

Technics®

Owner's Manual

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Welcome!

Thank you for purchasing this product.

Music is borderless and timeless, touching people's hearts across cultures and generations.

Each day the discovery of a truly emotive experience from an unencountered sound awaits.

Let us take you on your journey to rediscover music.

Rediscover Music

Technics

Delivering the Ultimate Emotive Musical Experience to All

At Technics we understand that the listening experience is not purely about technology but the magical and emotional relationship between people and music.

We want people to experience music as it was originally intended and enable them to feel the emotional impact that enthuses and delights them.

Through delivering this experience we want to support the development and enjoyment of the world's many musical cultures. This is our philosophy.

With a combination of our love of music and the vast high-end audio experience of the Technics team, we stand committed to building a brand that provides the ultimate emotive musical experience by music lovers, for music lovers.

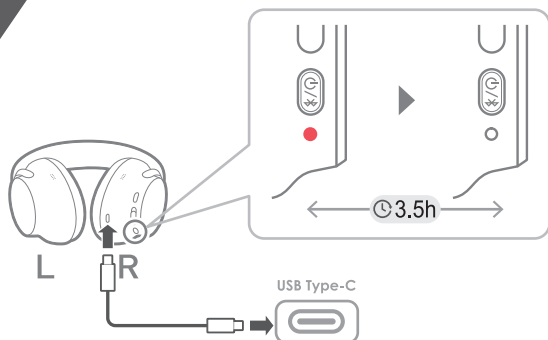
Director

Michiko Ogawa

A stylized, handwritten signature in black ink, reading "Michiko Ogawa". The signature is fluid and cursive, with a long horizontal stroke extending from the end.

Quick start

1



2

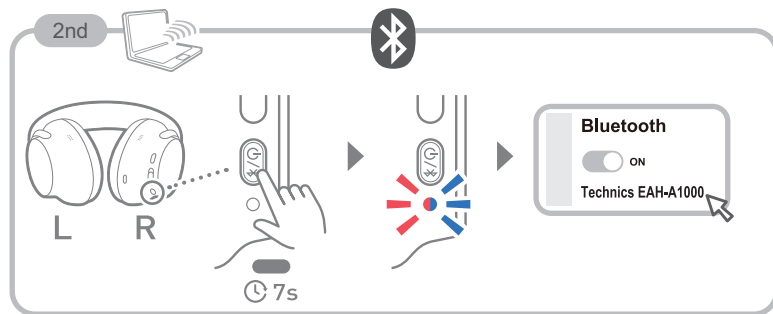
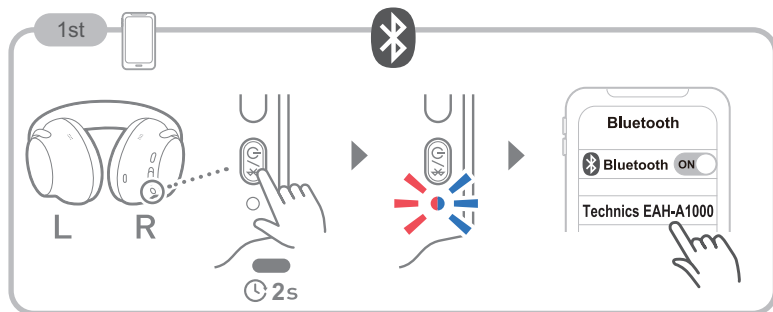
Technics Audio Connect



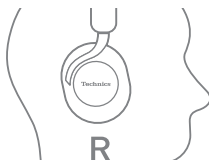
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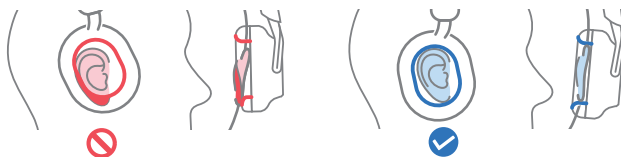
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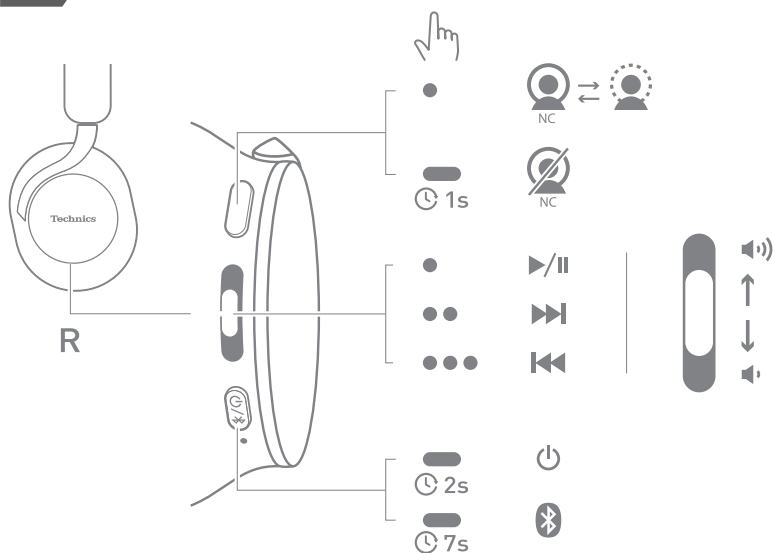
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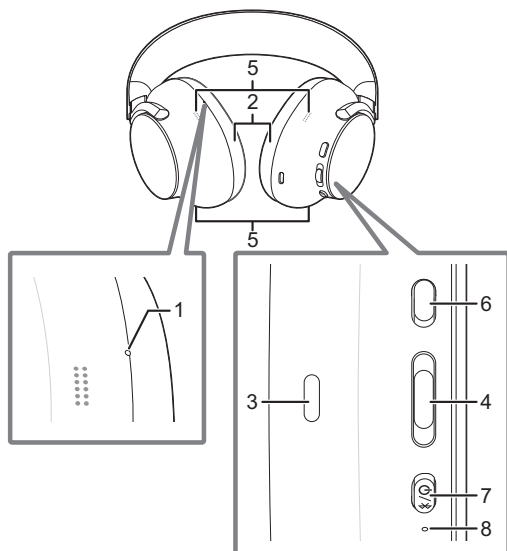


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Part names and functions

Part names and functions



1. Raised dot indicating the L side
● Indicates the left.
2. Ear pad
3. Charging terminal/Audio input terminal
"Charging", Page 9
"USB cable", Page 15
"Audio cable", Page 16
4. Control button
"Using remote control", Page 20
5. Microphone
6. Noise cancelling button
"Using remote control", Page 20
7.  (Power/Bluetooth®) button
8. LED
"LED", Page 9

LED

LED colour/pattern	Status description
Lighting (red)	Charging is in progress (Turns off when charging is complete)
Blinking alternately red and blue	Standing by for Bluetooth® pairing (registration)
Blinking (blue)	A call is being received

The following LED behaviour is to notify you that you have forgotten to turn off the unit after removing it.

(The LED will not blink if you do not wear and remove the unit after turning it on.)

LED colour/pattern	Status description
Blinking slowly (blue)	Standing by for a Bluetooth® connection
Blinking blue twice every two seconds	Connected by Bluetooth® (except during incoming calls)
Blinking blue once every two seconds	Playing by USB cable connection/Audio cable connected

Note:

- The battery is low when it is blinking red.
- You can check the remaining charge of the unit on the home screen of the [Technics Audio Connect] app.
"Home screen", Page 24

Charge

Charging

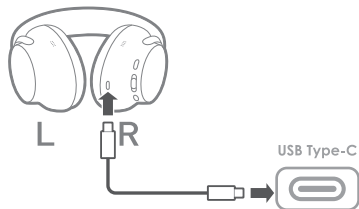
Upon purchase, charge first before use.

Important:

- The device cannot charge properly if there is dust or water droplets on the charging terminal/ audio input terminal section. Remove dust and water droplets before charging.
- We recommend charging at a room temperature between 10°C to 35°C.

Let's Get Started

- 1 Use the included USB cable to connect the unit to a separately sold USB PD supported AC adapter (USB Type-C).
 - You can also charge from a USB Type-C port on a computer. Turn on your computer. It may not charge if the computer is in standby or sleep mode.



- Hold the plug of the USB cable straight when plugging in or out. (Plugging the USB cable at an angle to the charging terminal will deform the plug and cause a malfunction.)
- The LED (red) lights, and charging begins.
- When you start charging with the unit turned off, charging is complete when the LED turns off. When you start charging with the unit turned on, charging is complete when the LED returns to the state it was in before charging began.
- Charging time (the time from empty to full charge)
About 3.5 hours

Note:

- You can charge using a separately sold AC adapter.

Recommended AC adapter specifications

Supports PD (Power Delivery)

DC 5 V (500 mA or higher)

USB Type-C port

We do not guarantee that all AC adapters can be used for charging.

Turn the unit on/off

Turn on

- 1 With the unit removed from your head, press [⏻/⌂] until the LED lights up blue.
 - A startup sound will play.
- 2 Wear the unit.

