set. (page 23)
	Speakerphone is on. (page 20)
	Ringer volume is off. (page 21, 42)
	Night mode is on. (page 47)
	Privacy mode is on. (page 44)
	Alarm is on. (page 46)
	Handset number.
	Battery level.
	Volume booster is on.*1 (page 22)
	Blocked call. (page 26)
	Automated call block is set to "Block".*1 (page 29)
	Blocked automated call.*1 (page 53)
	Scam call.*1 (page 53)
	Baby monitor is activated. The name/number displayed next to the icon indicates the monitoring unit.*1 (page 47)
	Missed call in favourites list.
In use	Answering system is being used by another unit.

Item	Meaning
Line in use	Someone is using the line.

*1 KX-TGU430 series: page 4

Base unit display item (KX-TGU430 series)

Item	Meaning
	"Greeting only" is selected. Caller messages are not recorded. (page 62)

Favourites indicators on the handset

Status	Meaning
Flashing	There is a missed call from a favourites contact.
Flashing rapidly	An incoming call from a phone number registered in favourites contact.

Language settings

Display language

- [MENU]** **[#]** **[1]** **[1]** **[0]**
- [↕]**: Select the desired setting. → **[SAVE]** → **[OFF]**

Voice announcement language

You can select the language used for the following features.

- Answering system guidance
- Automated call block guidance*1
- Telemarketing call block guidance*1

Getting Started

- Talking Caller ID*1
 - 2-way recording announcement*1
- *1 KX-TGU430 series: page 4

- 1 **[MENU]**#1112
- 2 **[↕]**: Select the desired setting. →
[SAVE] → **[OFF]**

Date and time

- 1 **[MENU]**#1101
- 2 Enter the current month, date, and year by selecting 2 digits for each.
Example: July 12, 2024
07 12 24
- 3 **[OK]**
- 4 Enter the current hour and minute (12-hour clock format) by selecting 2 digits for each.
Example: 9:30
09 30
- 5 **[X]**: Select “AM” or “PM”.
- 6 **[SAVE]** → **[OFF]**

Note:

- When English is selected as the display language, 12-hour clock format is used. When French is selected, 24-hour clock format is used.

Recording your greeting message

You can record your own greeting message instead of using a pre-recorded greeting message. See page 56 for details.

- 1 **[MENU]**#302
- 2 **[↕]**: “Yes” → **[SELECT]**

- 3 Record a greeting message. →
[STOP] → **[OFF]**

Other settings

Dialing mode

If you cannot make calls, change this setting according to your telephone line service. The default setting is “Tone”.

“Tone”: For tone dial service.

“Pulse”: For rotary/pulse dial service.

- 1 **[MENU]**#120
- 2 **[↕]**: Select the desired setting. →
[SAVE] → **[OFF]**

Flashlight/Ringer indicator

Available for:

KX-TGU430 series (page 4)

The indicator is located at the top of handset. There are two features available.

■ Flashlight

Press **[☾]** to turn the flashlight on/off. The maximum lighting time is about 5 minutes.

■ Ringer indicator

The LED flashes rapidly to indicate unit status under the following conditions:

- an incoming call.
- intercom is being received.

The default setting is “On”.

- 1 **[MENU]**#345
- 2 **[↕]**: Select the desired setting. →
[SAVE] → **[OFF]**

Note:

- When the flashlight is turned on while receiving an incoming call, the ringer indicator will not work.

Low battery alert

This feature allows the unit to beep when the handset battery needs charging.

When this feature is turned on, the unit notifies you as follows.

■ When you end a call:

- The unit beeps when the battery needs charging.

■ When the handset is in standby mode:

- If the battery needs charging, the unit beeps at the selected interval up to 3 times.

Note for handset:

- At the end of each call, the unit displays a large icon for a few moments to indicate the battery level.

Setting low battery alert

To turn this feature on, select the desired alert interval, or select “Off” to turn this feature off. The default setting is “Every hour”.

1 [MENU][#][1][7][6]

2 [↕]: Select the desired setting. →
[SAVE] → [OFF]

Making calls

- 1 Lift the handset and then dial the phone number.
 - To correct a digit, press **[CLEAR]**.
- 2 Press **[📞]** to make the call.
 - To make the call using the speakerphone, press **[SP-PHONE]**.
- 3 When you finish talking, press **[OFF]** or place the handset on the base unit or charger.

Note:

- To switch to the speaker, press **[SP-PHONE]**.
To switch back to the receiver, press **[SP-PHONE]**.
- In step 1, you can store the dialed phone number to the phonebook by pressing and holding **[◀] [📞]** for a few seconds.

Making a call using the redial list

The last 5 phone numbers dialed are stored in the redial list (48 digits max. each).

- 1 **[▶] REDIAL**
- 2 **[↕]:** Select the desired entry.
- 3 Press **[📞]** or **[SP-PHONE]**.

Erasing a number in the redial list

- 1 **[▶] REDIAL**
- 2 **[↕]:** Select the desired entry. → **[ERASE]**
- 3 **[↕]:** "Yes" → **[SELECT]** → **[OFF]**

Adjusting the receiver or speaker volume

Handset

■ KX-TGU120 series: page 4

Press **[▲]** or **[▼]** on the navigator key repeatedly to select the desired volume while talking.

■ KX-TGU430 series: page 4

Press either **[▲]** or **[▼]** on the navigator key, or **[+]** or **[-]** located on the side of the handset, repeatedly to select the desired volume while talking.

Note:

- If the receiver volume is set to level 5 (max.), it will be changed to level 4 in the next call.
- Pressing the **[BOOST]** key activates the volume booster feature. Use this key with care. To prevent hearing damage, we recommend that you set this product to the lowest volume setting at which you can hear adequately.*1
- If booster is set to on, it will be changed to off in the next call.*1

*1 KX-TGU430 series: page 4

Pause (for PBX/long distance service users)

A pause is sometimes required when making calls using a PBX or long distance service. When storing a calling card access number and/or PIN in the phonebook, a pause is also needed (page 36).

Example: If you need to dial the line access number "9" when making outside calls with a PBX:

- 1 **[9] → [▲] (Pause)**
- 2 Dial the phone number. → **[📞]**

Note:

- A 3.5 second pause is inserted each time **[▲]** (Pause) is pressed.

Answering calls

When a call is being received, the ringer indicator flashes rapidly according to its setting.*1 (page 18)

- 1 Lift the handset and then press **[📞]** or **[SP-PHONE]** when the unit rings.
- 2 When you finish talking, press **[OFF]** or place the handset on the base unit or charger.

*1 KX-TGU430 series: page 4

Any key answer: You can answer the call by pressing any dial key (except **[0]** key).

Auto talk: You can answer calls simply by lifting the handset (page 44).

Temporary handset ringer off: You can turn the ringer off temporarily by pressing **[🔇]** (left soft key).

Adjusting the ringer volume

Handset

■ KX-TGU120 series: page 4

Press **[▲]** or **[▼]** on the navigator key repeatedly to select the desired volume while ringing.

- To turn the ringer off, press **[▼]** repeatedly.

■ KX-TGU430 series: page 4

Press either **[▲]** or **[▼]** on the navigator key, or **[+]** or **[-]** located on the side of the handset, repeatedly to select the desired volume while ringing.

- To turn the ringer off, press either **[▼]** or **[-]** repeatedly.

Base unit

Press **[+]** or **[-]** repeatedly to select the desired volume.

- To turn the ringer off, press and hold **[-]** until the unit beeps.

Note for handset:

- To change the ringer volume and ringer tone for an outside call, see page 42.

One-touch ringer off for the handset

Press and hold **[0]** (**[🔇]**) until the unit beeps to turn the ringer off. While the ringer is turned off, the handset will not ring for calls.

- You can turn the ringer on again by pressing and holding **[0]** (**[🔇]**) until the unit beeps.

Useful features during a call

Hold

- 1 Press **[MENU]** during an outside call.
- 2 **[🔑]**: "Hold" → **[SELECT]**
- 3 To release hold, press **[📞]**.
 - Another handset user can take the call by pressing **[📞]**.

Note:

- After holding for 10 minutes, the call is disconnected.

Mute

- 1 Press **[MUTE]** during a call.
- 2 To return to the call, press **[MUTE]**.

Making/Answering Calls

Note:

- **[MUTE]** is a soft key visible on the display during a call.

Flash

[FLASH] allows you to use the special features of your host PBX such as transferring an extension call, or accessing optional telephone services.

Note:

- To change the flash time, see page 44.

For call waiting or Call Waiting Caller ID service users

To use call waiting or Call Waiting Caller ID, you must first subscribe with your phone service provider.

This feature allows you to receive calls while you are already talking on the phone. If you receive a call while on the phone, you will hear a call waiting tone.

If you subscribe to both Caller ID and Call Waiting with Caller ID services, the 2nd caller's information is displayed on the unit that is in use after you hear the call waiting tone.

- 1 Press **[FLASH]** to answer the 2nd call.
- 2 To switch between calls, press **[FLASH]**.

Note:

- Please contact your phone service provider for details and availability of this service in your area.

Temporary tone dialing (for rotary/pulse service users)

Press **[X]** before entering access numbers which require tone dialing.

Volume booster

Available for:

KX-TGU430 series (page 4)

This feature allows you to substantially increase the volume of the other party's voice. This feature can be set for each unit.

WARNING

- This feature is designed for users who are hard of hearing. If other users use the phone, be sure to turn this feature off.
- Do not use this feature unnecessarily. High volume emitted from the product may cause hearing damage.
- Pressing the **[BOOST]** key activates the volume booster feature. Use this key with care. To prevent hearing damage, we recommend that you set this product to the lowest volume setting at which you can hear adequately.

Volume booster is working under the following features:

- Making call (page 20).
- Answering call (page 21).
- Monitoring with a handset (page 47).
- Listening to message from handset (page 57).

- 1 Press **[BOOST]** while on a call.
 - The unit displays **BOOST**.
- 2 Press either **[▲]** or **[▼]** on the navigator key, or **[+]** or **[-]**

located on the side of the handset, repeatedly to select the desired volume while talking.

Note:

- If booster is set to on, it will be changed to off in the next call.
- This feature is not available while using the speakerphone.

Handset noise reduction

This feature allows you to hear the voice of the person you are talking to more clearly, by reducing the surrounding noise coming from the other party's telephone.

- 1 Press **[MENU]** while talking.
- 2 **[↕]**: "Noise reduction on" or "Noise reduction off" → **[SELECT]**

Note:

- Depending on the environment where this handset is being used, this feature may not be effective.
- This feature is not available while using the speakerphone.

Handset equalizer

This feature clarifies the voice of the person you are talking to, producing a more natural-sounding voice that is easier to hear and understand.

- 1 Press **[MENU]** while talking.
- 2 **[↕]**: "Equalizer" → **[SELECT]**
- 3 **[↕]**: Select the desired setting.
- 4 Press **[OK]** to exit.

Note:

- Depending on the condition and quality of your telephone line, this feature may emphasize existing line

noise. If it becomes difficult to hear, select another setting.

- This feature is not available while using the speakerphone.
- When both the "Equalizer" setting and noise reduction are activated, **NR** is shown on the display.

Recording a telephone conversation (2-way recording)

Available for:

KX-TGU430 series (page 4)

This unit can record a telephone conversations during outside calls.