Important:

- Do not turn on the unit while wearing it. (The wear detection may not work correctly.)

Turn off

- 1 Press and hold [⏻/⌂] for about 2 seconds until the LED turns off.
 - A shutdown sound will play.

Important:

- Bringing a magnetic object close to the unit during use may turn off the unit. Do not bring magnetic objects close to the unit during use.

Wear the unit

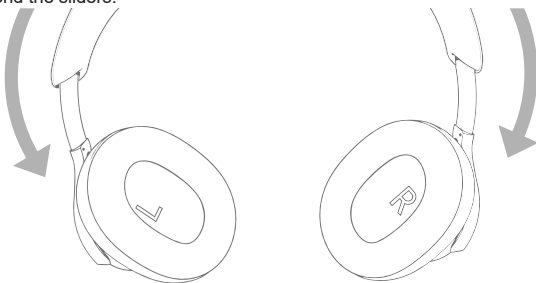
Wear the unit correctly to achieve good noise cancelling and acoustics.

You can also check the wearing method on the [Technics Audio Connect] app screen (video).
“Usage Guide”, Page 30

- 1 Check the left and right (L/R) positions.



- 2 Extend the sliders.

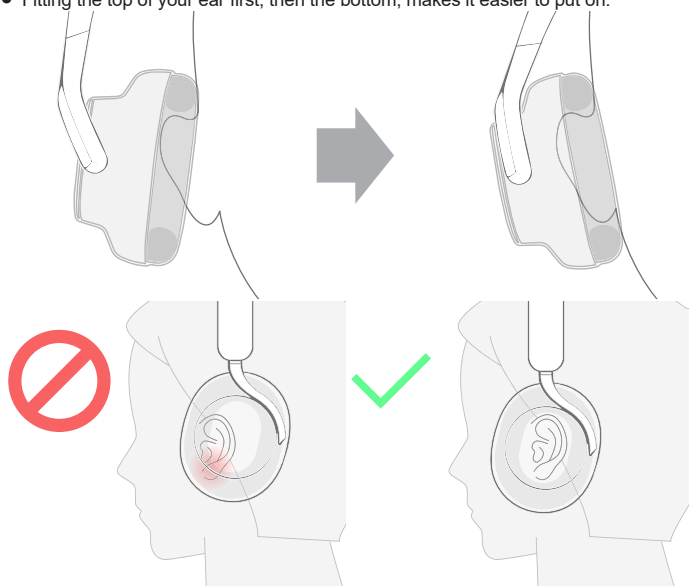


Let's Get Started

- 3** Wear the unit.



- 4** Make sure your entire ear fits inside the ear pad.
- Fitting the top of your ear first, then the bottom, makes it easier to put on.



- Retract the sliders and adjust so that the unit fits securely.



Pair for the first time

Use the app to pair with a Bluetooth® device

Important:

- Depending on the connected Bluetooth® device, a loud sound may be output during playback. Check the volume setting of the Bluetooth® device before starting playback.
- Download the [Technics Audio Connect] app.
`{{"Google Play"|tolink("https://play.google.com/store/apps/details?id=com.panasonic.technicsaudioconnect")}}`
`{{"Apple Store"|tolink("https://itunes.apple.com/app/id1498029651")}}`
 - Launch the [Technics Audio Connect] app.
 - Tap the product you want to pair.
 - Follow the on-screen instructions.

Pair with a Bluetooth® device without the app

You can pair without using the [Technics Audio Connect] app.

(Example)

- Using the unit with a Bluetooth® device not supported by the [Technics Audio Connect] app

Important:

- When pairing, keep the Bluetooth® device and unit close together. (Within about 1 m)
 - Depending on the connected Bluetooth® device, a loud sound may be output during playback. Check the volume setting of the Bluetooth® device before starting playback.
- Charge the unit before pairing.

- 2 In the power-off state, press and hold [⏻/🔌] for about 2 seconds until the LED starts blinking alternately red and blue.
 - After the startup sound plays, a melody repeats.
To listen to the melody, click `{{"Here"|tolink("https://eww.pavc.panasonic.co.jp/avcacc/technics/sound-data/Pair_const_az100.wav")}}`.
- 3 Turn on Bluetooth® in the Bluetooth® device.
- 4 From the Bluetooth® menu in the Bluetooth® device, select the "Technics EAH-A1000".
 - If you are asked to input a passkey, input the unit passkey "0000" (four zeros).
 - For details about setting up Bluetooth®, please refer to the manual of the Bluetooth® device.

Pair a subsequent device

Use the app to pair the unit with a subsequent Bluetooth® device

You can pair up to 10 Bluetooth® devices with the unit.

- When pairing with LE Audio compatible Bluetooth® devices
"Number of LE Audio connections", Page 32

(Example)

- Using the unit with a work phone as the first device and a private phone as the second device

Important:

- Depending on the connected Bluetooth® device, a loud sound may be output during playback. Check the volume setting of the Bluetooth® device before starting playback.

- 1 Install and launch the [Technics Audio Connect] app on the subsequent Bluetooth® device.
- 2 Follow the on-screen instructions.

Note:

- If you pair a device when the maximum number of paired Bluetooth® devices is exceeded, previously paired devices will be overwritten. To use overwritten devices again, pair them again.
- Pairing a subsequent device is easier if you turn off Bluetooth® in the first device.
- When pairing a subsequent device, the unit will cancel pairing mode and go into connection standby mode if the device is not connected within 5 minutes. Pair again.
- The unit remembers the last connected device. The unit may connect automatically after it is turned on.
- The unit can connect to up to 3 Bluetooth® devices at the same time.
"Establish multi-point connections", Page 19

Pair the unit with a subsequent Bluetooth® device without the app

You can pair up to 10 Bluetooth® devices with the unit.

- When pairing with LE Audio compatible Bluetooth® devices
“Number of LE Audio connections”, Page 32

You can pair by using the buttons on the unit.

(Example)

- Using the unit with a smartphone as the first device and a computer as the second device

Important:

- When pairing, keep the Bluetooth® device and unit close together. (Within about 1 m)
- Depending on the connected Bluetooth® device, a loud sound may be output during playback. Check the volume setting of the Bluetooth® device before starting playback.

- 1 Charge the unit before pairing.
- 2 In the power-off state, press and hold [⏻/⌂] for about 7 seconds until the LED starts blinking alternately red and blue.
 - A message about starting to pair plays, and a melody repeats.
To listen to the melody, click {{{"Here"|toLink("https://eww.pavc.panasonic.co.jp/avcacc/technics/sound-data/Pair_const_az100.wav")}}}
- 3 Turn on Bluetooth® in the subsequent Bluetooth® device.
- 4 From the Bluetooth® menu in the subsequent Bluetooth® device, select the “Technics EAH-A1000”.
 - If you are asked to input a passkey, input the unit passkey “0000” (four zeros).
 - For details about setting up Bluetooth®, please refer to the manual of the Bluetooth® device.

Note:

- If you pair a device when the maximum number of paired Bluetooth® devices is exceeded, previously paired devices will be overwritten. To use overwritten devices again, pair them again.
- Pairing a subsequent device is easier if you turn off Bluetooth® in the first device.
- The unit will cancel pairing mode and go into connection standby mode if the device is not connected within 5 minutes. Pair again.
- The unit remembers the last connected device. The unit may connect automatically after it is turned on.
- The unit can connect to up to 3 Bluetooth® devices at the same time.
“Establish multi-point connections”, Page 19

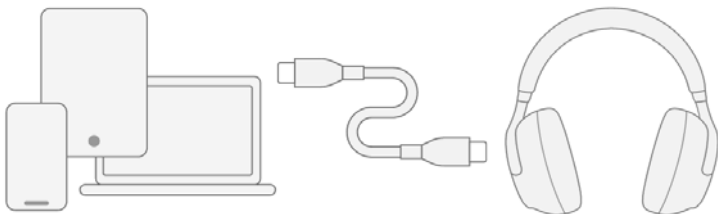
USB cable

Connect to a computer or other device using the included USB cable (USB-C to USB-C) to enjoy high-quality USB audio.

- 1 Connect the unit to a device using a USB cable.

Let's Get Started

- 2 Press [⏻/🔊] until the LED lights up blue.
 - A startup sound will play.



Note:

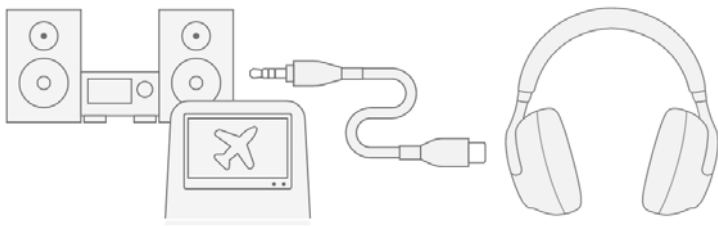
- Connecting a USB cable to play audio from the connected device will disconnect the Bluetooth® connection. To connect by Bluetooth®, disconnect the USB cable.
- Lower the volume of the connected device before playback. A sudden loud sound may damage your hearing.
- When charging by USB cable while playing audio through Bluetooth® or USB Audio, noise may be heard.
- Do not use any USB cable other than the one included.
- The following operations are not available during USB Audio playback:
Fast forward, Rewind, Activate voice assistant

Audio cable

Use the included audio cable (USB-C to 3.5 mm) to enjoy analog audio from in-flight entertainment systems and other sources.

- 1 Connect the unit to a device using an audio cable.

- 2 Press [⏻/📶] until the LED lights up blue.
- A startup sound will play.



Note:

- Connecting an audio cable will disconnect the Bluetooth® connection. To connect by Bluetooth®, disconnect the audio cable.
- Lower the volume of the connected device before playback. A sudden loud sound may damage your hearing.
- Dirt on the plug may cause noise. If this occurs, wipe the plug with a soft, dry cloth.
- Do not use any audio cable other than the included one.
- When using the included audio cable, the following operations are not available.
Music: Play/Pause, Next track, Previous track, Fast forward, Rewind, Activate voice assistant
Phone: All functions

Listen to music

When paired with a Bluetooth® device that supports audio playback, you can play and control music from the unit.

- You can use the unit to control LE Audio compatible Bluetooth® devices to play music and videos.

“About LE Audio”, Page 31

- 1 Connect the Bluetooth® device and unit.
- 2 On the Bluetooth® device, select and play the music or video.
 - The unit will play the audio of the music or video.
 - You can adjust the volume by using the buttons on the right side of the unit.

“Using remote control”, Page 20

“Operating time”, Page 48

Note:

- Be aware that sound may leak from the unit depending on the volume.
- Music may sound distorted if you increase the volume to near maximum. Decrease the volume.
- At default settings, the music pauses when you take off the unit during playback, and resumes when you wear them again within about 1 minute. You can change the settings.

“Set the unit wear detection”, Page 31

Talk

With Bluetooth® enabled phones (cell phones or smartphones), you can use the unit for phone calls.

- If a Bluetooth® phone (mobile phone or smartphone) supports the LE Audio, you can use the unit to talk.

“About LE Audio”, Page 31

- 1 Connect the Bluetooth® phone and unit.
- 2 When there is an incoming call, press the control button on the unit once to answer.
 - When receiving a call, the ringtone plays from the unit.
 - To reject a call, press and hold the control button on the unit.
- 3 Talk.
 - You can adjust the volume or mute the call by using the buttons on the right side of the unit.

“Using remote control”, Page 20
 - “Call time”, Page 48
- 4 Press and hold the control button on the unit to end the call.

Note:

- You may have to configure hands-free settings on the Bluetooth® phone.
- Depending on the Bluetooth® phone, you may hear incoming and outgoing ringtones from the unit.
- You can use the microphone on the unit and the app on a Bluetooth® device to have the Bluetooth® device make a call.

Use ambient sound control

Ambient sound control switches between noise cancelling and ambient sound.

- 1 While wearing the unit, press the noise cancelling button once.
 - The mode switches between noise cancelling and ambient sound every time you press. (A voice guidance will notify you of the mode you switched to.)
 - Press and hold the noise cancelling button to turn off Ambient Sound Control.
 - The default setting is "Noise cancelling".

Note:

- Noise Cancelling: Reduces sound (noise) from the surroundings. While using noise cancelling, you may hear a slight noise from the noise reduction circuit, but this is not a malfunction. (You may hear this slight noise in quiet places or during the silence between songs.)
- Ambient Sound: The microphones capture sound from the surroundings and play it on the unit. You can hear sounds from your surroundings such as train announcements while wearing the unit.

Activate voice assistant features

You can activate voice assistant features with buttons on the unit.

- 1 Connect the Bluetooth® device and unit.
- 2 Press and hold the control button.
 - The voice assistant feature in the Bluetooth® device is activated.

Note:

- Voice assistant features may not activate depending on the smartphone specifications and the app version.
- For details about voice commands for the voice assistant feature, please refer to the manual of the Bluetooth® device that uses the voice assistant feature.

Establish multi-point connections

Multi-point allows the unit to connect up to 3 Bluetooth® devices at the same time.

Note:

- Multi-point connections are established only with the last device connected via Bluetooth® (up to 3).
- When connecting 3 devices with multi-point, set the number of multi-point connections to 3. "Use multi-point", Page 33
- For information about using the Bluetooth® devices, please refer to the manuals of the Bluetooth® devices.
- This feature may not work with some apps or software.

Convenient Function

- 1 Confirm that the unit is paired with the Bluetooth® devices.
- 2 Connect the first Bluetooth® device and unit.
 - From the Bluetooth® menu in the Bluetooth® device, select your “Technics EAH-A1000”.
- 3 Connect the subsequent Bluetooth® device and unit.
 - From the Bluetooth® menu in the Bluetooth® device, select your “Technics EAH-A1000”.

Using remote control

You can control the unit or Bluetooth® device remotely.



Function		Control button operations
Music	Play/Pause 	Press once 
	Volume down 	Slide forward and release
	Turn the volume down continuously	Slide forward (for about 0.5 seconds or more)
	Volume up 	Slide backward and release
	Turn the volume up continuously	Slide backward (for about 0.5 seconds or more)
	Next track 	Press twice quickly 
	Previous track 	Press three times quickly 
	Fast forward 	Second press and hold 
	Rewind 	Third press and hold 

Convenient Function

Function		Control button operations
Calls	Answer call	Press once during incoming call 
	Volume down 	Slide forward and release
	Turn the volume down continuously	Slide forward (for about 0.5 seconds or more)
	Volume up 	Slide backward and release
	Turn the volume up continuously	Slide backward (for about 0.5 seconds or more)
	Mute your voice	Press twice quickly during a call 
	Unmute	Press twice quickly during mute 
	Reject call	Press and hold during incoming call 
	End call	Press and hold during a call 
Activate voice assistant		Press and hold 



Function	Noise cancelling button operations
Switch Ambient Sound Control	Press once 
Turn off Ambient Sound Control	Press and hold 

Function	[ / ] operations
Set to Bluetooth® pairing mode	"Pair the unit with a subsequent Bluetooth® device without the app", Page 15
Reset to factory settings	"Reset to factory settings", Page 44
Announce the unit's current battery level (a voice guidance will play)	Press twice 

Note:

- Depending on the Bluetooth® device or the app, some features may not work or may operate differently even if you use the buttons.
- A beep will sound to indicate that you have reached the maximum or minimum volume level. (This does not apply when connected by USB cable.)

Use the app

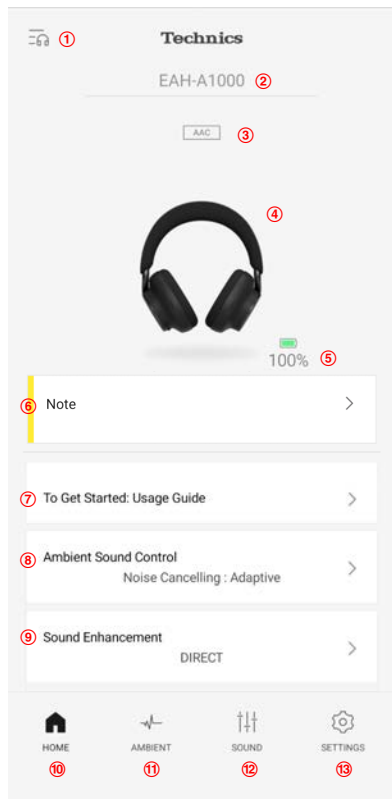
Launch the app

- 1 Tap the [Technics Audio Connect] icon on the smartphone.



- 2 Turn on the unit.
 - The home screen is displayed.

Home screen



- ① Display the headphone list
- ② Headphone name
- ③ Connected codec/cable
 - Displays the codec of the Bluetooth® device connected to the headphones. It may not be displayed depending on the Bluetooth® device.
 - Displays the cable connected to the unit.

USB Audio

USB cable connected

Analog

Audio cable connected

- ④ Connected headphones
- ⑤ Remaining battery level
 - During charging,  is displayed.
- ⑥ Note
 - Displayed when there is a notification (such as an update). You can tap it to view the notifications.
- ⑦ Using your headphones and recommended settings.
- ⑧ Ambient sound control setting
- ⑨ Sound enhancement setting
- ⑩ Displays the home screen.
- ⑪ Displays the setting screen for ambient sound control.
- ⑫ Displays the setting screen for sound enhancement.
- ⑬ Displays the setting screen.