- 1 Press **[MENU]** during an outside call.
- 2 **[↕]**: "2 way recording" → **[SELECT]**
 - The total recordable time is displayed.
 - The unit announces to both parties that the recording will start.
 - The unit starts recording.
- 3 To stop recording, press **[MENU]** → **[↕]**: "Stop recording" → **[SELECT]**
 - You can continue the conversation with the outside caller.

Note:

- When recording is completed:
 - The total number of recordings will be added to the number of messages in the answering system.
 - Message indicator (—) on the base unit flashes.
 - "New message" is displayed.

Making/Answering Calls

- Audible message alert sounds on base unit (page 58).
- To listen to the recorded conversation, refer "Listening to messages", page 56.
- 2 way recording is not available during conference calls.
- The recording will end in the following situations:
 - When **[FLASH]** is pressed.
 - When the hold or intercom feature is used.
- When memory is/becomes full:
 - "**Memory full**" is shown on the display.
 - An error tone sounds.

Call share

You can join an existing outside call. To join the conversation, press **[📞]** when the other unit is on an outside call.

Note:

- When another user joins the conversation, the interrupt tone sounds.
- A maximum of 3 parties (including 1 outside party) can join a conversation using 2 extensions. (**3-way conference**)
- To prevent other users from joining your conversations with outside callers, turn privacy mode on (page 44).
- A 2nd party cannot join an outside call that is being recorded (page 23).

Transferring calls, conference calls

Outside calls can be transferred or a conference call with an outside party can be made between handsets.

- 1 During an outside call, press **[MENU]**.
- 2 **[↕]**: "Intercom" → **[SELECT]**
- 3 **[↕]**: Select the desired unit. → **[SELECT]**
 - If you select "Voice paging", the call will be switched from the ear-receiver mode to the speakerphone mode.
- 4 Wait for the paged party to answer.
 - If the paged party does not answer, press **[BACK]** to return to the outside call.
- 5 **To complete the transfer:**
Press **[OFF]**.
To establish a conference call:
[MENU] → **[↕]**: "Conference" → **[SELECT]**
 - To leave the conference, press **[OFF]**. The other 2 parties can continue the conversation.
 - To put the outside call on hold: **[MENU]** → **[↕]**: "Hold" → **[SELECT]**
To resume the conference: **[MENU]** → **[↕]**: "Conference" → **[SELECT]**
 - To cancel the conference: **[MENU]** → **[↕]**: "Stop conference" → **[SELECT]**
You can continue the conversation with the outside caller.

Intercom

Intercom calls can be made between handsets.

Note:

- When paging unit(s), the paged unit(s) beeps for 1 minute.

- If you receive an outside call while talking on the intercom, the interrupt tone sounds.
To finish intercom, press **[OFF]**. To answer the call, press **[↶]**.
- To change the handset ringer volume and ringer tone for intercom, see page 42.

Making an intercom call

- 1 **[MENU]** → **[↕]**: “Intercom” → **[SELECT]**
- 2 **[↕]**: Select the desired unit or “Voice paging”. → **[SELECT]**
 - If you select “Voice paging”, speak into the microphone after the beep. Your voice will be heard using the speakers of all handsets, until a paged party answers your page or until you press **[OFF]**.
After the other party answers, the speakerphone mode is turned on.
- 3 When you finish talking, press **[OFF]**.

Note:

- You can also use the **[INTERCOM]** soft key, if displayed, to make intercom calls.
- You cannot use voice paging if other units are in use.

Answering an intercom call

- 1 Press **[↶]** to answer the page.
- 2 When you finish talking, press **[OFF]**.

Turning auto intercom on/off

Available for:

KX-TGU430 series (page 4)

This feature allows the handset to answer intercom calls automatically when it is called. You do not need to press **[↶]** or **[SP-PHONE]**. When this feature is set to “On”, the monitoring handset for the baby monitor feature (page 49) will also answer baby monitor calls automatically. The default setting is “Off”.

- 1 **[MENU]****[#]****[2]****[7]****[3]**
- 2 **[↕]**: Select the desired setting. → **[SAVE]** → **[OFF]**

Note:

- This feature is not available for all handsets paging and voice paging even if it is turned on.

Call block

You can press the **[CALL BLOCK]** button in the following situations to disconnect the current call and add a phone number to the call block list:

- when an incoming call is being received
- when an incoming call is being recorded by the answering system
- when talking on an outside call

Once a phone number has been added to the call block list, the unit will block calls from that phone number in the future.

- 1 Press **[CALL BLOCK]** under the situations shown above.
- 2 Confirm the call block number and press **[YES]**.
 - The call block number is stored in the call block list, confirmation tone sounds *1 and “Call blocked” is displayed, and then the call is disconnected.

*1 Confirmation tones are used with permission of © 2018 Copyrights Vision Inc.

Note:

- If the call has no phone number, the call is blocked but it is not stored in the call block list.
- The call block feature is not available for intercom calls or calls received by call waiting.
- Blocked calls are logged in the caller list.

Storing unwanted callers

The unit can block calls by storing the desired items in the call block list beforehand (Caller ID subscribers only).

- “**Single number**”: The unit blocks calls from specific phone numbers stored in the call block list.
- “**Range of numbers**”: The unit blocks calls that begin with a number stored in the call block list, such as a toll-free phone number prefix or certain area codes.
- “**Block unknown CID**”: The unit blocks calls that have no phone number.

Single phone numbers and ranges of numbers can be stored in the call block list up to 250*1/1,000*2 items in total.

*1 KX-TGU120 series: page 4

*2 KX-TGU430 series: page 4

Blocking unwanted callers:

When a call is received, the unit will not ring while caller information is being received*1.

If the caller's phone number matches an entry in the call block list, the unit emits no sound to the caller, and disconnects the call.

*1 If you want the first ring to sound, select “**Yes**” in “Turning the first ring on/off” (page 27).

Storing a single phone number

Important:

- We recommend storing 10 digits (including the area code). If only 7 digits are stored, all numbers that

have the same last 7 digits will be blocked.

Adding call blocked numbers from the caller list

- 1 **[V] CID**
- 2 **[↕]:** Select the desired entry to be blocked.
 - To edit the number: **[MENU]** → **[↕]: "Edit"** → **[SELECT]**
Press **[EDIT]** repeatedly until the phone number is shown in the 10-digit format. → **[SAVE]** → **[↕]: "Call block/Unblock"** → **[SELECT]** → Go to step 4.
- 3 **[CALL BLOCK]**
- 4 **[↕]: "Yes"** → **[SELECT]**
- 5 Edit the phone number if necessary (24 digits max.). → **[SAVE]** → **[OFF]**

Adding call blocked numbers manually

- 1 **[CALL BLOCK]**
- 2 **[↕]: "Single number"** → **[SELECT]**
- 3 **[MENU]** → **[↕]: "Add"** → **[SELECT]**
- 4 Enter the phone number (24 digits max.). → **[SAVE]** → **[OFF]**

Storing a range of number

- 1 **[CALL BLOCK]**
- 2 **[↕]: "Range of numbers"** → **[SELECT]**
- 3 **[MENU]** → **[↕]: "Add"** → **[SELECT]**

- 4 Enter the desired number (2-8 digits). → **[SAVE]** → **[OFF]**

Blocking incoming calls that have no phone number

You can block calls when no phone number is provided, such as private callers or out of area calls.

- 1 **[CALL BLOCK]**
- 2 **[↕]: "Block unknown CID"** → **[SELECT]**
- 3 **[↕]:** Select the desired setting. → **[SAVE]** → **[OFF]**

Turning the first ring on/off

You can choose whether the first ring sounds when a call is received.

"Yes": The first ring for all calls will be heard, including calls from blocked phone numbers.

"No" (default): The first ring is muted for all calls. If this setting is selected, the unit will never ring for calls from blocked phone numbers.

- 1 **[CALL BLOCK]**
- 2 **[↕]: "One ring for blocked call"** → **[SELECT]**
- 3 **[↕]:** Select the desired setting. → **[SAVE]** → **[OFF]**

Viewing/editing/unblocking call block numbers

- 1 **[CALL BLOCK]**
- 2 **[↕]: "Single number" or "Range of numbers"** → **[SELECT]**

Call Block

- 3 **[↕]**: Select the desired entry.
 - After viewing, press **[OFF]** to exit.
- 4 **To edit a number:**
[EDIT] → Edit the number. →
[SAVE] → **[OFF]**

To unblock a number:
[UNBLOCK] → **[↕]**: “Yes” →
[SELECT] → **[OFF]**

Note:

- When editing, press the desired dial key to add digits and press **[CLEAR]** to erase digits.

Unblocking all call block numbers

- 1 **[CALL BLOCK]**
- 2 **[↕]**: “Single number” or “Range of numbers” →
[SELECT]
- 3 **[MENU]** → **[↕]**: “Unblock all” → **[SELECT]**
- 4 **[↕]**: “Yes” → **[SELECT]**
- 5 **[↕]**: “Yes” → **[SELECT]** → **[OFF]**

Displaying and clearing the blocked call count

- 1 **[CALL BLOCK]**
- 2 **[↕]**: “Blocked calls count” → **[SELECT]**
 - To exit, press **[OFF]**.
- 3 **[CLEAR]**
- 4 **[↕]**: “Yes” → **[SELECT]** → **[OFF]**

Automated call block

Available for:

KX-TGU430 series (page 4)

With automated call block, the unit screens incoming calls before ringing for allowed calls, or ends the calls without ringing for calls identified as robocalls, telemarketing calls, or other undesirable calls (Caller ID subscribers only).

The unit will play the greeting message for automated call block and prompt the caller to enter an access code in order for the unit to identify whether the call is automated.

You can set the unit to block or unblock mode. The default setting is "Unblock".

Note:

- The unit connects the call without prompting to enter the access code in the following situations:
 - the caller's phone number matches an entry in the phonebook (page 34).
 - the caller's phone number matches an entry in the Favourites key (page 37).
 - the caller's name matches an entry in the allow name list (page 30).
 - the caller's phone number is memorized in the allowed number database (page 29).
- If the number is stored in the call block list (page 26), the unit disconnects the call without playing the greeting message for automated call block.
- When the answering system answers a call from a caller who is

not registered in the phonebook, Favourites key, allow name list, or allowed number database, the following operations are delayed:

- answering a call
- remote turn on
- toll saver
- When the unit receives a call from a caller who is not registered in the phonebook, Favourites key, allow name list, or allowed number database in the following situations, the unit shifts to standby mode:
 - when searching the phonebook, Favourites key, caller list, call block list, or allow name list
 - when programming (depending on settings)
 - when using the answering system
 - when paging all handsets
- Blocked calls are logged in the caller list. We recommend you to check the caller list periodically. If necessary, register the entry to the phonebook, Favourites key, or allow name list to connect the call next time.

Allowed number database

Once the caller enters the access code, the caller's phone number is memorized in the allowed number database as an unblocked number. Callers from this database are allowed to connect without the access code from their next call.

100 entries can be stored to the database (22 digits max. each).

Note:

- When the database memory is full, the latest call received will replace the oldest number stored in the list.

Enhanced Call Block

- The numbers stored in the database will be erased when you change the access code (page 30).
- The numbers stored in the database cannot be displayed.

Setting the automated call block

- 1 **[MENU]** **[#]** **[7]** **[8]** **[7]**
- 2 **[↕]**: Select the desired setting. → **[SAVE]**
- 3 **[↕]**: “Yes” → **[SELECT]** → **[OFF]**

Note:

- We recommend you perform a test run of the automated call block procedure to ensure that the automated call block feature is set correctly.