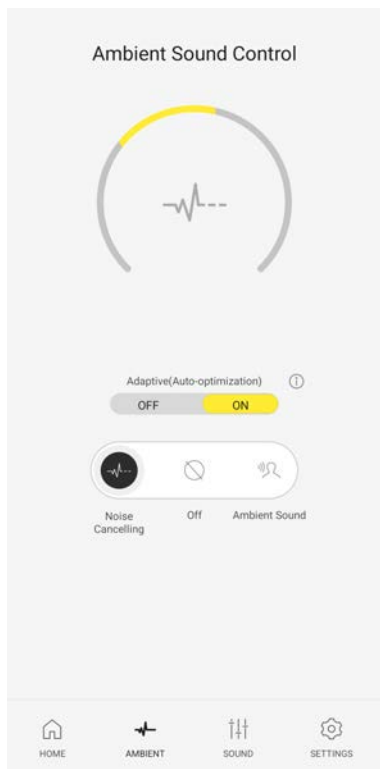
Note:

- You can configure the items displayed on the home screen and their order.
“Set the language, messages, and screen”, Page 30
- Items that cannot fit on one screen can be viewed by scrolling up or down.

Set ambient sound control

- 1 In the home screen of the [Technics Audio Connect] app, tap **[AMBIENT]**.
 - When setting ambient sound control for the first time, tap **[Adjust]** and pre-adjust noise cancelling.
“Optimize noise cancelling”, Page 34

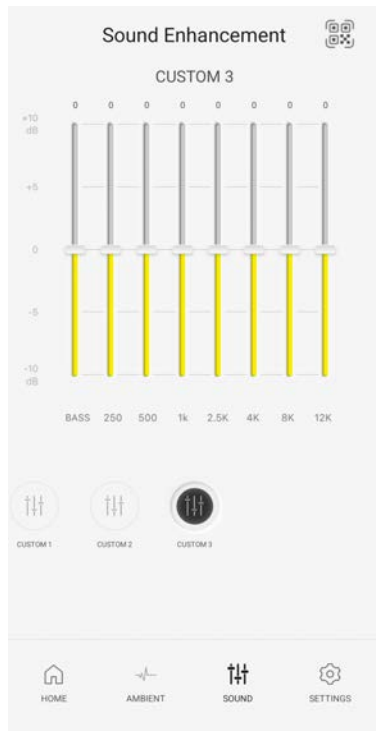
2 Select an ambient sound control mode.



- **[Adaptive (Auto-optimization)]** is turned ON: It continuously adjusts to your ears and surrounding environment, ensuring that noise cancelling is always at its most effective level. (You cannot adjust the level of ambient sound control.)
* If you turn on the unit while wearing it, Adaptive Noise Cancelling may not work correctly. Remove the unit once and put it on again for it to work correctly.
- **[Adaptive (Auto-optimization)]** is turned OFF: You can adjust the level of ambient sound control.
Noise Cancelling: The closer to Max (100), the more noise is removed.
Ambient Sound (Transparent): The closer to Max (100), the more ambient sound is transmitted.
- **[Ambient Sound]** has Transparent and Attention modes.
If you select "Off" or "Ambient Sound" (Attention), you cannot adjust the level of ambient sound control.

Set sound enhancement

- 1 In the home screen of the [Technics Audio Connect] app, tap **[SOUND]**.
- 2 Select a sound enhancement.
 - You can select an option such as Bass Enhancer or Clear Voice.
 - In Custom, you can set the sound ranges. Move up or down to adjust the level.
 - You can convert your custom settings to a 2D code to share with friends.
“Share Custom Settings (Sound share)”, Page 28



Share Custom Settings (Sound share)

Share Custom Settings lets you convert your custom settings to a 2D code and share them with a friend's EAH-A1000.

Sharing custom settings

Convert your custom settings to a 2D code and share them on social media and other platforms.

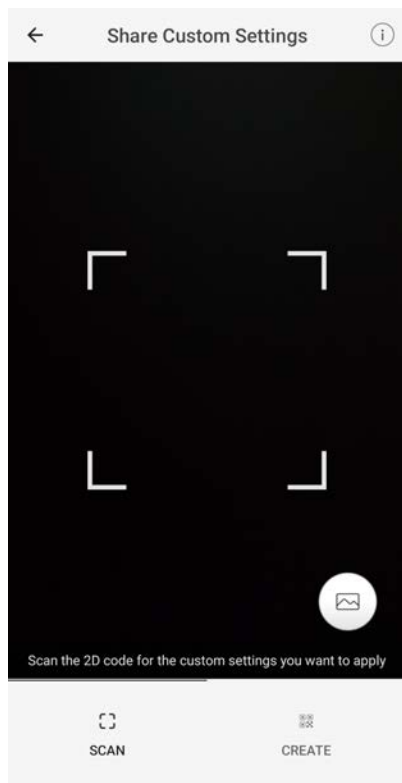
- 1 In the home screen of the [Technics Audio Connect] app, tap **[SOUND]**.
- 2 Tap **[CUSTOM 1]**, **[CUSTOM 2]**, or **[CUSTOM 3]**.
- 3 Set the sound range.
- 4 Tap .
- 5 Tap **[Create]**.
 - Your custom settings are converted to a 2D code.
- 6 Tap .
- 7 Select an app.
 - Selecting a messaging app lets you attach the 2D code to a message and send it.
 - Selecting a photo app or similar lets you save the 2D code to your smartphone.

Importing custom settings

Scan a 2D code to apply the custom settings.

- 1 In the home screen of the [Technics Audio Connect] app, tap **[SOUND]**.
- 2 Tap **[CUSTOM 1]**, **[CUSTOM 2]**, or **[CUSTOM 3]**.

- 3 Tap .



- 4 Scan the 2D code for the custom settings you want to apply.

- Tapping  reads the 2D code saved on your smartphone.

- 5 Tap [OK].

- Your custom settings are changed.

Usage Guide

Using your headphones and recommended settings.

- 1 In the home screen of the [Technics Audio Connect] app, tap **[SETTINGS]**.
- 2 Tap **[Usage Guide]**.
- 3 Tap one of the items.
 - In **[First-time use]**, you can check how to wear the unit.
- 4 Follow the on-screen instructions.

Set the language, messages, and screen

- 1 In the home screen of the [Technics Audio Connect] app, tap **[SETTINGS]**.
- 2 Tap **[Voice guidance language]**, **[Customize voice guidance]**, **[Headphone name]**, or **[Customize the home screen]**.
 - Voice guidance language: Select the language of the headphone voice guidance.
 - Customize voice guidance: Select the voice guidance and notification volume, and the content of ambient sound control, battery level, and device connection announcements.
 - Headphone name: Edit the name displayed on the home screen.
 - Customize the home screen: Set the items and the order they are displayed on the home screen.
- 3 Follow the on-screen instructions.

Connected Bluetooth device

- 1 In the home screen of the [Technics Audio Connect] app, tap **[SETTINGS]**.
- 2 Tap **[Connected Bluetooth device]**.
 - The connection status of paired Bluetooth® devices is displayed.
 - You can tap  or  to switch the connection status.
 - Tapping **[Add New Device]** lets you add a new Bluetooth® device.

Pairing with a device other than this smartphone

- 1 In the home screen of the [Technics Audio Connect] app, tap **[SETTINGS]**.
- 2 Tap **[Pairing with a device other than this smartphone]**.
- 3 Tap **[Add New Device]**.
- 4 Follow the on-screen instructions.

Add/change headphones

- 1 In the home screen of the [Technics Audio Connect] app, tap **[SETTINGS]**.
- 2 Tap **[Add headphones]**, **[Use other headphones]**.
 - Add headphones: Select a model to pair in the app and start pairing.
 - Use other headphones: Select from other paired headphones.
- 3 Follow the on-screen instructions.

Set auto power off

- 1 In the home screen of the [Technics Audio Connect] app, tap **[SETTINGS]**.
- 2 Tap **[Auto power off]**.
- 3 Select the time it takes for the headphones to turn off after a period of silence.

Note:

- The power does not automatically turn off when connected by USB cable or audio cable.

Set the unit wear detection

You can set how the unit works when you wear or take off the unit.

- 1 In the home screen of the [Technics Audio Connect] app, tap **[SETTINGS]**.
- 2 Tap **[Wear detection]**.
- 3 Set based on your preferences.

Note:

- The wear detection does not work during USB Audio playback or when an audio cable is connected.

About LE Audio

The Bluetooth® standard consists of two types: LE Audio and Classic Audio. To use LE Audio, you need a Bluetooth® device that is compatible with LE Audio.

Important:

- You may need to configure your Bluetooth® device that is compatible with LE Audio. For details, please refer to the manual of the Bluetooth® device.

LE Audio Connection Settings

- 1 In the home screen of the [Technics Audio Connect] app, tap **[SETTINGS]**.
- 2 Tap **[LE Audio Connection Settings]**.
- 3 Select **[Prioritize LE Audio]**.

Convenient Function

- 4 Follow the on-screen instructions.
- 5 Unpair this unit from the Bluetooth® menu in the Bluetooth® device, and pair again.
 - Multi-point will be disabled. (The number of multi-point connections will be set to "Only 1 device".)
 - The voice assistant and spatial audio will be set to off.

Note:

- When connected via LE Audio, LDAC cannot be used.
- When connected via LE Audio, you may be unable to make calls depending on the calling app being used.

Number of LE Audio connections

You can pair up to 10 Bluetooth® devices, including both LE Audio and Classic Audio. Of these, you can pair a maximum of 4 LE Audio devices.

About Auracast™

Auracast is a new Bluetooth® technology that supports multi-audio streaming.

Audio streamed from a single source can be received simultaneously by multiple devices.

For example, you can listen to Auracast broadcasts streamed in exhibition halls or airports using your own headphones.

To use this feature, you need to search for Auracast broadcasts in locations where they are being streamed.

Receive Auracast broadcasts

- 1 Set **[Prioritize LE Audio]**.
"LE Audio Connection Settings", Page 31
- 2 In the home screen of the [Technics Audio Connect] app, tap **[SETTINGS]**.
- 3 Tap **[Auracast]**.
- 4 Select available broadcasts.

Note:

- Auracast is available when "LE Audio Connection Settings" is set to "Prioritize LE Audio".
- You may need to enter a password to receive Auracast broadcasts.
- Cannot start Auracast reception while in use (during audio playback and/or calls).

Use LDAC

Important:

- To play music on a device that cannot install the [Technics Audio Connect] app, install the app on another Bluetooth® device and turn on **[LDAC for headphones]**.
 - You may need to set the audio codec of the playback device. For details, please refer to the manual of the playback device.
- 1 In the home screen of the [Technics Audio Connect] app, tap **[SETTINGS]**.

- 2 Tap **[LDAC]**.
- 3 Turn on **[LDAC for headphones]**.
- 4 Follow the on-screen instructions.

Note:

- This unit complies with the “High Resolution Audio” standard of the Japan Audio Association.
- To enjoy wireless high-resolution quality (sound quality certified by the high-resolution wireless logo), use a playback device with the high-resolution wireless logo and set the Bluetooth® sound quality setting to sound quality priority mode / LDAC 990 kbps.
- In modes other than the above (connection priority mode, etc.), playback may not be possible with high resolution quality.

Use multi-point

- 1 In the home screen of the [Technics Audio Connect] app, tap **[SETTINGS]**.
- 2 Tap **[Number of multi-point connections]**.
- 3 Select the number of devices.
- 4 Follow the on-screen instructions.

Set the operation during multi-point connection

You can set the music playback operations while multiple devices are connected simultaneously.

- 1 In the home screen of the [Technics Audio Connect] app, tap **[SETTINGS]**.
- 2 Tap **[Multi-point operation]**.
- 3 Follow the on-screen instructions.

Suppress sound interruptions and delays

- 1 In the home screen of the [Technics Audio Connect] app, tap **[SETTINGS]**.
- 2 Tap **[Suppression of sound interruptions and delays]**.
- 3 Select a mode.
- 4 Follow the on-screen instructions.

Spatial Audio

- 1 In the home screen of the [Technics Audio Connect] app, tap **[SETTINGS]**.
- 2 Tap **[Spatial Audio]**.
- 3 Tap **[Next]**.

Convenient Function

- 4 Tap **[ON]** for Spatial Audio.
- 5 Follow the on-screen instructions.

Note:

- By turning on head tracking, you can experience natural and realistic sound that moves in sync with your head movements.
- When your head is continuously moving, such as during jogging, the head tracking function may not operate correctly.

Select an ambient mode

Ambient sound allows you to select the mode when listening to sounds from your surroundings without removing the unit.

- 1 In the home screen of the [Technics Audio Connect] app, tap **[SETTINGS]**.
- 2 Tap **[Ambient mode settings]**.
- 3 Select a mode.
 - Transparent: Transmits ambient sounds as-is. (Music does not pause.)
 - Attention: Pauses music and emphasizes voices such as conversations and announcements.

Optimize noise cancelling

- 1 In the home screen of the [Technics Audio Connect] app, tap **[SETTINGS]**.
- 2 Tap **[Optimizing noise cancellation (pre-adjustment)]**.
- 3 Move ☐ left or right to adjust the level.
 - Adjust to a level that minimizes noise in noisy areas.
- 4 Tap **[Confirm]**.
- 5 Tap **[OK]**.

Voice assistant

You can activate your smartphone's voice assistant by operating this device.

- 1 In the home screen of the [Technics Audio Connect] app, tap **[SETTINGS]**.
- 2 Tap **[Voice assistant]**.
- 3 Turn on **[Phone voice assistant]**.
- 4 Follow the on-screen instructions.

Reset the app

- 1 In the home screen of the [Technics Audio Connect] app, tap **[SETTINGS]**.
- 2 Tap **[About this app]**.
- 3 Tap **[Reset app]**.
- 4 Tap **[Reset]**.
- 5 Follow the on-screen instructions.

Reset the headphones to factory settings

- 1 In the home screen of the [Technics Audio Connect] app, tap **[SETTINGS]**.
- 2 Tap **[Headphone information]**.
- 3 Tap **[Restore headphones to the factory settings]**.
- 4 Tap **[Reset]**.
- 5 Follow the on-screen instructions.

Firmware updates

If an update notification is displayed on your smartphone, you can follow the screen instructions if you wish to update to the latest version.

Important:

- While the firmware is updating, place the headphones and your smartphone close together and wait without using them. The update may be interrupted or delayed if there is music playing or a call during the update.
- 1 In the home screen of the [Technics Audio Connect] app, tap **[SETTINGS]**.
 - 2 Tap **[Update headphones]**.
 - 3 Follow the on-screen instructions.
 - Wait until the update is complete and do not operate the headphones or the app.
 - 4 In the home screen, tap **[SETTINGS]**.
 - 5 Tap **[Headphone information]** and confirm that "Firmware is up to date." is displayed.

Help

You can check user guides and headphone information.

- 1 In the home screen of the [Technics Audio Connect] app, tap **[SETTINGS]**.
- 2 Select and check an item in Help.

Widget (Android™ devices only)

You can add **[Sound Enhancement]** and **[Battery status]** to your smartphone's home screen. The steps for setting up widgets vary depending on the smartphone, so refer to your smartphone's operating instructions.

Troubleshooting

Before requesting repair:

- Update the firmware.
- Resetting to factory settings may resolve the problem.
- Refer to "FAQ".

{{"https://av.jpn.support.panasonic.com/support/technics/product-faq/AZ3/index.html"|
tolink("https://av.jpn.support.panasonic.com/support/technics/product-faq/AZ3/index.html")}}}

If the FAQ or the following measures do not resolve the problem, or if the problem is not described below, please contact your dealer.

Cannot connect to a Bluetooth® device.

- Up to 10 Bluetooth® devices can be paired with the unit. If you pair a device when the maximum number of paired Bluetooth® devices is exceeded, previously paired devices will be overwritten. To use overwritten devices again, pair them again.
When pairing with LE Audio compatible Bluetooth® devices
"Number of LE Audio connections", Page 32
- Unpair this unit from the Bluetooth® menu in the Bluetooth® device, and pair again.
"Use the app to pair with a Bluetooth® device", Page 13
"Pair with a Bluetooth® device without the app", Page 13

There is no sound.

- Check if the unit and the Bluetooth® device are connected.
- Check if music is playing on the Bluetooth® device.
- Check if the unit is on and if the volume is not too low.
"The volume is low./The other party's voice is low.", Page 38
- Pair/connect the unit and the Bluetooth® device again.
"Use the app to pair with a Bluetooth® device", Page 13
"Pair with a Bluetooth® device without the app", Page 13
- Turn off the Bluetooth® in another device that is connected via multipoint and check again.

The sound cuts out./Lots of noise./Poor audio quality.

- Are you covering the unit or Bluetooth® device with your palm? The signals and audio may be interrupted.
- Are you out of the Bluetooth® communication range (about 10 m)? Bring the unit and the Bluetooth® device closer together.
- Are there any obstacles between the unit and the Bluetooth® device? Avoid obstacles.
- Turn off wireless LAN devices that you are not using.
- Using devices that interfere with radio waves, such as microwaves, may affect communication.
- Depending on the signal conditions, radio waves in the same 2.4 GHz band as Bluetooth® may interfere and cause sound skipping.
- When using LDAC and multi-point together, change the "LDAC playback sound quality setting" and "connection setting" of the playback device from "prioritize sound quality" to "best effort" or "prioritize connectivity" to lower the bit rate. You may not be able to change the settings on some playback devices. For details, please refer to the manual of the playback device.
- Setting **[Suppression of sound interruptions and delays]** to **[Suppress audio interruptions]** in the **[Technics Audio Connect]** app may resolve the problem.

My voice doesn't go through during a call.

- Check that the audio settings of the Bluetooth® phone are set to communicate with this unit.
- When connected via LE Audio, you may be unable to make calls depending on the calling app being used.

It's difficult for the other party to hear my voice during a call.

- To make calls using an app on a computer connected through Wi-Fi®, we recommend setting the Wi-Fi router to the 5 GHz band, which does not interfere with Bluetooth® radio waves.

The volume is low./The other party's voice is low.

- Wear the unit correctly.
"Wear the unit", Page 11
- The volume of Bluetooth® devices such as smartphones and the volume of the unit may be controlled separately. Increase the volume of both the unit and the Bluetooth® device.
"Using remote control", Page 20

Cannot charge.