Changing the access code

If the unit answers undesirable calls such as robocalls even though the automated call block function is on, change the access code (3 digits max.). The default setting is “1”.

- 1 **[MENU]** **[#]** **[7]** **[8]** **[9]**
- 2 **[CLEAR]**
- 3 Enter the new access code. → **[SAVE]** → **[OFF]**

Displaying and clearing the blocked call count

The total number of blocked calls (up to 65,000) will be displayed.

- 1 **[MENU]** **[#]** **[7]** **[9]** **[0]**
 - To exit, press **[OFF]**.
- 2 **[CLEAR]**

- 3 **[↕]**: “Yes” → **[SELECT]** → **[OFF]**

Adding to the allow name list

You can allow specific callers to pass through by adding the caller's name to the allow name list.

You can store up to 100 names (16 characters max.). If the name stored in the allow name list matches the incoming Caller ID, the unit rings. Callers listed in the allow name list are not required to enter the access code.

Adding allowed names from the caller list

- 1 **[▼]** CID
- 2 **[↕]**: Select the desired entry. → **[MENU]**
- 3 **[↕]**: “Save allow name” → **[SELECT]** → **[OFF]**

Viewing/erasing an entry

- 1 **[MENU]** **[#]** **[7]** **[9]** **[4]**
- 2 **[↕]**: Select the desired entry.
 - After viewing, press **[OFF]** to exit.
- 3 **[ERASE]** → **[↕]**: “Yes” → **[SELECT]** → **[OFF]**

Erasing all entries

- 1 **[MENU]** **[#]** **[7]** **[9]** **[4]**
- 2 **[ERASE]** → **[↕]**: “Yes” → **[SELECT]**
- 3 **[↕]**: “Yes” → **[SELECT]** → **[OFF]**

Greeting message for automated call block

When the unit answers a call, a greeting message is played to the caller.

You can use either:

- your own greeting message and pre-recorded greeting message
- pre-recorded greeting message

Recording a greeting message for automated call block

Using this feature, the unit can play your own greeting message and pre-recorded greeting message.

Example of your own greeting message:

"Hi, you have reached xxxxxx (Name)."

"Thank you for your calling, You have reached xxxxxx (Name)."

"Hi, you have reached the xxxxxx (Name) residence."

- 1 **[MENU]** **[#]** **[7]** **[9]** **[1]**
- 2 **[↕]**: "Yes" → **[SELECT]**
- 3 After a beep sounds, hold the handset about 20 cm (8 inches) away and speak clearly into the microphone (2 minutes max.).
- 4 Press **[STOP]** to stop recording.
- 5 The unit will play the recorded greeting message for automated call block. → **[OFF]**

Resetting to the pre-recorded greeting message for automated call block

This procedure will erase your greeting message for automated call block and reset to the pre-recorded one.

- 1 **[MENU]** **[#]** **[7]** **[9]** **[3]**
- 2 **[YES]** → **[OFF]**

Playing back the greeting message for automated call block

- 1 **[MENU]** **[#]** **[7]** **[9]** **[2]**
- 2 To exit, press **[OFF]**.

Telemarketing call block

Available for:

KX-TGU430 series (page 4)

In addition to Automated call block (page 29), you can use Telemarketing call block to further screen calls to stop telemarketer calls from getting through. Using this feature, you can ask callers to say their names, and after checking the names, you can decide whether to answer the calls or not.

Note:

- While screening calls, the call waiting feature is unavailable (page 22).

Operating telemarketing call block

- 1 During an outside call, lift the handset and then press **[TELE.BLK.]**.
 - The unit prompts callers to say their names.
- 2 To answer the call:
Press **[📞]** or **[SP-PHONE]**.
To block the call:
Press **[CALL BLOCK]*1** → **[YES]**.
 - The unit announces that the call will be disconnected, and disconnects the call.

- The caller will be registered to call block list.
- *1 The user can still answer the call after pressing **[CALL BLOCK]**. To answer the call, press **[**] or **[SP-PHONE]**.

Note:

- If there is no response from the caller, and the user does not press any keys in step 2 within 10 seconds, the unit will announce that the call will be disconnected, and disconnects the call.
- While on the charger, the **[TELE.BLK.]** key is not available. Lift the handset from the charger to use this feature.
- To use this feature, set the Auto talk feature to "Off".

One ring scam alert

Available for:

KX-TGU430 series (page 4)

The one ring scam alert feature notifies the user when calling back a number that is judged to be a scam call. This can help reduce the risk of calling back expense international numbers. During an incoming call, if the caller disconnects the call after 1 or 2 rings, the call is judged to be a scam call. Depending on the number of rings made before a call is disconnected, a non-malicious call may also be judged as a scam call. The default setting is "1 or 2 rings".

Note:

- The call will not be judged as a scam call in the following conditions:

- When a call is answered by pressing **[**] or **[SP-PHONE]** (page 21).
 - When a call is screened by pressing **[TELE.BLK.]** (page 31).
 - When a call is blocked with the call block feature (page 26).
 - When automated call block is set to "Block" (page 29).
 - When a call is answered by answering system.
To use this feature, set the ring count for the answering system to more than the number of rings of the one ring scam alert (page 61).
 - When a call is answered by a voicemail service.
To use this feature, set the ring count for the voicemail service to more than the number of rings of the one ring scam alert (call your service provider) (page 63).
 - When the caller's phone number matches an entry in the phonebook (page 34).
 - When you do not subscribe to the caller ID service.
 - When the call is disconnected before receiving caller ID information.
- During call waiting, the unit cannot judge whether the 2nd caller is a scam call.

Setting the number of rings for one ring scam

- 1 **[MENU]** **[#]** **[7]** **[9]** **[8]**
- 2 **[**]: Select the desired setting. → **[SAVE]**

"1 ring" Judge 1 ring as a scam call.
"1 or 2 rings" Judge 1 or 2 rings as a scam call.
"Off" Turn off the setting and does not judge as scam calls.

Note:

- When a phone number is judged as a scam call, "" will be displayed in the caller list unless:
 - the number is identified as Automated call block.
 - the number is stored in the call block list.

Phonebook

You can add 50*1/100*2 names (16 characters max.) and phone numbers (24 digits max.) to the phonebook, and assign each phonebook entry to the desired group (page 35).

*1 KX-TGU120 series: page 4

*2 KX-TGU430 series: page 4

Important:

- All entries can be shared by any registered handset.

Adding phonebook entries

- 1 **[◀] [] → [MENU]**
- 2 **[↕]: "Add new entry" → [SELECT]**
- 3 Enter the party's name. **→ [OK]**
- 4 Enter the party's phone number. **→ [OK]**
- 5 **[↕]:** Select the desired group. **→ [SELECT]** 2 times **→ [OFF]**

Entering characters

Press the dial key that corresponds to the desired character. Press repeatedly to scroll through the available characters.

The following operations are also available.

Key	Operation
[*]	Switch between the uppercase and lowercase (A ↔ a)
[◀] [▶]	Move the cursor

Key	Operation
[CLEAR]	Erase the character or number • To erase all, press and hold it.

- To enter another character that is located on the same dial key, first press **[▶]** to move the cursor to the next space.
- If you do not press any dial key within 2 seconds after entering a character, the character is fixed and the cursor moves to the next space.

Storing a redial list number to the phonebook

Phone numbers of up to 24 digits can be stored in the phonebook.

- 1 **[▶] REDIAL**
- 2 **[↕]:** Select the desired entry. **→ [SAVE]**
- 3 To store the name, continue from step 3, "Editing entries", page 35.

Note:

- The name stored in the phonebook will be reflected in the redial list after you make a call using that phonebook entry.

Storing caller information to the phonebook

- 1 **[▼] CID**
- 2 **[↕]:** Select the desired entry. **→ [MENU]**
 - To edit the number:
 - [↕]: "Edit" → [SELECT]**
 - Press **[EDIT]** repeatedly until the phone number is shown in the desired format. **→ [SAVE]**
 - [↕]: "Phonebook" → [SELECT] →** Go to step 4.

3 **[↕]**: "Save phonebook" → **[SELECT]**

4 Continue from step 3, "Editing entries", page 35.

Groups

Groups can help you find entries in the phonebook quickly and easily. You can change the names of groups assigned for phonebook entries ("Friends", "Family", etc.). By assigning different ringer tones for different groups of callers, you can identify who is calling (ringer ID), if you have subscribed to Caller ID service.

Changing group names/setting ringer ID

The default group name is "Group 1" to "Group 9".

1 **[←] []** → **[MENU]**

2 **[↕]**: "Group" → **[SELECT]**

3 **[↕]**: Select the desired group. → **[SELECT]**

4 **To change group names**

[↕]: "Group name" → **[SELECT]** → Edit the name (10 characters max.). → **[SAVE]**

5 **To set group ringer tone**

[↕]: Select the current setting of the group ringer tone. → **[SELECT]** → **[↕]**: Select the desired ringer tone. → **[SAVE]**

6 **[OFF]**

Finding and calling from a phonebook entry

1 **[←] []**

2 **To scroll through all entries**

[↕]: Select the desired entry.

To search by first character

① Press the dial key (**[0]** to **[9]**, or **[#]**) which contains the character you are searching for.

② **[↕]**: Scroll through the phonebook if necessary.

To search by group

① **[GROUP]**

② **[↕]**: Select the desired group. → **[SELECT]**

③ **[↕]**: Scroll through the phonebook if necessary.

3 **[↩]**

Editing entries

1 Find the desired entry (page 35).

2 **[MENU]** → **[↕]**: "Edit" → **[SELECT]**

3 Edit the name if necessary. → **[OK]**

4 Edit the phone number if necessary. → **[OK]**

5 **[↕]**: Select the desired group (page 35). → **[SELECT]** 2 times → **[OFF]**

Erasing entries

Erasing an entry

1 Find the desired entry (page 35).

2 **[MENU]** → **[↕]**: "Erase" → **[SELECT]**

3 **[↕]**: "Yes" → **[SELECT]** → **[OFF]**

Erasing all entries

- 1 [**◀**] **☐** → **[MENU]**
- 2 [**↕**]: "Erase all" → **[SELECT]**
- 3 [**↕**]: "Yes" → **[SELECT]**
- 4 [**↕**]: "Yes" → **[SELECT]** → **[OFF]**

Chain dial

This feature allows you to dial phone numbers in the phonebook while you are on a call. This feature can be used, for example, to dial a calling card access number or bank account PIN that you have stored in the phonebook, without having to dial manually.

- 1 During an outside call, press [**◀**] **☐**.
- 2 [**↕**]: Select the desired entry.
- 3 Press **[CALL]** (right soft key) to dial the number.

Note:

- When storing a calling card access number and your PIN in the phonebook as one phonebook entry, press [**▲**] (Pause) to add pauses after the number and PIN as necessary (page 20).
- If you have rotary/pulse service, you need to press **[X]** before pressing [**◀**] **☐** in step 1 to change the dialing mode temporarily to tone. When adding entries to the phonebook, we recommend adding **[X]** to the beginning of phone numbers you wish to chain dial (page 34).

Speed dial

You can assign 1 phone number to each of the dial keys (**[1]** to **[9]**) on the handset.

Adding phone numbers to speed dial keys

■ By entering phone numbers:

- 1 Press and hold the desired speed dial key (**[1]** to **[9]**). → **[ADD]**
- 2 [**↕**]: "Manual" → **[SELECT]**
- 3 Enter the party's name (16 characters max.). → **[OK]**
- 4 Enter the party's phone number (24 digits max.). → **[OK]** → **[SELECT]** → **[OFF]**

■ From the phonebook:

- 1 Press and hold the desired speed dial key (**[1]** to **[9]**). → **[ADD]**
- 2 [**↕**]: "Phonebook" → **[SELECT]**
- 3 [**↕**]: Select the desired entry. → **[SAVE]** → **[OFF]**

Note:

- If you edit a phonebook entry which is assigned to a speed dial key, the edited entry does not transfer to the speed dial key.

Editing an entry

- 1 Press and hold the desired speed dial key (**[1]** to **[9]**). → **[MENU]**
- 2 [**↕**]: "Edit" → **[SELECT]**
- 3 Edit the name if necessary. → **[OK]**

- 4 Edit the phone number if necessary. → [OK] → [SELECT] → [OFF]

Erasing an entry

- 1 Press and hold the desired speed dial key ([1] to [9]). → [MENU]
- 2 [↕]: "Erase" → [SELECT]
- 3 [↕]: "Yes" → [SELECT] → [OFF]

Viewing an entry/Making a call

- 1 Press and hold the desired speed dial key ([1] to [9]).
- 2 To make a call, press [↶].

Favourites key

You can add up to 3 favourites names (16 characters max.), phone numbers (24 digits max.) and the desired ringer tone to the Favourites key. The Favourites key indicator flashes once you have set your favourites contact information. (page 17).

Important:

- Make sure the unit's date and time setting is correct (page 18).
- This unit is Caller ID compatible. To use Favourites key indicator and ringer tones features, you must subscribe to a Caller ID service. Contact your phone service provider for details.

Note:

- Favourites contacts are a common feature within the system.

Adding phone numbers manually to Favourites key

- 1 [MENU]#295
- 2 [↕]: Select the desired entry. → [ADD]
- 3 Enter the party's name. → [OK]
- 4 Enter the party's phone number. → [OK]
- 5 [↕]: Select the desired ringer tone. → [SELECT] 2 times → [OFF]

Finding and calling from Favourites key

- 1 Press Favourites key.
- 2 [↕]: Select desired entry.
- 3 Press [↶] or Favourites key to make the call.

Answering call from Favourites key

- 1 Lift the handset and then press Favourites key or [↶] or [SP-PHONE] when the unit rings.
- 2 When you finish talking, press [OFF].

Note:

- If there is a missed call from the favourites contact, it will not be listed in the caller list. Instead, the Favourites key will flash slowly to let you know there is a missed call from the favourites contact.

To view:

- ① Press Favourites key.
 - ② [↕]: Select the desired entry. → [SELECT]
- If the indicator flashes when the handset is not placed on the base

unit or charger, battery consumption will be faster than usual.

Editing a favourite's caller's phone number

- 1 **[MENU][#][2][9][5]**
- 2 **[↓]**: Select desired entry. → **[MENU]**
- 3 **[↓]**: "Edit" → **[SELECT]**
- 4 Edit the name if necessary. → **[OK]**
- 5 Edit the phone number if necessary. → **[OK]**
- 6 **[↓]**: Select the desired ringer tone if necessary. → **[SELECT]** 2 times → **[OFF]**

Viewing the favourite's information

- 1 **[MENU][#][2][9][5]**
- 2 **[↓]**: Select desired entry. → **[MENU]**
- 3 **[↓]**: "Detail" → **[SELECT]**
- 4 **[OFF]**

Erasing an entry

- 1 **[MENU][#][2][9][5]**
- 2 **[↓]**: Select desired entry. → **[MENU]**
- 3 **[↓]**: "Erase" → **[SELECT]**
- 4 **[↓]**: "Yes" → **[SELECT]** → **[OFF]**

Menu list

To access the features, there are 2 methods.

■ Scrolling through the display menus

- 1 **[MENU]**
- 2 Press **[▼]** or **[▲]** to select the desired main menu. → **[SELECT]**
- 3 Press **[▼]** or **[▲]** to select the desired item from the next sub-menus. → **[SELECT]**
- 4 Press **[▼]** or **[▲]** to select the desired setting. → **[SAVE]**

■ Using the direct command code

- 1 **[MENU]** → Enter the desired code.
Example: Press **[MENU][#][1][0][1]**.
- 2 Select the desired setting. → **[SAVE]**

Note:

- To exit the operation, press **[OFF]**.
- In the following table, < > indicates the default settings.
- In the following table,  indicates the reference page number.
- Display menu order and sub-menu may vary depending on your model.

Display menu tree and direct command code table

Main menu:  "Phonebook"

Operation	Code	
Viewing the phonebook entry.	#280	35

Main menu:  "Caller list"

Operation	Code	
Viewing the caller list.	#213	53

Main menu:  "Answering device"

Sub-menu 1	Sub-menu 2	Settings	Code	
Play new message	—	—	#323	57
Play all message	—	—	#324	57

Programming

Sub-menu 1	Sub-menu 2	Settings	Code	
Erase all message ^{*2}	—	—	#325	58
Greeting	Record greeting ^{*2}	—	#302	56
	Check greeting	—	#303	56
	Pre-recorded ^{*2} (Reset to pre-recorded greeting)	—	#304	56
New message alert ^{*1, *2}	Outgoing call — On/Off	On <Off>	#338	58
	Outgoing call — Notification to	—		
	Outgoing call — Remote code	Activate <Inactivate>		
	Base unit beep	On <Off>	#339	58
Settings	Ring count ^{*2}	Toll saver 2-7 rings <4 rings>	#211	61
	Recording time ^{*2}	<3 min> 1 min Greeting only ^{*3}	#305	62
	Remote code ^{*2}	<111>	#306	60
	Screen call	<On> Off	#310	61
Answer on ^{*2}	—	—	#327	55
Answer off ^{*2}	—	—	#328	55

Main menu:  "Voicemail access"

Operation	Code	
Listening to voicemail messages.	#330	64

Main menu:  "Intercom"

Operation	Code	
Paging the desired unit.	#274	25

Main menu:  "Set date & time"

Sub-menu 1	Sub-menu 2	Settings	Code	
Date and time*2	—	—	#101	18
Memo alarm	Alarm1-3	<Off> Once Daily Weekly	#720	46
Time adjustment*2, *4	—	<Caller ID auto> Manual	#226	—

Main menu:  "Speed dial"

Operation	Code	
Viewing the speed dial entry.	#261	36

Programming

Main menu:  "Settings"

Sub-menu 1	Sub-menu 2	Settings	Code	
Ring adjustments	Ring volume (Incoming) (Handset)	Off-6 <6>	#160	—
	Intercom ring volume (Handset)	1-6 <6>	#175	—
	Ring tone (Incoming) ^{*5, *6} (Handset)	<Tone 1>	#161	—
	Intercom ring tone ^{*5, *6} (Handset)	<Tone 3>	#163	—
	Night mode (Handset) — On/Off	On <Off>	#238	47
	Night mode (Handset) — Start/End	<11:00 PM/ 06:00 AM>	#237	47
	Night mode (Handset) — Select group	Favourite 1-3 Group 1-9	#241	47
	Ring indicator ^{*1} (Handset)	<On> Off	#345	18
Set date & time	Date and time ^{*2}	—	#101	18
	Memo alarm — Alarm1-3	<Off> Once Daily Weekly	#720	46
	Time adjustment ^{*2, *4}	<Caller ID auto> Manual	#226	—
Talking caller ID ^{*1}	Handset	<On> Off	#162	51
	Base unit ^{*2}	On <Off>	#*162	

Sub-menu 1	Sub-menu 2	Settings	Code	
Low battery alert	—	Off <Every hour> Every 3 hours Every 6 hours	#176	19
One ring scam*1, *2	—	1 ring <1 or 2 rings> Off	#798	32
Automated call block*1, *2	Block/Unblock	Block <Unblock>	#787	30
	Allow name list	—	#794	30
	Access code	<1>	#789	30
	Automated call greeting	Record greeting	#791	31
		Check greeting	#792	31
		Pre-recorded	#793	31
	Blocked calls count	—	#790	30
Call block/Unblock*2	Single number	—	#217	26
	Range of numbers	—		27
	Block unknown CID (CID: Caller ID)	Block <Unblock>	#240	27
	One ring for blocked call	Yes <No>	#173	27
	Blocked calls count	—	#177	28
Favourites key*2	—	—	#295	37
Speed dial	—	—	#261	36
Record greeting*2	—	—	#302	56

Programming

Sub-menu 1	Sub-menu 2	Settings	Code	
Voicemail* ²	Save VM access# (VM: Voicemail)	—	#331	63
	VM tone detect	<On> Off	#332	64
LCD contrast (Display contrast)	—	Level 1–4 <2>	#145	—
Handset name	—	—	#104	50
Display name	—	On <Off>	#105	50
Auto intercom* ¹	—	On <Off>	#273	25
Key tone	—	<On> Off	#165	—
Auto talk* ⁷	—	On <Off>	#200	21
Set tel line* ²	Set dial mode	<Tone> Pulse	#120	18
	Set flash time* ⁸	80 ms 90 ms 100 ms 110 ms 160 ms 200 ms 250 ms 300 ms 400 ms 600 ms <700 ms> 900 ms	#121	22
	Set line mode* ⁹	A 	#122	—
	C. WTG options (Call Waiting Deluxe options)	On <Off>	#215	52
Privacy mode* ²	—	On <Off>	#194	24

Sub-menu 1	Sub-menu 2	Settings	Code	
Registration	Register handset	—	#130	50
	Deregistration* ³	—	#131	50
Change language	Display	<English> Français	#110	17
	Announcement* ²	<English> Français	#112	17

Main menu:  "Customer support"

Operation	Code	
Displaying customer support Web address.	#680	—

Main menu:  "Baby monitor"*¹

Sub-menu 1	Sub-menu 2	Settings	Code	
On/Off	—	On <Off>	#268	48
Sensitivity level	—	Low <Middle> High	#269	49

*¹ KX-TGU430 series: page 4

*² If you program these settings using one of the units, you do not need to program the same item using another unit.

*³ This menu is not displayed when scrolling through the display menus. It is only available in direct command code.

*⁴ This feature allows the unit to automatically adjust the date and time each time caller information including date and time is received.

To turn this feature on, select "Caller ID auto". To turn this feature off, select "Manual". (Caller ID subscribers only)

To use this feature, set the date and time first (page 18).

*⁵ The preset melodies in this product ("Melody 1" - "Melody 10") are used with permission of © 2009 - 2012 Copyrights Vision Inc.

*⁶ If you subscribe to a distinctive ring service, select a tone (tone 1 to 5). If you select a melody, you cannot distinguish lines by their ringers.

*⁷ If you subscribe to a Caller ID service and want to view the caller's information after lifting up the handset to answer a call, turn off this feature.

*⁸ The flash time depends on your telephone exchange or host PBX. Contact your PBX supplier if necessary.

*⁹ Generally, the line mode setting should not be changed. This setting automatically maintains receiver volume at the proper level depending on the

current telephone line condition. Set the line mode to “A” if telephone line condition is not good.

Alarm

An alarm sounds at the set time for 1 minute and is repeated 5 times at 5 minute intervals (snooze function). A text memo can also be displayed for the alarm. A total of 3 separate alarm times can be programmed for each handset. You can set one of 3 different alarm options (once, daily, or weekly) for each alarm time.