- If the charging and operating time have gotten shorter, the internal batteries of the unit may be exhausted. (Each internal battery can be recharged about 500 times.)
- Immediately after purchase or when this has not been used for a while, the LED may not turn on for a few minutes after starting to charge, but will if you continue charging. If it does not turn on even after a while, please request your dealer for repair.
- Is there any foreign matter or dirt on either ends of the USB cable and on the charging terminal/audio input terminal of the unit?
→ Wipe off dirt because it may cause overheating or malfunction.
- Firmly connect one end of the USB cable to a computer or separately sold USB PD supported AC adapter (USB Type-C connector), and the other end to the charging terminal/audio input terminal of the unit.
- If you are using a computer USB port, confirm that the computer supplying power is on. It will not charge if the computer is in standby or sleep mode. (If it still does not charge, try another USB port on your computer.)
- If this unit does not charge even after trying the measures above, remove the USB cable and insert it again.

The unit is warm while charging.

- Although the unit may get warm while charging, it is not a malfunction.

The unit does not turn on.

- Wait at least 2 seconds before turning on the unit.

The unit cannot be operated.

- Turn the unit off and then on again. If the unit is on, press and hold [⏻/⌘] for at least 10 seconds.

Music doesn't pause after I take off the unit.

- Check the headphone wear detection settings. By default, the unit is set to pause music playback when you remove it.
"Set the unit wear detection", Page 31
- Depending on the material of the surface where you place the unit (such as an iron desk), the built-in sensor may detect the unit as being worn and music may start playing.
- The wear detection does not work during USB Audio playback or when an audio cable is connected.

Cannot feel the best noise cancelling effect.

- Wear the unit correctly.
"Wear the unit", Page 11

The LED turns off.

- When you wear the unit, the wear detection activates and turns off the LED.
- Depending on the material of the surface where you place the unit (such as an iron desk), the built-in sensor may detect the unit as being worn and the LED may turn off.

FAQ for the smartphone app (Technics Audio Connect)

Q01. What products can I use with Technics Audio Connect?

- EAH-AZ70W, EAH-AZ60, EAH-AZ40, EAH-A800, EAH-AZ80, EAH-AZ60M2, EAH-AZ40M2, EAH-AZ100, EAH-A1000 (as of September 2026)
- This manual describes instructions for EAH-A1000.

Q02. What devices can run Technics Audio Connect?

Android™ devices

- Operating system Android 10.0 or later. However, operation of the app on all Android™ devices running these operating systems is not guaranteed.

iPhone/iPad/iPod touch

- Operating system iOS 16.0 or later. However, the app may not operate correctly depending on the OS version.

Q03. What languages are supported?

- The app supports the display of Japanese, English, French, German, Spanish, Canadian French, Italian, Polish, Russian, Ukrainian, Simplified Chinese, and Traditional Chinese. The language switches automatically to match the language of the smartphone. The display is set to English if the language is not Japanese, English, French, German, Spanish, Canadian French, Italian, Polish, Russian, Ukrainian, Simplified Chinese, or Traditional Chinese.

Q04. How do I unpair the headphones?

- You cannot unpair from this app.
To unpair, remove the headphones from the Bluetooth® settings on the device.

Q05. Cannot connect to the headphones.

- When pairing new headphones or when the headphones are not paired, on the home screen of the [Technics Audio Connect] app, tap [SETTINGS]→[Add headphones] and follow the on-screen instructions. When the headphones are not connected, tap [Add headphones] in the headphone list and follow the on-screen instructions.
- If you cannot connect to paired headphones, turn on the headphones and connect from the Bluetooth® settings of your device.
- If your device is in airplane mode, turn off the mode.
- If the device's Bluetooth® is off, turn it on.
- You may be able to connect by bringing the device and headphones closer together or by turning off other Bluetooth® devices.

iPhone/iPad/iPod touch

- In iOS 16.0 or later, a Bluetooth® confirmation screen is displayed when you launch the app for the first time. If you selected [Don't Allow], follow the steps below to turn on Bluetooth®.
 - 1 On the device, go to Settings>Privacy & Security (or Privacy)>Bluetooth>turn on [Audio Connect].
 - 2 Launch the app.
- If you cannot connect even after doing the above, follow the steps below to pair the headphones and device again.
 - 1 Close all apps running in the background.
 - 2 Turn off the device's Bluetooth®.

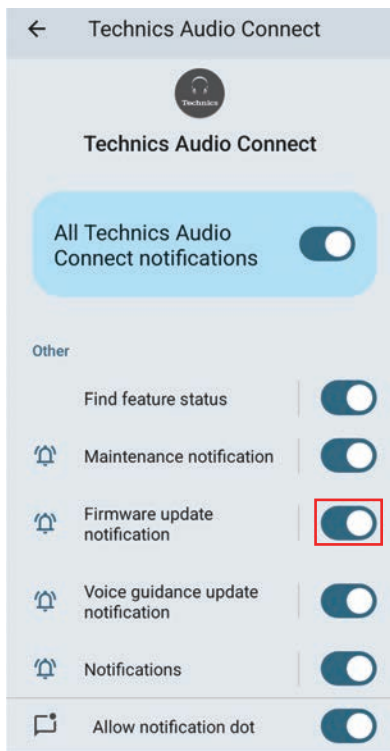
- 3 Reset the headphones to factory settings.
“Reset to factory settings”, Page 44
- 4 Turn on the device's Bluetooth®.
- 5 Delete the headphone registration information from the device's Bluetooth® settings.
- 6 Pair the headphones and device again.
“Use the app to pair with a Bluetooth® device”, Page 13
“Pair with a Bluetooth® device without the app”, Page 13

Q06. Cannot update the firmware.

- Connect the device to the Internet.
- Check if the firmware version is the latest from **[SETTINGS]** on the home screen of the [Technics Audio Connect] app→**[Headphone information]**.
- If the transfer of the firmware to the headphones does not start, or if the number stops and does not progress during transfer, try the following methods.
[Method 1]
 - 1 Confirm that the remaining charge for the unit is at least 40%.
 - 2 Wait for the transfer/update to complete without turning off the unit.
 - After starting the transfer/update, do not make calls or play music until the end of the update.
[Method 2] *If Method 1 does not resolve the problem
 - 1 Force close the app.
 - 2 Launch the app again.
- If the firmware update notification is not displayed, allow notifications.

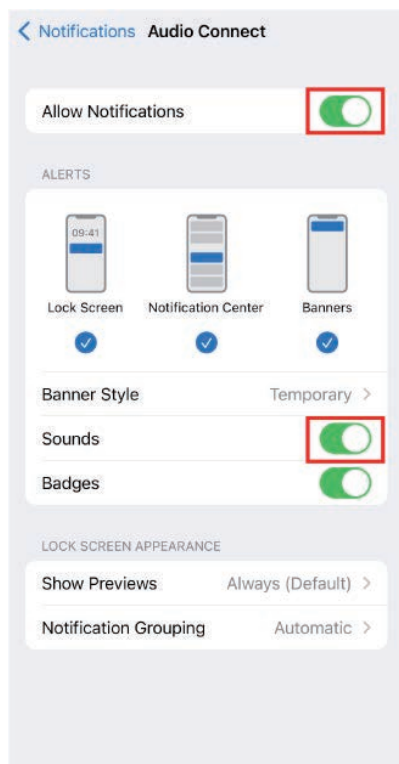
Android™ devices

- On the device, go to “Settings”>“Apps & notifications”>“App info”>[Technics Audio Connect]>“Notifications”>turn on “Firmware update notification”.



iPhone/iPad/iPod touch

- On the device, go to “Settings”>“Notifications”>[Audio Connect]>turn on “Allow Notifications”. To disable update notification sounds, turn off “Sounds”.



- If the firmware update fails, the transfer may start when the firmware is detected again.

Q07. A specific codec is not displayed in the connected codec display.

- Some codecs may not be displayed because the codec used is selected from those supported by your device.
For information about codecs supported by your device, please confirm with the device manufacturer or carrier.

Q08. I cannot change the settings on the app when multiple headphones are connected.

- If multiple headphones are connected to the device, you cannot change the settings for headphones other than those recognized by this app. Use after confirming that only one pair of headphones is connected on the device's Bluetooth® settings.

Q09. Cannot turn on location services (Android™ devices only)

- Location services may not turn on if battery saving mode is on in the Android location settings. Set Android's location settings to a mode other than battery saving.
(The specifications of the location service mode depend on the Android™ device. Please refer to the manual of your device.)

Q10. I want to delete the headphones connected to the app from the list.**Android™ devices**

- Delete the headphone pairing information from the device's Bluetooth® settings.

iPhone/iPad/iPod touch

- Tap **[Delete headphones from the list]** in the headphone list on the [Technics Audio Connect] app and follow the on-screen instructions.

Q11. Can I operate messaging apps that use the Internet?