Important:

- Make sure the unit's date and time setting is correct (page 18).

1 **[MENU][#][7][2][0]**

2 **[↕]**: Select the desired alarm. → **[SELECT]**

3 **[↕]**: Select the desired alarm option. → **[SELECT]**

“Off”

Turns alarm off. Go to step 10.

“Once”

An alarm sounds once at the set time.

“Daily”

An alarm sounds daily at the set time. Go to step 5.

“Weekly”

Alarm sounds weekly at the set time(s).

4 Proceed with the operation according to your selection in step 3.

■ Once:

Enter the desired month and date. → **[OK]**

■ Weekly:

[↕]: Select the desired day of the week and press **[SELECT]**. → **[OK]**

5 Set the desired time.

6 **[X]**: Select “AM” or “PM”. → **[OK]**

7 Enter a text memo (10 characters max.). → **[OK]**

8 **[↕]**: Select the desired alarm tone. → **[SELECT]**

- We recommend selecting a different ringer tone from the one used for outside calls.

9 **[↕]**: Select the desired snooze setting. → **[SAVE]**

10 **[SELECT]** → **[OFF]**

Note:

- Press **[STOP]** to stop the alarm completely.
- When the handset is in use, the alarm will not sound until the handset is in standby mode.
- Press any dial key or **[SNOOZE]** to stop the sound but keep the snooze function activated.
- If you want to make an outside call when the snooze function is activated, please stop the snooze function before making the call.

Night mode

Night mode allows you to select a period of time during which the handset will not ring for outside calls. This feature is useful for time periods when you do not want to be disturbed, for example, while sleeping. Night mode can be set for each unit.

Using the phonebook's group feature (page 35), you can also select groups of callers whose calls override night mode and ring the unit (Caller ID subscribers only).

Important:

- Make sure the unit's date and time setting is correct (page 18).
- We recommend turning the base unit ringer off (page 21) in addition to turning the night mode on.
- If you have set the alarm, the alarm sounds even if the night mode is turned on.

Turning night mode on/off

- 1 **[MENU]#238**
- 2 **[↕]**: Select the desired setting. → **[SAVE]**
 - If you select "Off", press **[OFF]** to exit.
- 3 Enter the desired hour and minute you wish to start this feature.
- 4 **[X]**: Select "AM" or "PM". → **[OK]**
- 5 Enter the desired hour and minute you wish to end this feature.
- 6 **[X]**: Select "AM" or "PM".
- 7 **[SAVE] → [OFF]**

Changing the start and end time

- 1 **[MENU]#237**

- 2 Continue from step 3, "Turning night mode on/off", page 47.

Selecting groups to bypass night mode

- 1 **[MENU]#241**
- 2 **[↕]**: Select the desired groups. → **[SELECT]**
 - "✓" is displayed next to the selected group numbers.
 - To cancel the selected group: **[↕]**: Select the group. → Press **[SELECT]** again. "✓" disappears.

- 3 **[SAVE] → [OFF]**

Note:

- In addition to the phonebook group, you can select 3 people registered in favourites contacts.

Baby monitor

Available for:

KX-TGU430 series (page 4)

This feature allows you to listen in on a room where another handset is located, allowing you to easily monitor from different areas of the house or even while away from home. The monitored handset (placed in a baby's room, for example) will automatically call the monitoring handset, or the phone number stored when it detects sound.

Important:

- Before using this feature, we recommend that you test it and adjust the baby monitor sensitivity as needed, especially if you plan to monitor from outside.

- This feature should not be used as a substitute for a medical or caregiver's supervision. It is the caregiver's responsibility to stay close enough to handle any eventuality.

Note:

- During the monitoring mode, battery consumption is faster than usual. We recommend leaving the monitored handset on charger.
- The monitored handset never rings while it is being monitored. If the base unit is placed near the monitored handset, we recommend turning off the base unit ringer volume (page 21).

Setting the baby monitor

Perform the setting operation with the handset to be monitored (for example, the handset placed in a baby's room).

To monitor with a handset

The internal baby monitor feature is only available between handsets.

- 1 **[MENU]# 2 6 8**
- 2 **[↕]: "On" → [SELECT]**
- 3 **[↕]: Select the desired handset's number to monitor with. → [SAVE]**
 - "Baby monitor" will be displayed.
 - The registered handset's name/number is displayed.

Note:

- When this feature is on, another handset can hear the monitored handset by making an intercom call.

To monitor from outside

If you enable this feature, the unit will call a pre-programmed phone number when the handset detects sound. After you answer the call, you can listen in on the room where the handset is located.

■ From the phonebook:

- 1 **[MENU]# 2 6 8**
- 2 **[↕]: "On" → [SELECT]**
- 3 **[↕]: Select "Outgoing call" to monitor from outside. → [ADD]**
- 4 **[↕]: "Phonebook" → [SELECT]**
- 5 **[↕]: Select the phonebook entry. → [SAVE]**
 - "Baby monitor" will be displayed.

Note:

- If you edit a phonebook entry which is assigned for monitoring, the edited entry does not transfer to the monitor.

■ By entering phone numbers:

- 1 **[MENU]# 2 6 8**
- 2 **[↕]: "On" → [SELECT]**
- 3 **[↕]: Select "Outgoing call" to monitor from outside. → [ADD]**
- 4 **[↕]: "Manual" → [SELECT]**
- 5 Enter the desired name. → **[OK]**
- 6 Enter the desired number. → **[OK] → [SELECT]**
 - "Baby monitor" will be displayed.

Note:

- The registered name/number is displayed.

Turning off the baby monitor

The monitored handset cannot be used while baby monitor is set to "On".

- 1 Press **[MENU]** on the handset being monitored.
- 2 **[↕]**: "On/Off" → **[SELECT]**
- 3 **[↕]**: "Off" → **[SELECT]** → **[OFF]**

Editing an outside monitoring number

- 1 Press **[MENU]** on the handset being monitored.
- 2 **[↕]**: "On/Off" → **[SELECT]**
- 3 **[↕]**: "On" → **[SELECT]**
- 4 **[↕]**: Select the outside line. → **[MENU]**
- 5 **[↕]**: "Edit" → **[SELECT]**
- 6 Edit the name if necessary. → **[OK]**
- 7 Edit the phone number if necessary. → **[OK]** → **[SELECT]**

Erasing an outside monitoring number

- 1 Press **[MENU]** on the handset being monitored.
- 2 **[↕]**: "On/Off" → **[SELECT]**
- 3 **[↕]**: "On" → **[SELECT]**
- 4 **[↕]**: Select the outside line. → **[MENU]**
- 5 **[↕]**: "Erase" → **[SELECT]**
- 6 **[↕]**: "Yes" → **[SELECT]** → **[OFF]**

Baby monitor sensitivity

You can adjust the sensitivity of the baby monitor. Increase or decrease the sensitivity to adjust the sound level needed to trigger the baby monitor feature.

- This feature cannot be set during a monitoring call.
- 1 Press **[MENU]** on the handset being monitored.
 - 2 **[↕]**: "Sensitivity level" → **[SELECT]**
 - 3 **[↕]**: Select the desired setting. → **[SAVE]** → **[OFF]**

Answering the baby monitor

■ When monitoring with a handset:

Press **[↶]** to answer a call.

If you want to respond from the monitoring handset, press **[MUTE]**.

- The monitoring handset will answer calls automatically when the auto intercom feature is set to "On" (page 25).

Note:

- If you receive an outside call when communicating with the monitored handset, the interrupt tone sounds. To answer the call, press **[OFF]**, then press **[↶]**.

■ When monitoring from outside:

Answer the call.

If you want to respond from your monitoring phone, press **[#][1]** using tone dialing.

You can turn off the baby monitor feature by pressing **[#][0]**.

Note:

- The unit disconnects the call automatically after 2 minutes.

Other programming

Changing the handset name

The default handset name is “Handset 1” to “Handset 2”. You can customize the name of each handset (“Bob”, “Kitchen”, etc.). This is useful when you make intercom calls between handsets. To display the handset name in standby mode, turn on the handset name display feature (page 50).

- 1 **[MENU]** **#** **1** **0** **4**
- 2 Enter the desired name (10 characters max.). → **[SAVE]** → **[OFF]**

Displaying the handset name

You can select whether or not the handset name is displayed in standby mode. The default setting is “off”.

- 1 **[MENU]** **#** **1** **0** **5**
- 2 **[↕]**: Select the desired setting. → **[SAVE]** → **[OFF]**

Registering a unit

Registering a handset to the base unit

The supplied handset and base unit are pre-registered. If for some reason the handset is not registered to the base unit, re-register the handset.

- 1 **Handset:**
[MENU] **#** **1** **3** **0**

- 2 **Base unit:**
Press and hold **[LOCATOR]** for about 5 seconds.
 - If all registered handsets start ringing, press **[LOCATOR]** again to stop, then repeat this step.
- 3 **Handset:**
Press **[OK]**, then wait until a long beep sounds.

Deregistering a handset

A handset can cancel its own registration to the base unit, or other handsets registered to the same base unit. This allows the handset to end its wireless connection with the system.

- 1 **[MENU]** **#** **1** **3** **1**
 - All handsets registered to the base unit are displayed.
- 2 **[↕]**: Select the handset you want to cancel. → **[SELECT]**
- 3 **[↕]**: “Yes” → **[SELECT]** → **[OFF]**

Using Caller ID service

Important:

- This unit is Caller ID compatible. To use Caller ID features, you must subscribe to a Caller ID service. Contact your phone service provider for details.

Caller ID features

When an outside call is being received, the caller information is displayed. Caller information for the last 50 callers is logged in the caller list from the most recent call to the oldest.

- If the unit cannot receive caller information, the following is displayed:
 - “**Unavailable**”: The caller dials from an area which does not provide a Caller ID service.
 - “**Private caller**”: The caller requests not to send caller information.
 - “**Long distance**”: The caller makes a long distance call.
- If the unit is connected to a PBX system, caller information may not be properly received. Contact your PBX supplier.

Missed calls

If a call is not answered, the unit treats it as a missed call. The display shows “**Missed call**”.

Note:

- Even when there are unviewed missed calls, “**Missed call**” disappears from the standby display

if the following operation is performed by one of the units:

- A handset is replaced on the base unit or charger.
- Pressing [**OFF**] on a handset.

Phonebook name display

When caller information is received and it matches a phone number stored in the phonebook, the stored name in the phonebook is displayed and logged in the caller list.

However, if the caller information matches a number in the Favourites key, the stored name in the Favourites key is displayed, but it will not be shown in the caller log.

Talking Caller ID (KX-TGU430 series)

Handset / Base unit

This feature lets you know who is calling without looking at the display.

To use this feature, you must:

- subscribe to a Caller ID service of your phone service provider.
- turn this feature on (page 42).

When caller information is received, the handsets and/or base unit announce the caller's name or phone number received from your phone service provider following every ring.

- Name pronunciation may vary. This feature may not pronounce all names correctly.
- Caller ID service has a limit of how many characters can be displayed. If the caller's name is too long, the unit may not be able to display or announce the entire name.

Phonebook name announcement

When caller information is received and if it matches a phone number stored in either the phonebook or the Favourites key, the corresponding stored name will be announced.

For Call Waiting Deluxe service users

To use Call Waiting Deluxe, you must subscribe to Call Waiting Deluxe from your phone service provider. This feature not only allows the unit currently in use to display the 2nd caller's information, but also offers you a variety of ways to deal with the 2nd call.

Important:

- Please contact your phone service provider for details and availability of this service in your area.
- This feature must be turned on before it can be used.

To turn Call Waiting Deluxe on/off

To use Call Waiting Deluxe, you must turn this feature on. The default setting is "Off".

- 1 **[MENU]** **#** **2** **1** **5**
- 2 **[↓]**: Select the desired setting.
- 3 **[SAVE]** → **[OFF]**

Call Waiting Deluxe service options

When a 2nd call is received, you can choose how to handle the call by selecting an option shown on the unit display.

Note:

- Your phone service provider may not offer all of the options (page 52).

Displayed option	Function
Answer	Answers the waiting call, while keeping the 1st call on hold.
Hold	Holds the waiting call. The caller will hear the pre-recorded hold message played by your phone service provider.
Announce	The caller will hear the pre-recorded busy message played by your phone service provider (for example, "We are not available now.") and will then be disconnected.
Forward	Forwards the waiting call to the voicemail service provided by your phone service provider. You must subscribe to voicemail service to use this function.
Drop	Disconnects (drops) the current call and answers the waiting call.

Displayed option	Function
Conference	Answers the waiting call and combines it with the current call to make a conference call (3-party call).
Return	Returns to the waiting caller while keeping the current call on hold.
Drop caller1	Disconnects (drops) the 1st call during a conference call.
Drop caller2	Disconnects (drops) the 2nd call during a conference call.

To use Call Waiting Deluxe service

- When you hear a Call Waiting tone during an outside call, press **[FLASH]**.
 - The option menu is displayed.
- [↕]**: Select the desired option. → **[SELECT]**
 - After selecting "Answer", "Hold", or "Conference", you can select another option. → **[FLASH]** → **[↕]**: Select the desired option. → **[SELECT]**

Note:

- To exit from the option menu, wait for 20 seconds.

Caller list

Important:

- Make sure the unit's date and time setting is correct (page 18).

Viewing the caller list and calling back

- [▼]** CID
 - Press **[▼]** to search from the most recent call, or **[▲]** to search from the oldest call.
 - To call back, press **[↶]**.
 - If you select an entry with "Ⓢ", "Ⓢ"*1 or "⚠"*1 displayed, an error tone sounds. Wait for 2 seconds until a confirmation message is displayed. Press **[YES]** if you want to call back.
- To exit, press **[OFF]**.

Note:

- If the entry has already been viewed or answered, "✓" is displayed.
 - "Ⓢ" or "Ⓢ"*1 indicates the caller information for blocked calls.
 - "⚠"*1 indicates the caller information for scam calls.

*1 KX-TGU430 series: page 4

Editing a caller's phone number

You can edit a phone number in the caller list by adding the long distance code "1" or removing its area code.

- [▼]** CID
- [↕]**: Select the desired entry. → **[MENU]**

Caller ID Service

- 3 **[↕]: “Edit” → [SELECT]**
- 4 Press **[EDIT]** repeatedly until the phone number is shown in the desired format.
- 5 **[↶]**

Note:

- The edited phone number is not saved in the caller list.

Erasing selected caller information

- 1 **[▼] CID**
- 2 **[↕]:** Select the desired entry.
- 3 **[ERASE] → [↕]: “Yes” → [SELECT] → [OFF]**

Erasing all caller information

- 1 **[▼] CID**
- 2 **[ERASE] → [↕]: “Yes” → [SELECT] → [OFF]**

Answering system

The answering system can answer and record calls for you when you are unavailable to answer the phone.

The unit can be set to play a greeting message but not to record caller messages by selecting **"Greeting only"** as the recording time setting (page 62).

You can also record phone conversations (page 23).

Important:

- Make sure the unit's date and time setting is correct (page 18).

Memory capacity (including your greeting message)

The total recording capacity is about 15 minutes. A maximum of 64 messages can be recorded.

Note:

- When message memory becomes full:
 - **"Messages full"** is shown on the handset display.
 - The message counter (KX-TGU430 series: page 4) on the base unit flashes while the answer on/off indicator (■) (KX-TGU120 series: page 4) on the base unit flashes rapidly, if the answering system is turned on.
 - If you use the pre-recorded greeting message, the unit automatically switches to another pre-recorded greeting message asking callers to call again later.
 - If you recorded your own greeting message, the same message is

still announced to callers even though their messages are not recorded.

Turning the answering system on/off

Base unit

Press **[ANSWER ON/OFF]** to turn on/off the answering system.

Handset

- 1 To turn on:
[MENU]#327
 To turn off:
[MENU]#328
- 2 **[OFF]**

Note for base unit and handset:

- When the answering system is turned on, the message counter on the base unit displays the total number of messages (old and new) (KX-TGU430 series: page 4) while the answer on/off indicator (■) on the base unit lights up (KX-TGU120 series: page 4).

Greeting message

When the unit answers a call, a greeting message is played to callers.

You can use either:

- your own greeting message
- a pre-recorded greeting message

Recording your greeting message

- 1 **[MENU]** **[#]** **[3]** **[0]** **[2]**
- 2 **[↕]**: “Yes” → **[SELECT]**
- 3 After a beep sounds, speak clearly about 20 cm (8 inches) away from the microphone (2 minutes max.).
- 4 Press **[STOP]** to stop recording.
→ **[OFF]**

Using a pre-recorded greeting message

The unit provides 2 pre-recorded greeting messages:

- If you reset to pre-recorded greeting or do not record your own greeting message, the unit plays a pre-recorded greeting asking callers to leave a message.
- If the message recording time (page 62) is set to “**Greeting only**”, callers’ messages are not recorded and the unit plays a different pre-recorded greeting message asking callers to call again.

Resetting to a pre-recorded greeting message

Use this procedure to erase your greeting message and use a pre-recorded one.

- 1 **[MENU]** **[#]** **[3]** **[0]** **[4]**
- 2 **[YES]** → **[OFF]**

Playing back the greeting message

- 1 **[MENU]** **[#]** **[3]** **[0]** **[3]**
- 2 To exit, press **[OFF]**.

Listening to messages

Important:

- When using the base unit or handset to listen to messages, the noise reduction feature (page 23) is activated automatically in spite of the setting (**NR** is not displayed).

Using the base unit

When new messages have been recorded, the message indicator (—) on the base unit flashes.

Press **[▶■]** (PLAY).

- During playback, the message indicator (—) on the base unit lights.
- If new messages have been recorded, the base unit plays back new messages.
- If there are no new messages, the base unit plays back all messages.

Operating the answering system during playback

Key	Operation
[+] or [-]	Adjust the speaker volume
[◀◀]	Repeat message*1
[▶▶]	Skip message
[▶■] (STOP)	Stop playback
[ERASE]	Erase currently playing message

*1 If pressed within the first 5 seconds of a message, the previous message is played.

Erasing all messages

Press **[ERASE]** 2 times while the unit is not in use.

Using the handset

When new messages have been recorded, “**New message**” is displayed.

1 To listen to new messages:

[MENU][#][3][2][3]

To listen to all messages:

[MENU][#][3][2][4]

2 When finished, press **[OFF]**.

Note:

- To switch to the receiver, press **[SP-PHONE]**.
 - Note to set the lowest volume setting at which you can hear adequately.*1 (page 22)
- You can also use the **[PLAY]** soft key, if displayed, to play new messages.

*1 KX-TGU430 series: page 4

Operating the answering system

[MENU] → [⬆]: “Answering device” → [SELECT]

Key	Operation
[▲] or [▼] / [+] *1 or [-] *1	Adjust the receiver/ speaker volume (during playback)
[1] or [◀]	Repeat message (during playback)*2
[2] or [▶]	Skip message (during playback)
[3]	Enter the “Settings” menu
[4]	Play new messages

Key	Operation
[5]	Play all messages
[6]	Play greeting message
[7][6]	Record greeting message
[8]	Turn answering system on
[PAUSE]	Pause message*3
[9] or [STOP]	Stop recording Stop playback
[0]	Turn answering system off
[*][4]*4	Erase currently playing message
[*][5]	Erase all messages
[*][6]	Reset to a pre-recorded greeting message

*1 KX-TGU430 series: page 4

*2 If pressed within the first 5 seconds of a message, the previous message is played.

*3 To resume playback:
[⬆]: “Playback” → [SELECT]

*4 You can also erase as follows:
[PAUSE] → [⬆]: “Erase” → [SELECT] → [⬆]: “Yes” → [SELECT]

Calling back (Caller ID subscribers only)

1 Press **[PAUSE]** during playback.

2 **[⬆]: “Call back” → [SELECT]**

Editing the number before calling back

1 Press **[PAUSE]** during playback.

- 2 **[↕]**: "Edit & Call" → **[SELECT]**
- 3 Press **[EDIT]** repeatedly until the phone number is shown in the desired format (page 53). → **[↩]**

Erasing all messages

- 1 **[MENU]** **#** **3** **2** **5**
- 2 **[↕]**: "Yes" → **[SELECT]** → **[OFF]**

Advanced new message alerting features

Available for:
KX-TGU430 series (page 4)

Audible message alert

This feature allows the base unit to beep to inform you of a new message arrival when new messages are recorded. The base unit beeps 2 times every minute until you listen to the messages, if the "Base unit beep" setting is turned on. The default setting is "Off".

- 1 **[MENU]** **#** **3** **3** **9**
- 2 **[↕]**: Select the desired setting. → **[SAVE]** → **[OFF]**

New message alert by a call

This feature allows you to receive a notification by phone when new messages are recorded. The base unit calls a phone number you specify. You

can then operate the answering system remotely to listen to the new message. To use this feature, you must:

- store a phone number to which the unit makes the call to.
- turn on the new message alert setting.

After you answer the new message alert call, you can listen to messages from that call (page 59).

Important:

- A new message alert is stopped 1 minute after the unit starts to call. The unit will not retry the call even if the call is not answered.

Storing a phone number to which the unit makes an alert call

■ From the phonebook:

- 1 **[MENU]** **#** **3** **3** **8**
- 2 **[↕]**: "Notification to" → **[SELECT]** → **[ADD]**
- 3 **[↕]**: "Phonebook" → **[SELECT]**
- 4 **[↕]**: Select the desired phonebook entry. → **[SAVE]** → **[OFF]**

■ By entering a phone number:

- 1 **[MENU]** **#** **3** **3** **8**
- 2 **[↕]**: "Notification to" → **[SELECT]** → **[ADD]**
- 3 **[↕]**: "Manual" → **[SELECT]**
- 4 Enter the desired name (16 characters max.). → **[OK]**
- 5 Enter the desired number (24 digits max.). → **[OK]** → **[SELECT]** → **[OFF]**

Turning on/off the new message alert setting

■ If the phone number is stored:

- 1 [MENU]#338
- 2 [↕]: "On/Off" → [SELECT]
- 3 [↕]: Select the desired setting.
→ [SAVE] → [OFF]

■ If the phone number is not stored:

- 1 [MENU]#338
- 2 [↕]: "On/Off" → [SELECT]
 - If you select "Off", press [SAVE].
To exit, press [OFF].
- 3 [↕]: "On" → [SELECT] → [ADD]
- 4 [↕]: "Phonebook" → [SELECT] → Continue from step 4, "Storing a phone number to which the unit makes an alert call", page 58.
or
[↕]: "Manual" → [SELECT] → Continue from step 4, "Storing a phone number to which the unit makes an alert call", page 58.