- You can answer incoming calls, but you cannot operate messaging apps that use the Internet.
(Some smartphones do not support functions for answering incoming calls.)

Q12. I reset the headphones to factory settings, but "Headphone name" displayed in the app and the language settings for voice guidance have not changed.

- Those are not reset even if you reset the headphones to factory settings because the app manages "Headphone name".
- Language settings for voice guidance are saved as downloaded data in the unit. Downloaded data is not reset even if the headphones are reset to factory settings.

Q13. When can I adjust the headphone volume?

- You can adjust the volume during music playback and calls. You may not be able to adjust the volume depending on the Bluetooth® device. Be aware that if you press and adjust the volume during a call, the microphone on the headphones may pick up the sound of your press and transmit it as noise to the other party.

Q14. The [Turn on Bluetooth] button doesn't disappear. (iOS only)

- Turn on the "Bluetooth" setting in the smartphone's "Settings" screen.
Apart from the setting above, you may be able to temporarily turn Bluetooth on and off in the Control Center.
Confirm that the "Bluetooth" setting in the "Settings" screen and "Bluetooth" in the Control Center are on.
In iOS 16.0 or later, also turn on "Settings">[Audio Connect]>"Bluetooth" on the device.

Q15. Cannot connect to the app.

- Is the [Technics Audio Connect] app open on another smartphone? Or is it being used as a widget or running in the background? The app cannot be used on two smartphones at the same time, so close the app on one of them.

Q16. [No audio connection] is displayed.

- Even if the [Technics Audio Connect] app is connected, the audio communication needed to hear sound may not be established.

When playing by Bluetooth® connection

- If a USB cable is connected to the unit, disconnect it.
- Connect to the unit from the Bluetooth® menu on your playback device, such as a smartphone.
- You may be able to connect by bringing the playback device and unit closer together, or by turning off other Bluetooth® devices. If you still cannot connect, delete the unit's registration information from the Bluetooth® menu on the playback device and register again.

When playing with a USB cable or audio cable connected

- Connect the unit to a playback device, such as a computer, using the included USB cable or audio cable, and start playback.

Reset to factory settings

You can reset to the factory settings (default settings upon purchase) when you want to delete all pairing information in the unit.

- 1 Charge the unit before resetting.
- 2 In the power-off state, press and hold [⏻/🔌] for about 7 seconds until the LED starts blinking alternately red and blue. (Do not release your finger even when you hear the message.)
- 3 When you hear the pairing sound (melody) from the unit, release your finger from [⏻/🔌].
 - To listen to the pairing sound, click `{{"Here"|toLink("https://www.pavc.panasonic.co.jp/avcacc/technics/sound-data/Pair_const_az100.wav")}}`.
 - If you do not hear the pairing sound even after touching for about 10 seconds, start over from step 1.
- 4 While holding [⏻/🔌], slide the control button back for about 5 seconds, until you hear the completion announcement.
 - When the power turns off, the unit returns to its factory settings.

Note:

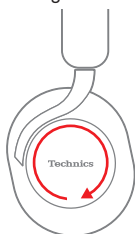
- To pair a Bluetooth® device with the unit again, delete the pairing information (device name) on the Bluetooth® device that was paired with the unit, and then pair the unit with the Bluetooth® device again.
"Use the app to pair with a Bluetooth® device", Page 13
"Pair with a Bluetooth® device without the app", Page 13
- Some settings such as the language settings for voice guidance are not reset.
- You can use the [Technics Audio Connect] app to reset to the factory settings (default settings upon purchase).
"Reset the headphones to factory settings", Page 35

Maintenance

Maintenance

- Wipe with a soft, dry cloth.

- The surface of the unit has fine circular grooves (indentations). Wipe in a circular motion along the grooves.



- If it is very dirty, firmly wring a cloth soaked in water, wipe off the dirt, and then wipe with a dry cloth.
- Do not use solvents such as benzine, thinner, alcohol, kitchen detergent, or chemical wipes because they may alter or damage the exterior.
- Maintaining battery performance
If you will not use the unit for long periods, fully charge it once every 6 months to maintain the performance of the internal battery.

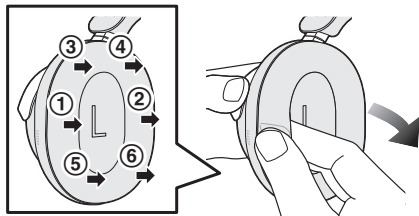
Removing the batteries when disposing of this unit

When disposing of this unit, remove the batteries installed in this unit and recycle them. When disposing of the batteries, please contact your local authorities or dealer and ask for the correct method of disposal.

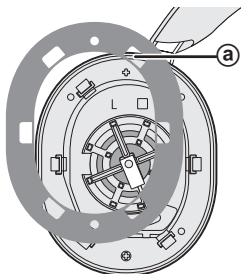
Important:

- The following instructions are not intended for repairing purposes but for disposal of this unit.
- Wait until the battery has fully run out before disassembling.
- Do not disassemble the battery itself.
- Before disassembling, turn off the unit and disconnect the cable.

- 1 Remove the left ear pad.
 - Pull out straight in the order ① to ⑥.

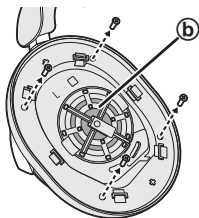


2 Remove sealing sponge (a).



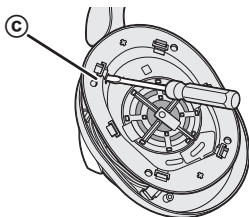
3 Remove the front cover screws.

- Keep your fingers away from the tip of the screwdriver.
- The speaker section (b) of the front cover is magnetic. Do not bring the removed screws near it.

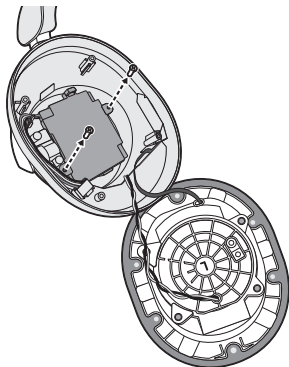


4 Hook a flathead screwdriver into the notch (c) and remove the front cover.

- Be careful not to damage wires inside when opening the front cover.

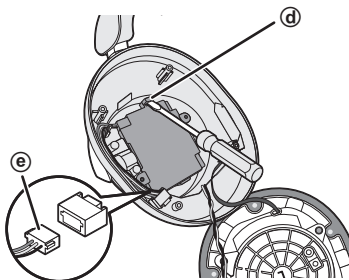


5 Remove the battery holder screws.



6 Hook a screwdriver into the notch **d** on the battery holder and pull the holder out.

- Be careful not to let the screwdriver touch the battery.
- Disconnect the connector **e**.
- Do not remove the yellow film on the outside of the battery.
- Be careful not to damage the battery.
- Insulate the connector **e** of the removed battery with tape or similar material.
- Do not disassemble the removed battery.



Specifications

■ General

Power supply

DC 5 V, 500 mA

Built-in Battery

3.7 V, Lithium polymer

Operating time*1

Approx. 45.0 hours (Noise cancelling: ON, AAC)
Approx. 90.0 hours (Noise cancelling: OFF, AAC)
Approx. 45.0 hours (Noise cancelling: ON, SBC)
Approx. 90.0 hours (Noise cancelling: OFF, SBC)
Approx. 40.0 hours (Noise cancelling: ON, LDAC)
Approx. 80.0 hours (Noise cancelling: OFF, LDAC)
Approx. 40.0 hours (Noise cancelling: ON, LC3)
Approx. 80.0 hours (Noise cancelling: OFF, LC3)
Approx. 30.0 hours (Noise cancelling: ON, Wired connection)
Approx. 60.0 hours (Noise cancelling: OFF, Wired connection)

Call time*1

Approx. 30.0 hours (Noise cancelling: ON)

Waiting time*1

Approx. 200.0 hours (Noise cancelling: OFF, Auto power off does not work)

Quick charge Operating time*1

15 min. charge, Approx. 4.0 hours (Noise cancelling: ON, AAC)

Charging time*2 (25 °C (77 °F))

Approx. 3.5 hours (Using the power source 500 mA or higher)

Charging temperature range

10 °C to 35 °C (50 °F to 95 °F)

Operating temperature range

0 °C to 40 °C (32 °F to 104 °F)

Operating humidity range

35 %RH to 80 %RH (no condensation)

Mass (Weight)

Body: Approx. 306 g (10.8 oz) (without cable)

■ Bluetooth® section

Wireless equipment classification

Class 1

Max RF Power

15 dBm

Max RF Power (e.i.r.p)

17.5 dBm

Frequency band

2400 MHz to 2483.5 MHz

Supported codec

SBC, AAC, LDAC, LC3

■ Headphone section

Driver units

40 mm (1-9/16 in)

Microphone

Monaural, MEMS Mic

Charging terminal/Audio input terminal

USB Type-C Shape

■ Accessory section**USB cable**

Approx. 1.2 m (3.9 ft) (USB Type-C Shape)

Audio cable

Approx. 1.2 m (3.9 ft) (USB-C to 3.5 mm)

Carrying case

- Only for U.S.A.: To order accessories, refer to “Limited Warranty”.

*1 It may be shorter depending on the operating conditions.

*2 The time required to charge the batteries from empty to full.

- Specifications are subject to change without notice.

About Bluetooth®

Panasonic bears no responsibility for data and/or information that is compromised during a wireless transmission.

Frequency band used

This unit uses the 2.4 GHz frequency band.

Certification of this unit

- This unit conforms to frequency restrictions and has received certification based on frequency laws. Thus, a wireless permit is not necessary.
- The actions below are punishable by law in some countries:
 - Taking apart/modifying this unit.
 - Removing specification indications.

Restrictions of use

- Wireless transmission and/or usage with all Bluetooth® equipped devices is not guaranteed.
- All devices must conform to standards set by Bluetooth SIG, Inc.
- Depending on the specifications and settings of a device, it can fail to connect or some operations can be different.
- This unit supports Bluetooth® security features. But depending on the operating environment and/or settings, this security may not be sufficient. Transmit data wirelessly to this unit with caution.
- This unit cannot transmit data to a Bluetooth® device.

Range of use

Use this unit at a maximum range of 10 m (33 ft).

The range can decrease depending on the environment, obstacles or interference.

Interference from other devices

- This unit may not function properly and troubles such as noise and sound jumps may arise due to radio wave interference if this unit is located too close to other Bluetooth® devices or the devices that use the 2.4 GHz band.
- This unit may not function properly if radio waves from a nearby broadcasting station, etc. is too strong.

Intended usage

- This unit is for normal, general use only.
- Do not use this system near an equipment or in an environment that is sensitive to radio frequency interference (example: airports, hospitals, laboratories, etc).

About water resistance

Cautions for use in places where the unit may get wet (from spray, rain, etc.)

Observe the following precautions. Incorrect operation cause malfunction.

- Do not charge the unit while your hands are wet or while there are still water droplets on this unit.
- Do not use the USB cable.
- Do not apply soapy water or detergent or immerse in water.
- If water drops get onto the unit in cold climates, wipe off with a soft, dry cloth.
- If water gets onto the unit, wipe off with a soft, dry cloth.
 - Sound may get smaller or get distorted.

If water does get into the unit, cease use and consult your dealer.
Malfunction due to improper handling by you will not be covered by the warranty.

Disposal of Old Equipment and Batteries (Only for European Union and countries with recycling systems)



These symbols on the products, packaging, and/or accompanying documents mean that used electrical and electronic products and batteries must not be mixed with general household waste. For proper treatment, recovery and recycling of old products and used batteries, please take them to applicable collection points in accordance with your national legislation. By disposing of them correctly, you will help to save valuable resources and prevent any potential negative effects on human health and the environment. For more information about collection and recycling, please contact your local authority. Penalties may be applicable for incorrect disposal of this waste, in accordance with national legislation.

Note for the battery symbol (bottom symbol):

This symbol might be used in combination with a chemical symbol. In this case it complies with the requirement set by the Directive for the chemical involved.

EU battery regulations

Replacing the battery

You can purchase a replacement battery from the following website.

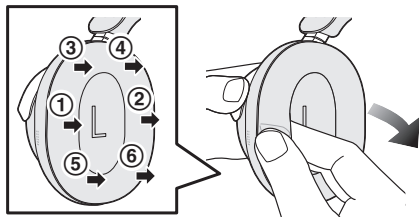
{{"https://www.pas-europe.com/shop/home"|tolink("https://www.pas-europe.com/shop/home")}}

Important:

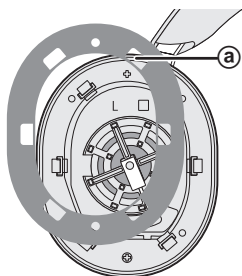
- Wait until the battery has fully run out before replacing.
- Do not disassemble the battery itself.
- Before replacing the battery, turn off the unit and disconnect the cable.
- Do not use any battery other than the specified type.

Other Information

- 1** Remove the left ear pad.
- Pull out straight in the order ① to ⑥.
 - If you pull the ear pad too much, the ear pad can tear.

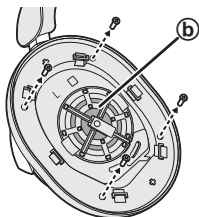


- 2** Remove sealing sponge ①.

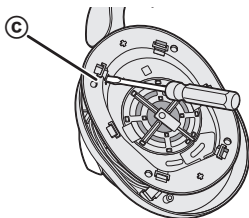


- 3** Remove the front cover screws.
- Keep your fingers away from the tip of the screwdriver.

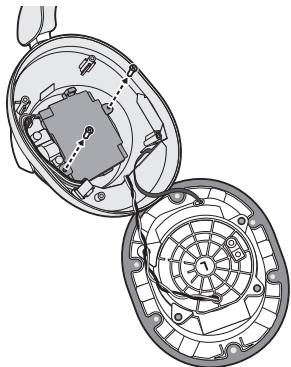
- The speaker section (b) of the front cover is magnetic. Do not bring the removed screws near it.



- 4** Hook a flathead screwdriver into the notch (c) and remove the front cover.
- Be careful not to damage wires inside when opening the front cover.

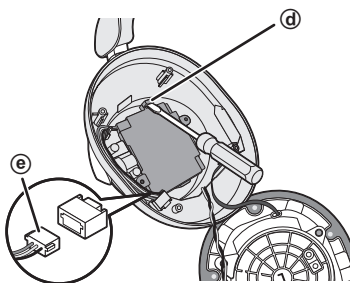


- 5** Remove the battery holder screws.

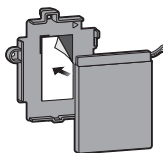


- 6** Hook a screwdriver into the notch **(d)** on the battery holder and pull the holder out.

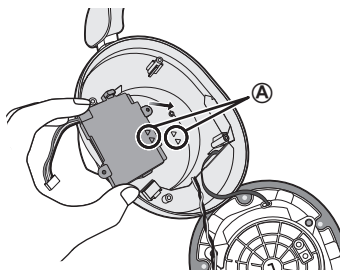
- Be careful not to let the screwdriver touch the battery.
- Disconnect the connector **(e)**.
- Do not remove the yellow film on the outside of the battery.
- Be careful not to damage the battery.
- Insulate the connector **(e)** of the removed battery with tape or similar material.
- Do not disassemble the removed battery.
- Do not remove the black tape inside the rear case.



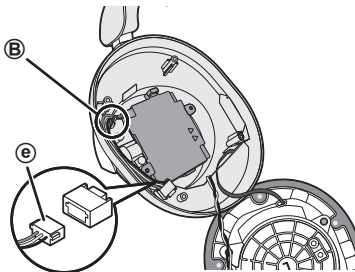
- 7** Peel the release paper from the battery holder of the new battery, and attach the battery.



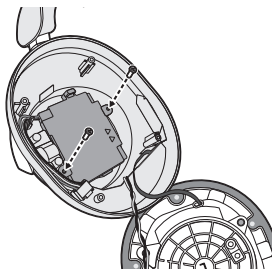
- 8** Align mark **(A)** on the rear case and battery holder, and insert the battery.



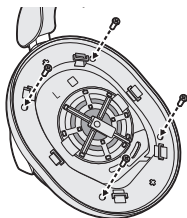
- 9** Route the battery cord through groove **(B)** and connect connector **(e)**.



10 Tighten the battery holder screws (2).

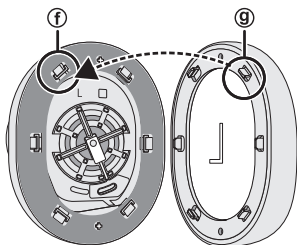


11 Attach the front cover and tighten the screws (4).



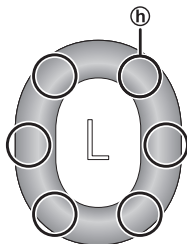
12 To attach the ear pad, attach **a**, then align **f** and **g** and press together.

- If you pull the ear pad too much, the ear pad can tear.
- The ear pads are marked L (left) and R (right). Check the markings and be sure not to attach them upside down or on the wrong side.



13 Confirm that the ear pads are attached correctly.

- Press **(h)** at all six points.



For U.S.A.

New Mexico
PFAS Labeling



About this document

Recommended operating environment

The following is the recommended operating environment to correctly display this document. (As of September 2026)

When displaying on a computer

- Latest stable build of various modern browsers

When displaying on a smartphone

- iOS 16.0 or later
- Android 10.0 or later

Terms used in this document

- In this document, smartphones and tablets are collectively referred to as “smartphones”.

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Other

- Screenshots and icons in this document are for reference only. The actual display may differ depending on the model and OS you are using. It also depends on the devices connected to the system and the current state of the system.
- The illustrations in this document are for visual reference. They may differ from actual situations.
- The illustrations of the unit in this document are those of EAH-A1000.
- Design and specifications are subject to change without notice.