Editing the set phone number

- 1 [MENU]#338
- 2 [↕]: "Notification to" → [SELECT]
- 3 [MENU] → [↕]: "Edit" → [SELECT]
- 4 Edit the name if necessary (16 characters max.). → [OK]
- 5 Edit the phone number if necessary (24 digits max.). → [OK] → [SELECT] → [OFF]

Erasing the set phone number

- 1 [MENU]#338
- 2 [↕]: "Notification to" → [SELECT]
- 3 [MENU] → [↕]: "Erase" → [SELECT]
- 4 [↕]: "Yes" → [SELECT] → [OFF]
 - The new message alert setting is turned off.

Activating/inactivating the remote access code to play messages

If you activate this feature, you must enter the remote access code (page 60) to play the new message from the new message alert call. This is so that unauthorized parties cannot listen to your messages. The default setting is "Inactivate".

- "Inactivate": You can listen to the message by pressing [4] to play new messages (without entering the remote access code).
- "Activate": You must enter your remote access code and then press [4] to play new message.

- 1 [MENU]#338
- 2 [↕]: "Remote code" → [SELECT]
- 3 [↕]: Select the desired setting → [SAVE] → [OFF]

Listening to messages

After you answer the new message alert, you can listen to the messages as follows.

- **When the remote access code is set to "Inactivate":**
Press [4] to play the new message during the announcement.

■ When the remote access code is set to "Activate":

- 1 Enter the remote access code (page 60) during the announcement.
- 2 Press **[4]** to play the new message.

Note:

- Within 10 seconds after listening to new messages, you can press **[#] [9]** during the call to turn off the new message alert by a call feature.
- Even if the unit makes a new message alert call, the handset redial list does not show the record.

Remote operation

Using a touch-tone phone, you can call your phone number from outside and access the unit to listen to messages or change answering system settings. The unit's voice guidance prompts you to press certain dial keys to perform different operations.

Remote access code

A 3-digit remote access code must be entered when operating the answering system remotely. This code prevents unauthorized parties from listening to your messages remotely. The default setting is "111".

Important:

- To prevent unauthorized access to this product, we recommend that you regularly change the remote code.

- 1 **[MENU]#[3][0][6]**

- 2 Enter the desired 3-digit remote access code. → **[SAVE]** → **[OFF]**

Deactivating remote operation

Press **[X]** in step 2 on "Remote access code", page 60.

- The entered remote access code is deleted.

Using the answering system remotely

- 1 Dial your phone number from a touch-tone phone.
- 2 After the greeting message starts, enter your remote access code.
- 3 Follow the voice guidance prompts as necessary or control the unit using remote commands (page 60).
- 4 When finished, hang up.

Voice guidance

During remote operation, the unit's voice guidance starts and prompts you to press **[1]** to perform a specific operation, or press **[2]** to listen to more available operations.

Note:

- If you do not press any dial keys within 10 seconds after a voice guidance prompt, the unit disconnects your call.

Remote commands

You can press dial keys to access certain answering system functions without waiting for the voice guidance to prompt you.

Key	Operation
[1]	Repeat message (during playback)*1
[2]	Skip message (during playback)
[4]	Play new messages
[5]	Play all messages
[9]	Stop playback Start voice guidance
[0]	Turn answering system off
[*][4]	Erase currently playing message
[*][5]	Erase all messages
[*][#]	End remote operation (or hang up)

*1 If pressed within the first 5 seconds of a message, the previous message is played.

Turning on the answering system remotely

- 1 Dial your phone number from a touch-tone phone.
- 2 Let the phone ring 15 times.
 - A long beep is heard.
- 3 Enter your remote access code within 10 seconds after the long beep.
 - The greeting message is played back.
 - You can either hang up, or enter your remote access code again and begin remote operation (page 60).

Answering system settings

Call screening

While a caller is leaving a message, you can listen to the call through the unit's speaker.

To adjust the speaker volume, press either **[▲]** or **[▼]** on the navigator key, or **[+]***1 or **[-]***1 located on the side of the handset, repeatedly.

You can answer the call by pressing **[📞]** on the handset.

Call screening can be set for each unit. The default setting is "On".

1 [MENU][#][3][1][0]

2 [↕]: Select the desired setting. → **[SAVE] → [OFF]**

*1 KX-TGU430 series: page 4

Number of rings before the unit answers a call

You can change the number of times the phone rings "Ring count" before the unit answers calls. You can select 2 to 7 rings, or "Toll saver".

The default setting is "4 rings".

"Toll saver": The unit's answering system answers at the end of the 2nd ring when new messages have been recorded, or at the end of the 5th ring when there are no new messages. If you call your phone from outside to listen to new messages (page 60), you know that there are no new messages when the phone rings for the 3rd time. You can then hang up without being charged for the call.

1 [MENU][#][2][1][1]

- 2 **[↕]**: Select the desired setting. →
[SAVE] → **[OFF]**

Caller's recording time

You can change the maximum message recording time allowed for each caller. The default setting is "3 min".

- 1 **[MENU]****[#]****[3]****[0]****[5]**
2 **[↕]**: Select the desired setting. →
[SAVE] → **[OFF]**

Selecting "Greeting only"

You can select "Greeting only" which sets the unit to announce a greeting message to callers but not record messages.

Select "Greeting only" in step 2 on "Caller's recording time", page 62.

Note:

- When you select "Greeting only":
 - If you do not record your own message, the unit will play the pre-recorded greeting-only message asking callers to call again later.
 - If you use your own message, record the greeting-only message asking callers to call again later (page 56).

Voicemail service

In addition to your unit's answering system you may also have voicemail service from your phone service provider. Voicemail is an answering service that may be offered by your phone service provider. This service can also record calls when you are unavailable to answer the phone or when your line is busy. Messages are recorded on the phone company system and not on the unit's answering system.

- To use the voicemail service rather than the unit's answering system, turn off the answering system (page 55).

If you have unit's answering system set to on and also the voicemail enabled, the system with least amount of rings will record the message first.

Example:

If the unit's answering system is set to 4 rings (page 61) and the voicemail answering system provided by your phone company is set to 6 rings (call your service provider), the unit's answering system will record the incoming call first.

Storing the voicemail (VM) access number

In order to listen to your voicemail messages, you must dial your phone service provider's voicemail access number. Once you have stored your voicemail access number, you can dial it automatically (page 64).

- 1 **[MENU][#][3][3][1]**
- 2 Enter your access number (24 digits max.). → **[SAVE]** → **[OFF]**

Note:

- When storing your voicemail access number and your mailbox password, press **[▲]** (Pause) to add pauses (page 20) between the access number and the password as necessary. Contact your phone service provider for the required pause time.

Example:

1-222-333-4444	PPPP	8888
VM access	Pauses	Password
number		

To erase the voicemail access number

- 1 **[MENU][#][3][3][1]**
- 2 Press and hold **[CLEAR]** until all digits are erased. → **[SAVE]** → **[OFF]**

Voicemail (VM) tone detection

Your phone service provider sends special signals (sometimes called "voicemail tones" or "stutter tones") to the unit to let you know you have new voicemail messages. If you hear a series of dial tones followed by a continuous dial tone after you press **[📞]** on the handset, you have new voicemail messages. Soon after you hang up a call or after the phone stops ringing, your unit checks the phone line to see if new voicemail messages have been recorded.

Turn this feature off when:

- You do not subscribe to voicemail service.

Useful Information

- Your phone service provider does not send voicemail tones.
 - Your phone is connected to a PBX.
- If you are not sure which setting is required, contact your phone service provider.

Turning VM tone detection on/off

The default setting is "On".

- 1 **[MENU][#][3][3][2]**
- 2 **[↓]**: Select the desired setting. → **[SAVE]** → **[OFF]**

Listening to voicemail messages

When new messages have been recorded,

"Voicemail msg. via phone co." is displayed if message indication service is available.

- 1 **[MENU][#][3][3][0]**
 - The speakerphone turns on.
- 2 Follow the pre-recorded instructions.
- 3 When finished, hang up.

Note:

- You can also use the **[ACCESS]** soft key, if displayed, to play new voicemail messages.
- If the handset still indicates there are new messages even after you have listened to all new messages, turn it off by pressing and holding **[#]** until the handset beeps.

Wall mounting

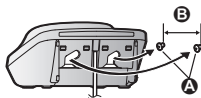
Note:

- Make sure that the wall and the fixing method are strong enough to support the weight of the unit.

Charger

Drive the screws (A) (not supplied) into the wall.

B 27.2 mm (1 1/16 inches)



Error messages

Display message	Cause/solution
Ask phone company for VM access #	You have not stored the voicemail access number. Store the number (page 63).
Main unit no power or No link. Re-connect base AC adaptor.	- Confirm the base unit's AC adaptor is connected to the unit and the power outlet correctly. - The handset has lost communication with the base unit. Move closer to the base unit and try again. - Unplug the base unit's AC adaptor to reset the unit. Reconnect the adaptor and try again. - The handset's registration may have been cancelled. Re-register the handset (page 50).
Busy	- The called unit is in use. - Other units are in use and the system is busy. Try again later. - The handset you are using is too far from the base unit. Move closer and try again. - The automated call block function is in operation. Try again later.*1 - One of the units is screening for telemarketing call. Try again later.*1 - One of the units is recording a conversation with outside caller. Try again later.*1
Check tel line	The supplied telephone line cord has not been connected yet or not connected properly. Check the connections (page 12).
Checking*1	The automated call block function is in operation. Try again later.
Error!!	Recording was too short. Try again.
Memory full	The recording memory is full. Erase unwanted recordings (page 56).
Invalid	- There is no handset registered to the base unit matching the handset number you entered. - The handset is not registered to the base unit. Register the handset (page 50).

Useful Information

Display message	Cause/solution
Requires subscription to Caller ID.	You must subscribe to a Caller ID service. Once you receive caller information after subscribing to a Caller ID service, this message will not be displayed.
Use rechargeable battery.	A wrong type of battery such as alkaline or manganese was inserted. Use only the rechargeable Ni-MH batteries noted on page 5, 8.

*1 KX-TGU430 series: page 4

Troubleshooting

If you still have difficulties after following the instructions in this section, disconnect the base unit's AC adaptor, then reconnect the base unit's AC adaptor. Remove the batteries from the handset, and then insert them into the handset again.

General use

Problem	Cause/solution
The handset does not turn on even after installing charged batteries.	Place the handset on the base unit or charger to turn on the handset.
The unit does not work.	- Make sure the batteries are installed correctly (page 12). - Fully charge the batteries (page 13). - Check the connections (page 12). - Unplug the base unit's AC adaptor to reset the unit. Reconnect the adaptor and try again. - The handset has not been registered to the base unit. Register the handset (page 50).
I cannot hear a dial tone.	- The base unit's AC adaptor or telephone line cord is not connected. Check the connections. - Disconnect the base unit from the telephone line and connect the line to a known working telephone. If the working telephone operates properly, contact our service personnel to have the unit repaired. If the working telephone does not operate properly, contact your phone service provider.

Problem	Cause/solution
The base unit beeps.*1	New messages have been recorded. Listen to the new messages (page 56).
Error sound is heard when I press some keys on base unit.*1	Automated call block is being screened. Try again later.
The unit does not emit the specified number of rings.	- The number of rings decreases by 1 from the specified number of rings in below situations: - the first ring is turned off ("No") (page 27).
Excessive use of the flashlight can reduce the battery life.*1	Continuous usage of the flashlight will reduce the battery life to 2 hours. Note: Flashlight will automatically turn off after 5 minutes of usage. You can press the [] key to turn back on.
The flashlight's use depends on the phone's call status.*1	The flashlight will not turn on while you are on a call, so when you press the [BOOST]/[] key, the operation will go into booster mode. When you are not on the call and press the [BOOST]/[] key, the flashlight will turn on.
Unit function abnormal when connected to a router telephone line connection: - Audio can only be heard on one side (either receiver or caller side). - No ringer during incoming calls. - There is no dial tone.	- Connection issue between the base unit and the router. - Reboot your router by unplugging it from AC outlet (Note: If the router has battery backup, please remove). Wait for at least a minute before plugging it back again.

*1 KX-TGU430 series: page 4

Menu list

Problem	Cause/solution
The display is in a language I cannot read.	Change the display language (page 17).

Battery recharge

Problem	Cause/solution
The handset beeps and/or  flashes.	● Battery charge is low. Fully charge the batteries (page 13).
I fully charged the batteries, but –  still flashes, –  is displayed, or – the operating time seems to be shorter.	● Clean the battery ends ($\oplus$, $\ominus$) and the charge contacts with a dry cloth and charge again. ● It is time to replace the batteries (page 12).

Making/answering calls, intercom

Problem	Cause/solution
 is displayed.	● The handset is too far from the base unit. Move closer. ● The base unit's AC adaptor is not properly connected. Reconnect AC adaptor to the base unit. ● The handset is not registered to the base unit. Register it (page 50).
Noise is heard, sound cuts in and out.	● You are using the handset or base unit in an area with high electrical interference. Re-position the base unit and use the handset away from sources of interference. ● Move closer to the base unit. ● If you use a DSL/ADSL service, we recommend connecting a DSL/ADSL filter between the base unit and the telephone line jack. Contact your DSL/ADSL provider for details.
The handset or base unit does not ring.	● The ringer volume is turned off. Adjust the ringer volume (page 21, 42). ● Night mode is turned on. Turn it off (page 47). ● The ringer volume is turned off by pressing and holding  (). Press and hold  () again to turn it on (page 21).
I cannot make a call.	● The dialing mode may be set incorrectly. Change the setting (page 18).
I cannot make long distance calls.	● Make sure that you have long distance service.

Problem	Cause/solution
I cannot use voice paging.	You cannot use voice paging if other units are in use.
I cannot hear other party's voice clearly during a conversation.	- Press either [▲] on the navigator key, or [+]*1 located on the side of the handset, repeatedly to select the desired volume while talking. - Turn on the volume booster feature by pressing [BOOST] while on a call (page 22). Note that volume will be increased substantially.*1

*1 KX-TGU430 series: page 4

Call block*1

Problem	Cause/solution
The dedicated key for Telemarketing call block is not displayed.	- While on charger, the [TELE.BLK.] key is not available. Lift the handset from the charger. - If Auto talk feature is set to on, the call is answered automatically when the handset is lifted from the charger during an incoming call. Turn off the auto talk feature (page 44).

*1 KX-TGU430 series: page 4

Favourites key

Problem	Cause/solution
The Favourites key remains flashing.	The Favourites key flashes when there is a missed call from any of your favourites contact is received and not answered.
No notification of missed call from favourites contact.	When there is a missed call from the favourites contact, the Favourites key flashes at 5 second intervals. Press the Favourites key, if ["→"] is displayed besides the favourites contacts that means you had a missed call from that contact. Note: Once you press the Favourites key to see the missed call and press [OFF], the Favourites key will stop flashing.

Caller ID/Talking Caller ID*1

Problem	Cause/solution
Caller information is not displayed.	● You must subscribe to Caller ID service. Contact your phone service provider for details. ● If your unit is connected to any additional telephone equipment such as a Caller ID box or cordless telephone line jack, plug the unit directly into the wall jack. ● If you use a DSL/ADSL service, we recommend connecting a DSL/ADSL filter between the base unit and the telephone line jack. Contact your DSL/ADSL provider for details. ● The name display service may not be available in some areas. Contact your phone service provider for details. ● Other telephone equipment may be interfering with this unit. Disconnect the other equipment and try again.
Caller information is displayed or announced*1 late.	● Depending on your phone service provider, the unit may display or announce*1 the caller's information at the 2nd ring or later. ● Move closer to the base unit.
Caller information is not announced.*1	● The ringer volume is turned off. Adjust the ringer volume (page 42). ● The Talking Caller ID feature is turned off. Turn it on (page 42). ● The number of rings for the answering system is set to "2 rings" or "Toll saver". Select a different setting (page 61).
Time on the unit has shifted.	● Incorrect time information from incoming Caller ID changes the time. Set the time adjustment to "Manual" (off) (page 42).
The 2nd caller's information is not displayed during an outside call.	● In order to use Caller ID, call waiting, or Call Waiting Caller ID (CWID), you must first contact your phone service provider and subscribe to the desired service. After subscribing, you may need to contact your phone service provider again to activate this specific service, even if you already subscribed to both Caller ID and Call Waiting with Caller ID services (CWID).

Answering system

Problem	Cause/solution
The unit does not record new messages.	● The answering system is turned off. Turn it on (page 55). ● The message memory is full. Erase unnecessary messages (page 56, 57). ● The recording time is set to "Greeting only". Change the setting (page 62). ● Your phone service provider's voicemail service may be answering your calls before the unit's answering system can answer your calls. Change the unit's number of rings setting (page 61) to a lower value, or contact your phone service provider. ● The answering system will not answer incoming calls while the other devices such as handsets are engaged in a call.
I cannot operate the answering system remotely.	● The remote access code is not set. Set the remote access code (page 60). ● You are entering the wrong remote access code. If you have forgotten your remote access code, enter the remote access code setting to check your current code (page 60). ● The answering system is turned off. Turn it on (page 61).

Vicemail

Problem	Cause/solution
"Voicemail msg. via phone co." is shown on the handset display. How do I remove this message from the display?	● This notification is displayed when your phone service provider's voicemail service (not the unit's answering system) has recorded a message for you. Typically you can remove this notification from the display by listening to the message. To listen to the message, dial the voicemail number provided by your phone service provider (for most cases, this will be your own phone number), and follow the voice instructions. Depending on your phone service provider, you may need to remove all messages from your voice mailbox to remove the notification. You can also remove this notification by pressing and holding [#] until the unit beeps.

Liquid damage

Problem	Cause/solution
Liquid or other form of moisture has entered the handset/base unit.	● Disconnect the AC adaptor and telephone line cord from the base unit. Remove the batteries from the handset and leave to dry for at least 3 days. After the handset/base unit are completely dry, reconnect the AC adaptor and telephone line cord. Insert the batteries and charge fully before use. If the unit does not work properly, contact an authorized service centre.

Caution:

- To avoid permanent damage, do not use a microwave oven to speed up the drying process.

Other notices and information (for Canada)

Notice:

This equipment meets the applicable Innovation, Science and Economic Development Canada Terminal Equipment Technical Specifications. This is confirmed by the registration number. The abbreviation, "IC:", before the registration number signifies that registration was performed based on a Declaration of Conformity indicating that Innovation, Science and Economic Development Canada technical specifications were met. It does not imply that Innovation, Science and Economic Development Canada approved the equipment.

Users should ensure, for their own protection, that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

Notice:

The **Ringer Equivalence Number (REN)** assigned to each terminal device provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed 5.

The Ringer Equivalence Number (REN) of this unit: (found on the bottom of the unit).

Notice:

This device complies with Innovation, Science and Economic Development Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Privacy of communications may not be ensured when using this telephone. Some cordless telephones operate at frequencies that may cause interference to nearby TVs and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near, or on top of, a TV or VCR. If interference is experienced, move the cordless telephone further away from the TV or VCR. This will often reduce, or eliminate, interference.

RF Exposure Warning:

- This product complies with ISED radiation exposure limits set forth for an uncontrolled environment.
- To comply with ISED RF exposure requirements, the base unit must be installed and operated 20 cm (8 inches) or more between product and all person's body.
- This product may not be collocated or operated in conjunction with any other antenna or transmitter.
- For body-worn operation, the handset must be used only with a non-metallic accessory. Use of other accessories may not ensure compliance with ISED RF exposure requirements.

Warranty

Panasonic Canada Inc.

5770 Ambler Drive, Mississauga, Ontario L4W 2T3

PANASONIC PRODUCT - LIMITED WARRANTY

EXCHANGE PROGRAM

Panasonic Canada Inc. warrants this product to be free from defects in material and workmanship under normal use and for a period as stated below from the date of original purchase agrees to, at its option either (a) repair your product with new or refurbished parts, (b) replace it with a new or a refurbished equivalent value product, or (c) refund your purchase price. The decision to repair, replace or refund will be made by Panasonic Canada Inc.

Telephone Accessory / Product

One (1) year

This warranty is given only to the original purchaser, or the person for whom it was purchased as a gift, of a Panasonic brand product mentioned above sold by an authorized Panasonic dealer in Canada and purchased and used in Canada, which product was not sold "as is", and which product was delivered to you in new condition in the original packaging.

IN ORDER TO BE ELIGIBLE TO RECEIVE WARRANTY SERVICE HEREUNDER, A PURCHASE RECEIPT OR OTHER PROOF OF DATE OF ORIGINAL PURCHASE, SHOWING AMOUNT PAID AND PLACE OF PURCHASE IS REQUIRED

LIMITATIONS AND EXCLUSIONS

This warranty **ONLY COVERS** failures due to defects in materials or workmanship, and **DOES NOT COVER** normal wear and tear or cosmetic damage. The warranty **ALSO DOES NOT COVER** damages which occurred in shipment, or failures which are caused by products not supplied by Panasonic Canada Inc., or failures which result from accidents, misuse, abuse, neglect, mishandling, misapplication, alteration, faulty installation, set-up adjustments, misadjustment of consumer controls, improper maintenance, improper batteries, power line surge, lightning damage, modification, introduction of sand, humidity or liquids, commercial use such as hotel, office, restaurant, or other business or rental use of the product, or service by anyone other than a Authorized Servicer, or damage that is attributable to acts of God.

Rechargeable batteries are warranted for ninety (90) days from date of original purchase.

THIS EXPRESS, LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT WILL PANASONIC CANADA INC. BE LIABLE FOR ANY SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY. (As examples, this warranty excludes damages for lost time, travel to and from the Authorized Servicer, loss of or damage to media or images, data or other memory or recorded content. This list of items is not exhaustive, but for illustration only.)

In certain instances, some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, or the exclusion of implied warranties, so the above limitations and exclusions may not be applicable. This warranty gives you specific legal rights and you may have other rights which vary depending on your province or territory.

CONTACT INFORMATION

For product information and operation assistance, please visit our Support page:

www.panasonic.ca/english/support

For defective product exchange within the warranty period, please contact the original dealer.

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For your future reference

We recommend keeping a record of the following information to assist with any repair under warranty.

Serial No.	Date of purchase
(found on the bottom of the base unit)	
Name and address of dealer	
Attach your purchase receipt here.	

Panasonic Canada Inc.

5770 Ambler Drive, Mississauga, Ontario L4W 2T3

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